

Best Health Care UNDER THE SUN

Suncoast Community
Health Centers, Inc.



Suncoast Community Health Centers, Inc.



www.suncoast-chc.org
813-653-6100

10 locations to
serve you.

Improving the health of
our communities.

In proud partnership with the **Tampa Bay Times**
tampabay.com



Mission:
*Improving
the health of our
communities.*



Values:
*Integrity.
Mission before
self with
empathy and
compassion.*



*Your One-Stop
Shop for Health
Care Needs.*



Vision:
*Quality
health care
for all.*





Bradley Herremans Chief Executive Officer

Suncoast Community
Health Centers, Inc.



I am humbled to be entrusted with the leadership of Suncoast Community Health Centers. I believe this publication will help you understand why. If you are one of our patients or supporters, I thank you for your part in making us a success. If we have not yet met you, I hope this introduction grows into a relationship. Thank you for giving me this opportunity to share our story.

Welcome to Suncoast Community Health Centers, Inc.!

Suncoast Community Health Centers, Inc. began its operations to provide health care services to migrant and seasonal farmworkers in South Hillsborough County. In 1977, a group of concerned citizens formed a private not-for-profit corporation and expanded services to include both farmworkers and the community at large. Suncoast started its operations with one trailer, two providers and a minimal number of administrative staff. Today, Suncoast has grown to include eight clinic sites, one Medical mobile coach and two Dental mobile coaches serving the uninsured, the underinsured and the community at large in the Southern and Eastern parts of Hillsborough County, FL.

Suncoast Community Health Centers, Inc. has experienced steady growth throughout the years due to the dedication of its board-certified/board-eligible physicians, physician assistants, nurse practitioners, dentists, dental hygienists and compassionate nursing and administrative staff. Suncoast has expanded to new state-of-the-art clinics covering Eastern and Southern Hillsborough County and OB services in Lakeland.

The center is steered by an all-volunteer governing board. Due to the quality and affordability of the services provided by Suncoast clinics, several board members have made it their source of primary health care. Suncoast Community Health Centers, Inc. has experienced considerable growth in patients in the last several years. Adults and children use Suncoast centers for primary care, pediatrics, women's health, optometry, behavioral health, podiatry, and oral health.

The Brandon Center houses the prestigious Pediatric Dental Residency program. With 10 residents and five pediatric dentists, the center will treat thousands of children each year. To optimize child wellness programs, the center provides integrated services between dental, pediatrics, optometry and adolescent behavioral health. The Brandon Center also provides adult family practice, women's health and pharmacy services.

The larger Suncoast clinics include pharmacy and radiology departments to enhance the patient experience by providing a one-stop shop. All Suncoast centers include social services to help patients determine programs they may qualify for. Suncoast employs bilingual personnel to assist patients with limited English proficiency.

As a retired Air Force officer, Suncoast's CEO, Mr. Bradley Herremans, has opened the doors for veterans under Integrated Veteran Care and the Veteran's Evaluation System. Suncoast also accepts the Delta Dental program for military retirees, their family members and MetLife Dental for active-duty family members.

Funding for the centers is provided in part by the federal government. The majority of the funding comes from Medicaid, Medicare, Hillsborough County Health Care Plan and private insurances. The center also provides a sliding fee scale for qualifying self-pay patients.

The philosophy adopted by Suncoast's management is "The more we grow, the more people we can help."

We at Suncoast Community Health Centers, Inc. (SCHC) provide services to the residents of Eastern and Southern Hillsborough County, FL and offer OB services in Lakeland, FL. We are dedicated to quality care from experienced health care professionals who are licensed and board certified/board eligible. At our health clinics, you and your family members will be attended to with compassion, personalized service and the highest levels of care. Our clinics have been providing the best care for our patients, and we strive to remain one of the leading community health centers in the area.

Choose an accredited health center

Suncoast Community Health Centers, Inc. is an accredited center committed to serving the needs of our patients in a variety of different areas. We are accredited by AAAHC and we uphold the strictest standards in accordance with this accreditation. Our extensive services include general family medicine, adult and internal medicine, pediatrics, OB/GYN, family planning, adult and pediatric dental services, behavioral health, optometry, lab services, pharmacies and much more.

State-of-the-art facilities

SCHC's state-of-the-art facilities provide the highest levels of quality care to patients of all ages which feature special UV systems, a dental laser, a portable podiatry x-ray machine and new eye scanners. SCHC is staffed with bilingual employees who offer convenient translation services. Our doctors, nurses and staff offer compassionate care for each and every patient.



Suncoast Community Health Centers LEADERSHIP TEAM

Bradley P. Herremans, MBA, FACHE, CEO



Mr. Herremans came to Suncoast after completing a 22-year career as a medical service corps officer in the United States Air Force.

During his last assignment, he served as commander of the 341st Medical Group at Malmstrom AFB in Montana. Throughout his career, Mr. Herremans has held several senior level positions including Chief of Staff for the Air Force Surgeon General and Deputy Group Commander for the 3rd Medical Group at Elmendorf AFB in Anchorage, Alaska. He also has experience in combat medicine and has served on the USCENTCOM Surgeons staff during Desert Shield and Desert Storm. He has extensive experience in managed care, finance and disaster preparedness.

Mr. Herremans holds both a master's degree in business administration from Western Michigan University and a fellowship from the American College of Healthcare Executives.

Over the last 14 years with Suncoast Community Health Centers, Inc., Bradley has worked hard to improve the quality of the facilities and infrastructure; investing to renovate existing clinics and opening six new facilities, improve equipment and implement Suncoast's electronic health records. In addition, Suncoast added one medical and two dental mobile coaches. By the end of 2021, patient visits soared to over 222,250 and the number of employees increased by 267 for a total of 453 dedicated team members. In addition, Suncoast's financial situation stabilized, and this not-for-profit Federally Qualified Community Health Center is positioned well for all planned future activities.



Roberto Morales
BPS, MPA,
Chief Operations Officer



Robert Rodriguez
CPA, Chief Financial Officer



Brian Shaub
DO, Chief Medical Officer



Aura Cisneros
DMD, Chief Dental Officer



Diana Lopez
RN, Director of Nursing



Edward Martinbor
Chief Information Officer

BOARD OF DIRECTORS

Suncoast Community Health Centers, Inc. is governed by an all-volunteer, 11-member board of directors. The majority of our board members are patients at the centers, and the remaining directors offer the extensive expertise necessary to oversee the organization.



Carlos Garcia



Rich Glorioso



Nancy Hewlett



Patricia Hinson



Connie Huber



Krystal Lockhart



Pat Odor



Nelson Ramos



Sonia Goodwin



Gwendolyn Smalley



Ivon Ruz

Locations & Services

East and South Hillsborough, we've got you covered with medical, dental, diagnostic services and more. Social Services Personnel can help with applications to the Affordable Care Act and Florida KidCare. To make an appointment at any center, call 813-653-6100, or visit our website for more information: Suncoast-CHC.org.

BRANDON COMMUNITY HEALTH CENTER



313 S. Lakewood Drive, Brandon
Hours: 7:30 a.m.-5 p.m. Monday-Friday

Services include:

- Adult, Family, and Pediatric Medicine
- Women's Health (GYN Only)
- Free Pregnancy Test

- Family Planning and Title X
- Acute Illness Care (flu, cold, fever, sore throat, etc.)
- Chronic Illness Management (diabetes, hypertension, asthma, heart disease, osteoporosis, etc.)
- Laboratory Services and EKG
- Wellness Visits
- School and Sports Physicals
- Immunizations
- Pediatric Dental Services (checkups, sealants, fluoride, cleanings, restorative and minor oral surgery)
- Pharmacy and Prescription Assistance
- Behavioral Health
- Optometry
- Financial Counseling and Social Services Assistance
- Health Education
- Bilingual Staff
- Walk-ins Welcome

For more information, call 813-653-6100.

WIMAUMA COMMUNITY HEALTH CENTER



16621 Lagoon Shore Blvd. Suite A, Wimauma
Hours: 7:30 a.m.-5 p.m. Monday-Friday and
8 a.m.-12 p.m. Saturday

Services include:

- Adult, Family, and Pediatric Medicine
- Women's Health (GYN Only)

- Free Pregnancy Test
- Family Planning and Title X
- Acute Illness Care (flu, cold, fever, sore throat, etc.)
- Chronic Illness Management (diabetes, hypertension, asthma, heart disease, osteoporosis, etc.)
- Laboratory Services and EKG
- Wellness Visits
- School and Sports Physicals
- Immunizations
- Dental Services (checkups, sealants, fluoride, cleanings, restorative and minor oral surgery)
- Pharmacy and Prescription Assistance
- Behavioral Health
- Podiatry
- Financial Counseling and Social Services Assistance
- Health Education
- Bilingual Staff
- Walk-ins Welcome

For more information, call 813-653-6100.

PALM RIVER COMMUNITY HEALTH CENTER



7728 Palm River Road, Tampa
Hours: 7:30 a.m.-5 p.m. Monday-Friday
Services include:

- Adult, Family, and Pediatric Medicine
- Women's Health (GYN Only)
- Free Pregnancy Test
- Family Planning and Title X
- Acute Illness Care (flu, cold, fever, sore throat, etc.)
- Chronic Illness Management (diabetes, hypertension, asthma, heart disease, osteoporosis, etc.)
- X-ray/EKG and Laboratory Services
- Wellness Visits
- School and Sports Physicals
- Immunizations
- Dental Services (checkups, sealants, fluoride, cleanings, restorative and minor oral surgery)
- Pharmacy and Prescription Assistance
- Behavioral Health
- Podiatry
- Financial Counseling and Social Services Assistance
- Health Education
- Bilingual Staff
- Walk-ins Welcome

For more information, call 813-653-6100.

RUSKIN HEALTH CENTER



2814 14th Ave. SE, Ruskin
Hours: 7:30 a.m.-5 p.m. Monday-Friday
Services include:

- Adult, Family, and Pediatric Medicine
- Women's Health (OB/GYN)
- Free Pregnancy Test
- Family Planning and Title X
- Acute Illness Care (flu, cold, fever, sore throat, etc.)
- Chronic Illness Management (diabetes, hypertension, asthma, heart disease, osteoporosis, etc.)
- X-ray/EKG and Laboratory Services
- Wellness Visits
- School and Sports Physicals
- Immunizations
- Dental Services (checkups, sealants, fluoride, cleanings, restorative and minor oral surgery)
- Pharmacy and Prescription Assistance
- Behavioral Health
- Optometry
- Financial Counseling and Social Services Assistance
- Health Education
- Bilingual Staff
- Walk-ins Welcome

For more information, call 813-653-6100.

PLANT CITY FAMILY CARE



801 E. Baker St., Plant City
Hours: 7:30 a.m.-5 p.m. Monday-Friday and
8 a.m.-12 p.m. Saturday

Services include:

- Adult, Family, and Pediatric Medicine
- Women's Health (OB/GYN)
- Free Pregnancy Test
- Family Planning and Title X
- Acute Illness Care (flu, cold, fever, sore throat, etc.)
- Chronic Illness Management (diabetes, hypertension, asthma, heart disease, osteoporosis, etc.)
- X-ray/EKG and Laboratory Services
- Wellness Visits
- School and Sports Physicals
- Immunizations
- Pediatric/Adult Dental Services (checkups, sealants, fluoride, cleanings, restorative and minor oral surgery)
- Pharmacy and Prescription Assistance
- Behavioral Health
- Optometry
- Podiatry
- Financial Counseling and Social Services Assistance
- Health Education
- Bilingual Staff
- Walk-ins Welcome

For more information, call 813-653-6100.

TOM LEE COMMUNITY HEALTH CENTER



14254 Dr. Martin Luther King Blvd., Dover
Hours: 7:30 a.m.-5 p.m. Monday-Friday

Services include:

- Adult, Family, and Pediatric Medicine
- Women's Health (OB/GYN)
- Free Pregnancy Test
- Family Planning and Title X
- Acute Illness Care (flu, cold, fever, sore throat, etc.)
- Chronic Illness Management (diabetes, hypertension, asthma, heart disease, osteoporosis, etc.)
- X-ray/EKG and Laboratory Services
- Wellness Visits
- School and Sports Physicals
- Immunizations
- Dental Services (checkups, sealants, fluoride, cleanings, restorative and minor oral surgery)
- Pharmacy and Prescription Assistance
- Behavioral Health
- Optometry
- Financial Counseling and Social Services Assistance
- Health Education
- Bilingual Staff
- Walk-ins Welcome

For more information, call 813-653-6100.

THONOTOSASSA COMMUNITY HEALTH CENTER



9555 East Fowler Ave., Thonotosassa
Hours: 7:30 a.m.-5 p.m. Monday-Friday

Services include:

- Adult, Family, and Pediatric Medicine
- Women's Health (GYN Only)
- Free Pregnancy Test
- Family Planning and Title X
- Acute Illness Care (flu, cold, fever, sore throat, etc.)
- Chronic Illness Management (diabetes, hypertension, asthma, heart disease, osteoporosis, etc.)
- Wellness Visits
- School and Sports Physicals
- Immunizations
- Financial Counseling and Social Services Assistance
- Health Education
- Bilingual Staff
- Walk-ins Welcome

For more information, call 813-653-6100.

A SMILE EVERY MILE MOBILE DENTAL



(locations and times vary) *Services include:*

- Limited Oral Assessment
- Prophylaxis (Dental Cleaning)
- Oral Hygiene Instructions
- Fluoride Varnish
- Dental Sealants
- Referrals to SCHC clinic or pediatric dentist

SCHC WOMEN'S CARE OF LAKELAND



1729 Lakeland Hills Blvd., Lakeland
Hours: 7:30 a.m.-5 p.m. Monday-Friday

Services include:

- Free Pregnancy Tests
- Obstetrics (OB)
- Low Risk Pregnancy Care
- Family Planning
- Laboratory Services
- Health Education
- Bilingual Staff
- Financial Counseling

For more information/appointments, call 813-653-6100.

WELLNESS ON WHEELS



(hours and locations vary) *Services include:*

- Adult Medicine
- Wellness Visits
- Laboratory Services
- Screening and Treatment for STDs

For more information, call 813-653-6100.



Every week, Suncoast Community Health Centers' Outreach staff goes into the community to participate in events and health fairs in areas where the need is great. They provide blood sugar, blood pressure and cholesterol tests. Last year they participated in 32 events and served 415 people. Cost to individuals: free.

Suncoast Outreach teams assist with referrals that providers send to patients to see specialists at the Judeo-Christian Health Clinic. We also assist HIV patients to access Hillsborough Health Department Service and help schedule appointments with a specialist. We help find financial assistance when needed. SCHC Outreach helps patients complete registration forms and fax any documents that may be requested.

The SCHC Outreach department always looks at the broader picture, assisting with finding resources for food and meals, child car seats and more. We offer referrals to organizations that provide resources such as clothing, furniture, and housing goods. SCHC is extremely supportive in meeting the patient's health and dental care needs.

Call Center **813-653-6100**

Need an appointment??

- Call us and we can schedule your regular appointment at your usual center.

Need a same-day appointment??

- Call us and we can search locations for same-day availability.

Need after-hours assistance??

- Emergency - call 911
- Non-emergencies - contact us for on-call access.



EES - Eligibility Enrollment Specialist:

Let one of our Certified Application Counselors see if you are eligible for a qualified health plan through the Marketplace. If not, we can help you apply for Medicaid, Medicare, and the Hillsborough County Health Care Plan (HCHCP). Please call our call center and press option 8 to set up an appointment. We'll work around your schedule to get you covered.

Visit www.suncoast-chc.org to schedule an appointment online.



BRANDON COMMUNITY HEALTH CENTER *Pediatric Center of Excellence*

A new era in health care came to Brandon. On March 1st, 2016, Suncoast Community Health Centers, Inc. opened a 32,000-square-foot health care facility located at 313 Lakewood Drive, Brandon. This state-of-the-art structure will serve several functions to include Suncoast Community Health Centers' first-ever Pediatric Center of Excellence.

The master plan of the Pediatric Center of Excellence is to build a pediatric health center facility where the services are centralized in one location to integrate primary medical services, primary and complex dental services, adolescent behavioral health, pediatric optometry services and pharmacy. Not all children will require all the services, but when needed, these wonderful professionals will ensure that services are available and care is coordinated. The providers will refer and confer as a group in centralized care coordination offices to ensure the care and well-being of the whole child.

It has been reported that a significant number of children miss or fail at school due to dental pain, and many have difficulties in school simply because they are unable to see the writing on the board. By integrating pediatrics, pediatric dental, behavioral health and optometry services, Suncoast's goal is to develop healthy children. Suncoast CEO Bradley Herremans stated "Let's not have our children just survive, but let's give them every opportunity to thrive."

The heart of this center is one of the best pediatric dental residency programs in the country. Suncoast Community Health Centers began a partnership with New York Langone Medical Center, Tampa General Hospital and South Florida Baptist Hospital

in Plant City in 2014. Together, we serve as the primary teaching and dental surgery centers for our pediatric dentists. Suncoast now has five pediatric dentists and ten pediatric dental residents to provide all services, ranging from dental hygiene to complex dental surgeries at local hospitals. These services are made available to all children, including those on Medicaid programs and unfunded children. Prior to this program, many of these children had to leave Hillsborough County to receive much-needed dental care, if received at all.

This one-stop shop is also supported by all the traditional services that make up a community health center. While anchored by this wonderful health home concept for pediatrics on the first floor, the second floor houses adult medicine to include family practice and women's health, and serves as the corporate headquarters to include the call center, IT infrastructure, quality improvement and human resources.

Suncoast Community Health Centers, Inc. started this journey in 1977 and is proud to offer an array of services to the entire community at several locations. For more information about Suncoast's many services or our Pediatric Center of Excellence, please visit our website at www.suncoast-chc.org. To schedule an appointment, call 813-653-6100 or visit our website, www.suncoast-chc.org.



Pediatric Center of Excellence

All Appointments – One Location

813-653-6100

Doctor Appointments

Dental Appointments

Physicals

Optometry – Eye Exams

Immunizations

Laboratory

Behavioral Health
Counseling

Insurance Help



Prescriptions/Pharmacy

Teeth Cleanings & Preventative



“The Best Health Care Under the Sun”

Pediatric Dental Residency Program

Suncoast Community Health Centers has partnered with the NYU Langone, Advanced Education in Pediatric Dentistry to provide much-needed dental care to our community's under-served and uninsured young children, ages 13 and under, and patients with special health care needs, ages 18 and younger. Services available include preventive dental medicine, comprehensive pediatric dental care, pediatric sedation, pediatric general anesthesia, interceptive orthodontics, pediatric medicine, special patient care and community outreach and advocacy.

The program is hosted in our Brandon Community Health Center, featuring a state-of-the-art 13-chair dental suite. The program is affiliated with three hospitals: Brandon Regional, Tampa General Hospital, a level-one trauma teaching hospital; and South Florida Baptist Hospital, a regional medical center.

Our pediatric dental residency program has 10 pediatric dental residents who are graduates of dental schools approved by the American Dental Association Commission on Dental Accreditation. Many come with additional dental residency training and/or dental practice experience. Our current supervising pediatric dental faculty consists of five full-time and three part-time pediatric dentists and one part-time orthodontist. All are focused on providing the highest level of patient care for young children from families with low incomes who are at the highest risk for tooth decay and face the greatest barriers to accessing high-quality dental care.

To further benefit the community, we are partnered with several local agencies, such as Head Start, Greater

Tampa Bay Oral Health Coalition, Boys and Girls Clubs, foster organizations, family support and resource centers, WIC-Women Infant and Children Program and RCMA Redland Christian Migrant Association.

In addition to the pediatric dental residency program, the Brandon Community Health Center houses patient care in general pediatric medicine, adolescent behavioral health, pharmacy, optometry, family medicine and women's health.

Priyanka Iyer, DDS
Pediatric Dental Residency Director
Suncoast Community Health Centers, Inc.



Suncoast helps put kids in *good shape for school*

One of the biggest challenges facing families new to an area is the process of getting their children ready for school.

Suncoast Community Health Centers works to make one part of that process – school physicals and immunizations – easier for newcomers and any family in need.

“The coalition picks the dates and locations for the events,” said Diana Lopez, RN, Suncoast Community Health Centers’ director of nursing. “We try to attend and assist in any location in our service area.” SCHC is part of the Back to School Coalition of Hillsborough County, a group of more than 20 service organizations and public programs that provide free school physicals and immunizations.

Last school year, SCHC medical staff provided physicals and updated the immunizations of over 250 children. Although all children in the community can receive a free checkup and shots, Lopez said many of those coming to the events have recently moved here.

“Parents who are new to the area really don’t know where to seek out services,” Lopez said. “They haven’t had a chance to set up their medical home.”

Children seen are usually entering grades kindergarten through high school. They get all the usual check ups, including vision, hearing, reflexes, lungs

and heart. Typically, parents will pay \$15–35 for a school physical.

Lopez noted that services provided by Suncoast Community Health Centers’ staff were provided through just one of the five events the coalition hosted this school year. That shows the importance of this initiative in ensuring that children are healthy and able to learn from their first day at school.

“We have always seen that there is a need,” she said. “There are just not enough places for the public that provide access to care.”





School Based Dental Program

Suncoast Community Health Center School Based Dental Program, in its seventh year, provides dental exams, fluoride varnish treatments, dental education, and dental sealants for the children. The program includes 38 Title 1 schools in Hillsborough County.

Sealant...for Healthy Smiles

What is a sealant?

A sealant is a thin plastic coating that keeps food and germs out of the chewing surfaces of the teeth and helps protect teeth from getting cavities.

Which teeth are sealed?

Back teeth are known as molars and premolars. These teeth need to last a lifetime.

When should teeth be sealed?

A sealant needs to be placed as soon as the permanent tooth appears in the mouth, usually around five or six years old or as soon as possible.

How are sealants applied?

The chewing surfaces of the teeth are cleaned to help the sealant stick to the tooth. The sealant is painted into the grooves of the chewing surface, where it bonds to the tooth. A special light is shined onto the tooth to help the sealant harden.

How long do sealants last?

Sealants will usually last about five years, some longer. Sealants should be checked once a year and replaced if part of all or the sealant is missing.



Before Sealant



After Sealant



Easy Access at Your Fingertips! PATIENT PORTAL!

Suncoast Community Health Centers, Inc. offers our patients easy and private access to their medical information online, so you can view your personal health record whenever and wherever you have access to the internet!

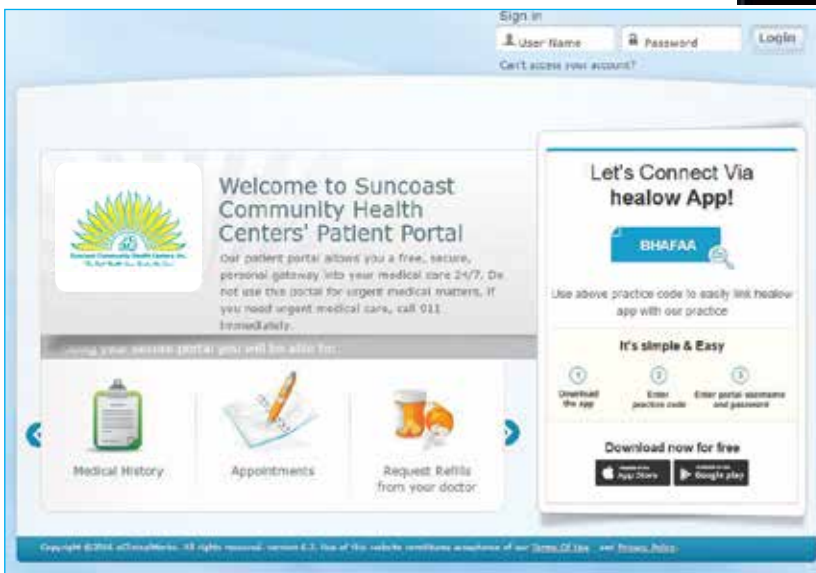
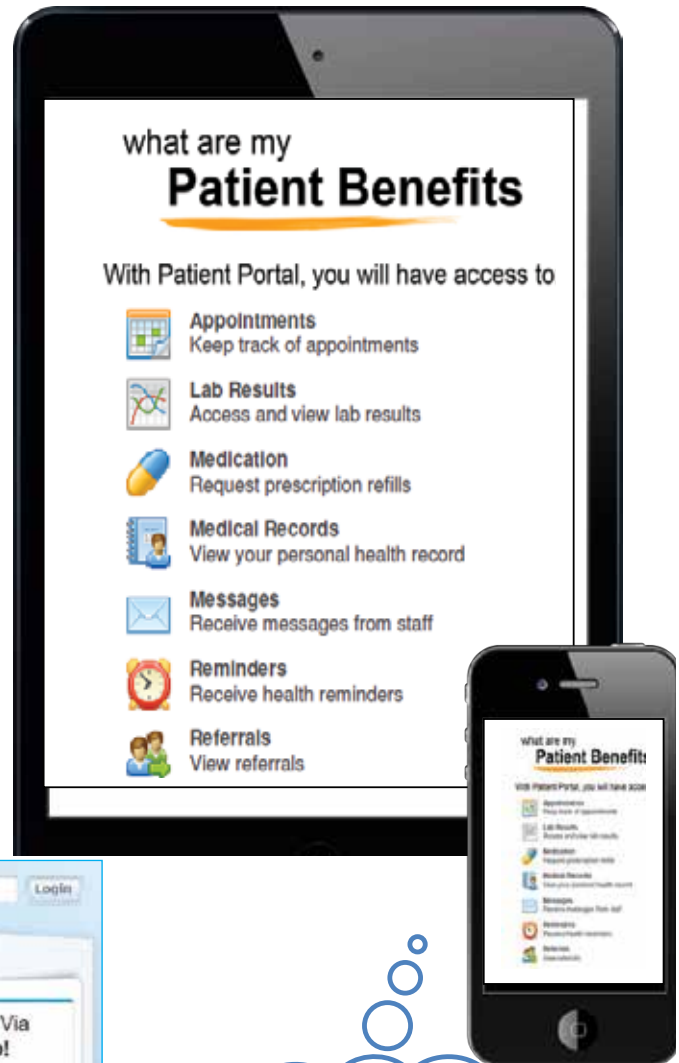
Gain access to your private health information and receive periodic updates and reminders from your doctor on your personal email address!

how do I

Get Web-Enabled

To gain access to our secure server on Patient Portal and become web-enabled, simply sign up by providing us with a personal (non-work) email address.

You will be able to securely log in with your username and password, and gain access to your personal health record and other helpful features from any computer or smartphone with an internet connection!



Access your Patient Portal by downloading the HEALOW App.





*Now
Accepting*
**Integrated Veteran
Care, Tricare,
Delta Dental, and
MetLife Dental**

Veterans Proudly Serving Veterans

Call to verify your eligibility to set up an appointment
with Suncoast Community Health Centers, Inc.

877-881-7618 (option 1)

Suncoast Community Health Centers, Inc.

813-653-6100

One number to call for all appointments
at all locations!

Monday-Friday 8 a.m.-5 p.m.

Insurance Coverage, Payments and Assistance

We proudly accept the following insurance plans:

PRIVATE INSURANCE MEDICAL

Aetna Meritain (not medicare)
 Aetna PPO, Choice POS, HMO, EPO
 Blue Cross & Blue Shield, Florida Blue, Blue Select Commercial, Blue Care HMO, Premera BCBS (Amazon PPO), Choice POS
 ** (Please note: we DO NOT accept "My Blue")
 Cigna Open Access, PPO, HMO and POS
 GWH-Cigna-Medical Only
 ** (Please note: we DO NOT accept Cigna Baycare Plan)
 Humana - PPO, HMO, POS, EPO, Open Access
 Tricare East
 UHC - Commercial, All Savers, Choice Plus, Choice Plus HMO, Golden Rule, Neighborhood Health.
 UMR - UHC Choice Plus-Employee Plan
 UMR - Tampa Tank - medical

Guardian
 Delta Dental
 Metlife Dental
 United Concordia
 Tricare

MEDICAID MEDICAL

Aetna Better Health
 Humana
 Simply Healthcare
 Sunshine
 Staywell
 UHC Medicaid
 Wellcare CMS Title XIX – XXI
***Medicaid Specialty Plans**
 Clear Health Alliance
 CMS
 Florida Community Care

MEDICAID DENTAL

Dentaquest
 Liberty Dental
 MCNA
 Full Medicaid

FL HEALTHY KIDS MEDICAL

Aetna Better Health
 Healthy Kids
 Simply Healthcare Healthy Kids

FL HEALTHY KIDS DENTAL

Argus
 MCNA

MEDICARE MEDICAL

Aetna Medicare Assure Plus HMO and PPO
 FL Blue Medicare Supplement - Advantage 65 Select
 Florida Blue Medicare Advantage - Select Advantage PPO, Classic Advantage HMO, Classic Plus Advantage
 Molina Medicare
 Sunshine Medicare
 Solis Medicare HMO

OTHER PUBLIC INSURANCE

Children's Medical Services (CMS) Ped-1-Care Medical & Dental
 Migrant Education Services Medical & Dental
 RCMA Medical & Dental

HCHCP

Medical PCP (Network C)
 Medical, Dental & Behavioral Health, Optometry, and Podiatry (any network with Authorization)

EXCHANGE PLANS MEDICAL

Humana Medical
 Florida Blue - Network Blue, Blue Option - Bronze, Silver & Gold
 Sunshine Ambetter – Medical
 United Healthcare Xchange - Medical
 Molina Healthcare Marketplace

VISION CARE

Opticare Managed Vision
 Premier Eye Care
 My I-Care
 Superior Vision Services

BEHAVIORAL HEALTH

Cenpatico
 Beacon
 Cigna

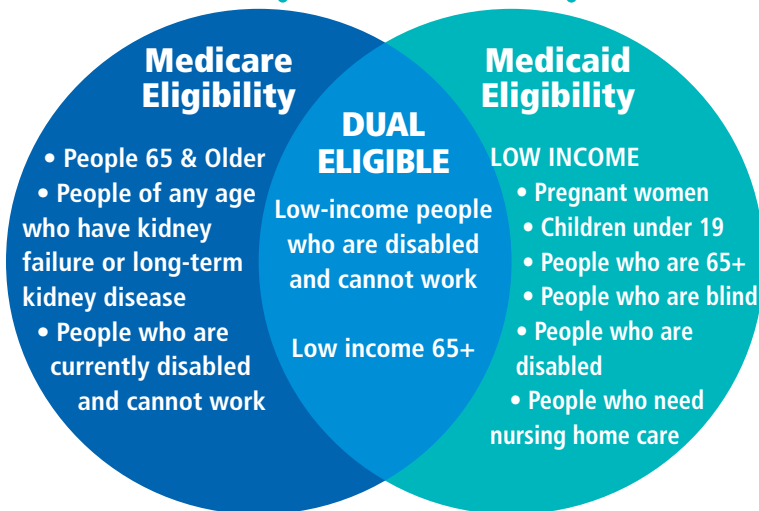
Tricare
 UHC Medicaid
 Straight Medicare

PODIATRY PLANS

Aetna
 BCBS-Florida Blue
 Cigna
 Clear Health Alliance
 HCHCP - **Requires Prior Authorization**
 Medicaid and MMA Plans
 Original Medicare
 Solis Medicare
 Florida Blue Medicare
 Sunshine Medicare – Allwell
 Sunshine Ambetter
 United Health Care
 Tricare East

PRIVATE INSURANCE DENTAL

Aetna - Choice, PPO (dental only)



SLIDING FEE SCALE

Suncoast Community Health Centers discounts services for patients with incomes at or below 175% of the Federal Poverty Guideline in accordance with the established sliding scale fee.

If you are uninsured, you may qualify for a sliding fee for your medical, dental, laboratory and medication needs. This program is intended to provide health care for people who otherwise may not receive it. You are expected to pay the discounted rate or minimum fee for services. If you cannot pay at the time of service, please make arrangements for payments.

How does it work?

1 Qualify: If you are uninsured, you may qualify for a discount from our already discounted fees.

2 Register: Schedule an appointment today with an experienced financial counselor who will register you with the pricing that fits your budget.

Patient-Centered Medical Home (PCMH)

A Path to Quality, Affordable Health Care

PCMH is a health care model that facilitates partnerships between individual patients and their personal providers (as well as the patient's family, when appropriate). This model puts the patient at the center of the care and surrounds the patient with a care coordination team led by a primary care provider (PCP). It is a way to give the patient better, more personal care.



Call now to make your appointment at any of our 10 clinics.

813-653-6100

Title X Family Planning

By Communities, For Communities

Title X (ten) is the nation's only program dedicated to providing family planning services in communities across the country, with a priority on serving people with low incomes and those who otherwise lack access to care.

Clinical Care



Contraceptive Services and Supplies



STI Screening and Treatment



HIV Education and Testing



Options Counseling



Breast and Cervical Cancer Screening



Other Family Planning and Sexual Health Services

Health Center Operations



Staff Training



Workforce



Infrastructure



Patient Care

Provider Types

From big cities to small towns, Title X fills a growing need for confidential, high-quality care in underserved areas.



Health Departments



Hospitals



Family Planning Health Centers

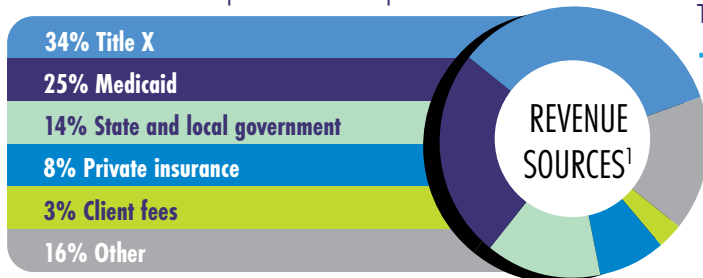


Federally Qualified Health Centers



Other Public and Private Entities

Title X providers rely on many funding sources to keep their doors open



Title X offers unparalleled confidentiality for patients of all ages.



Title X fills a growing need for care in underserved areas, including rural communities.

6 out of **10**

women who use a Title X-funded health center says it's their only source of health care.²



1. Christina Fowler et al, "Family Planning Annual Report: 2020 National Summary," Office of Population Affairs (September 2021). <https://opa.hhs.gov/sites/default/files/2021-09/title-x-fpar-2020-national-summary-sep-2021.pdf>.

2. Meghan Kavanaugh, "Use of Health Insurance Among Clients Seeking Contraceptive Services at Title X-Funded Facilities in 2016," Guttmacher Institute (June 2018). <https://www.guttmacher.org/journals/psrh/2018/06/use-health-insurance-among-clients-seeking-contraceptive-services-title-x>.



Q&A | with Suncoast Community Health Centers CEO Bradley P. Herremans

How did Suncoast Community Health Centers begin and where is it today?

Suncoast Community Health Centers initially started in 1977 when a dedicated group of individuals began serving migrant workers. It was a small clinic set up in a trailer in Ruskin. Today, we have over 453 employees and see over 63,796 patients. We still serve the migrant community, but we also serve the entire community. It was established as a not-for-profit and remains a private not-for-profit. In 1990, we became a federally qualified health center. We are one of Hillsborough County's largest Medicaid providers; we have the Hillsborough County Health Care Plan, and we have a sliding fee scale for our self-paying patients that starts at \$15 for an entire visit on the medical side. We figure out a way to see folks and get them care.

How has Suncoast Community Health Centers changed over the past 45 years?

Just as medicine has changed, the way we apply health care has changed. Today is so different. One area is the move from paper to electronic medical records. Each facility housed a large medical records department which is now being used for patient services.

The optometry clinic shows changes in how services have been added to meet the needs of the community. It was an offshoot of our dental program, where we go into Title I schools and provide dental screenings and sealants. We went into classrooms for the dental program and someone wondered why children in the classroom didn't have glasses. In a typical school, several children in a class have them, but not in the schools we were visiting, which had many children living in poverty. We started looking into that and discovered that very low-income families couldn't afford eyeglasses for their children. So we started optometry services.

Another change in the delivery of services can be seen at our Pediatric Center of Excellence in Brandon, home of Hillsborough County's first pediatric dental residency program. It has pediatric medicine, adolescent behavioral health, and pediatric dental and optometry all under one roof – and we provide care advocates to help the families navigate the health care system. Say a child is brought into the medical clinic for pain and the pediatrician recognizes a severe dental issue is causing that pain. Now we can roll the patient into our pediatric dentistry program and, if necessary, have them receive services through one of our partnerships with NYU Langone Medical Center, Brandon Regional Hospital, Tampa General Hospital or South Florida Baptist Hospital.

Our mission and vision haven't wavered over the years. It's really an honor when someone says they trust us with their family's care.

What are the most in-demand services you provide?

Family medicine, the pediatric clinic, the pediatric dental residency program and our women's health clinic. A few years ago, we noticed that almost all our moms delivered their babies at Tampa General. We wondered why they would pass by several hospitals on the way to Tampa General. They felt they didn't have a choice because they couldn't pay. We built partnerships with South Florida Baptist, Brandon Regional and Lakeland Regional. Now our moms have options.

What makes this organization different from what people are used to seeing in health care?

There are many wonderful, committed people working in other health care programs. But here, from the leadership on down, people have a "servant's heart." When we are interviewing for jobs we even tell applicants, "If you don't care, you're not going to make it." It is truly a mission-driven organization.

Tell me a little more about your clients.

A lot come from the migrant community and from families that are 175 percent below the poverty level. We are open to the entire community, and people who are not in financial need also come here. We had a woman tell us that she could afford to go anywhere. Her reasoning for coming to us was because of the quality of our care and our compassion.

Why has Suncoast Community Health Centers embraced so many community partnerships?

We are not separate from the community. We go everywhere to get assistance for our patients. We also are working to build connections to the business community and have joined the area chambers of commerce. It helps raise awareness about who we are and what we do in the community.

What have been the challenges that Suncoast Community Health Centers has faced over the years? What are the successes?

One challenge and success was implementing the school-based sealant program. We ran into barriers until the Hillsborough School Board stepped in to make that happen.

Legislatively, we had to fight to get the Florida Health Access Act passed. That law allows access for us to do a lot of our school-based dental programs that use a dental hygienist rather than a dentist.

The Medicaid law that only allowed the billing of one service a day also was a challenge. We fought hard on that one and had wonderful support from the legislators in our area. Now we can bill up to three services a day, so we can (for example) provide mental health services, pediatric dentistry and pediatric medicine for a patient on the same day. For a lot of our patients,

transportation is an issue. It is very difficult for them to come back for several different appointments. It's like so many things in life; we try to make it as simple as possible.

Another success came about 12 years ago, when we opened our call center. People were telling us that they loved our services once they were able to get in, but they were frustrated because it was so hard to get through the busy phone system to ask questions or make appointments. If they left a message, they would often miss our return call. It's the old "phone tag." We centralized our numbers and opened up a call center. You call one number to make an appointment. Our customer service grade went way up with that change.

If you were giving a tour of Suncoast Community Health Centers, what would you absolutely want the visitor to see or understand?

One of the perspectives I still fight every day is that when you talk to someone in the street they will say they don't want to come here. They think we don't have the same quality of care as other facilities because we are known for serving people who otherwise could not access traditional health care. I would want them to see that every one of our facilities is a place that they would be happy to take their family for care and that they would be proud to call their place of business.

What is your organization's greatest need?

Donations and funding. I can assure donors that every dollar given will go into patient care and operating the clinics.

Other than that, the greatest need is in awareness – that people know about our services and know how to access them.



Thank you!



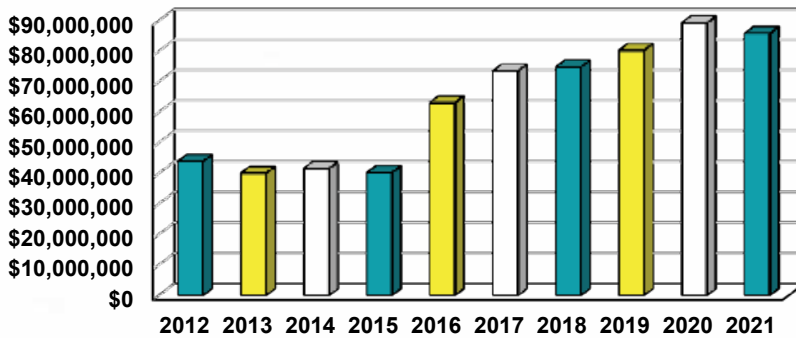
The success of Suncoast Community Health Centers, Inc. and its impact on Tampa Bay could not happen without the support of our community and business partners, providers, staff and you! To get more information on how you can help, visit our website at www.suncoast-chc.org or call our office at 813-653-6100.

Suncoast Community Health Centers \$85.8 Million Economic Impact

Florida’s Community Health Centers (CHCs or FQHCs) have provided high quality, comprehensive primary care services in medically underserved communities for more than 50 years. Florida’s 52 FQHCs treat 1.6 million patients at more than 700 locations statewide, including dozens of mobile units and school-based locations.

Suncoast Community Health Centers (SCHC) operates 12 locations across Hillsborough and Polk counties. These sites provided 221,600 visits to 63,800 unduplicated patients in 2021 – of which a vast majority of patients reporting incomes were at or below 200% of the poverty level and 86.9% either had no insurance or were enrolled in Medicaid.

**Suncoast Community Health Centers, Inc.
 Economic Impact
 2012 - 2021**

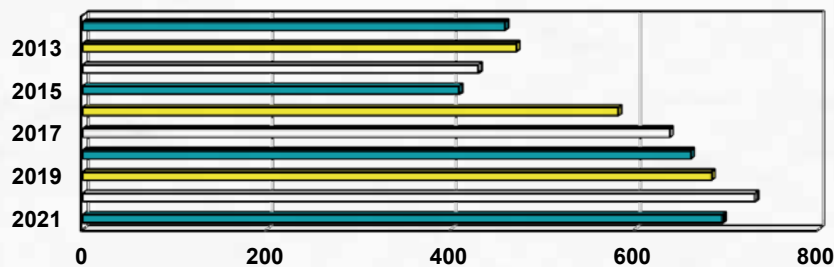


Using IMPLAN modeling software that is adjusted for COVID impacts, the Florida Association of Community Health Centers (FACHC), the state primary care association, has determined the overall **economic impact of Suncoast Community Health Centers in 2021 was \$85.8 million.**

There is a **return on investment of 201%** for each \$1.00 invested in this CHC. Additionally, SCHC generates \$779,333 in local tax revenue and an additional \$843,886 in state taxes.

Suncoast Community Health Centers accounted for 696 jobs in 2021 throughout their service area, providing jobs at the Center *and* throughout the neighborhoods and communities in which they are located. In addition to the 418 CHC positions (direct jobs), 278 additional indirect/induced jobs are sustained as a result of activity generated by the Center and staff.

**Suncoast Community Health Centers
 Job Creation
 2012 - 2021**



Entry-level
**DENTAL ASSISTANT &
Registered
PHARMACY TECHNICIAN**

CONVENIENT CLASSES
WEEKENDS & EVENINGS

For more detailed information, visit
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or call (813) 653-6135

Don't put off until tomorrow what you can do today!



Enrolling Now

** Must be 18 years or older with proof of a high school diploma or GED equivalency*

Suncoast Career Academy is a non-profit, allied healthcare school for higher education, licensed by the Florida Department of Education and approved by each respective Florida Department of Health Board. Additional courses will be offered in the future.

At Suncoast Career Academy we pride ourselves with putting the student first by offering a unique educational opportunity that is tailored to the adult learner, looking to start a career in an allied healthcare field. Classes are all hands-on and fast-paced. Our instructors are dedicated healthcare professionals, practicing what they teach. We use state-of-the-art equipment and facilities to provide the optimal educational experience possible for our students and our externship program is second to none.

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Affordable tuition with payment plan options

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- JH



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DIRECTORY OF *Services*



Location

	<i>Adult & Family Medicine</i>	<i>Pediatric Medicine</i>	<i>Women's Health</i>	<i>Free Pregnancy Tests</i>	<i>Acute Illness Care</i>	<i>Chronic Illness Management</i>	<i>School, Sports Physicals</i>	<i>Behavioral Health</i>
Brandon Community Health Center	+	+	+	+	+	+	+	+
Palm River Community Health Center	+	+	+	+	+	+	+	+
Plant City Family Care	+	+	+	+	+	+	+	+
Ruskin Health Center	+	+	+	+	+	+	+	+
SCHC Women's Care of Lakeland			+	+				
Thonotosassa Community Health Center	+	+	+	+	+	+	+	
Tom Lee Community Health Center	+	+	+	+	+	+	+	+
Wimauma Community Health Center	+	+	+	+	+	+	+	+
A Smile Every Mile Mobile Dental								
Wellness on Wheels	+				+	+		



Optometry
 Immunizations
 Wellness Exams
 Dental Services
 Pharmacy
 X-Ray/EKG Services
 Laboratory Services
 Financial Counseling
 Social Services
 Insurance Assistance
 Bilingual Staff

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