HARNESSING THE UNIQUE BENEFITS OF SOCIAL MEDIA: TRENDS, BENEFITS, AND PITFALLS

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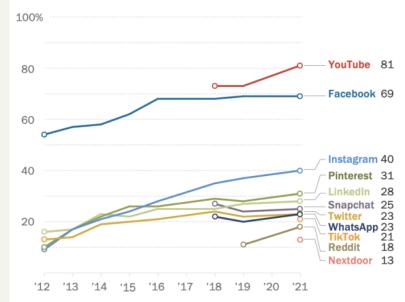
Observing others like ourselves successfully performing tasks, we make judgments about our own capabilities.

Self-Efficacy and Vicarious Experience

SOCIAL MEDIA USE TRENDS

Growing share of Americans say they use YouTube; Facebook remains one of the most widely used online platforms among U.S. adults

% of U.S. adults who say they ever use ...



Note: Respondents who did not give an answer are not shown. Pre-2018 telephone poll data is not available for YouTube, Snapchat and WhatsApp; pre-2019 telephone poll data is not available for Reddit. Pre-2021 telephone poll data is not available for TikTok. Trend data is not available for Nextdoor.

Source: Survey of U.S. adults conducted Jan. 25-Feb. 8, 2021.

"Social Media Use in 2021"

PEW RESEARCH CENTER

BENEFITS





PATIENTS

Personal Health Awareness and Support Low Barrier Access to Medical Information Access to Trusted Messengers

PROVIDERS

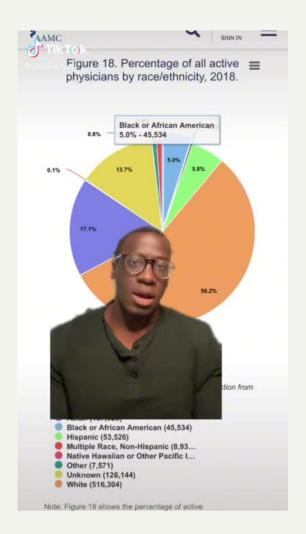
Communicating amongst providers

Building trust

Empowering patients

Addressing "lay epidemiology"

Maximizing provider efficiency





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MEET OUR GUESTS

A CLOSER LOOK

DR. MICHAEL CALDWELL



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Communicating with patients via SM

HIPAA Compliance

Breaches in privacy, sharing without consent

Professionalism

Accuracy

