

INTRODUCTION

This document has been created for the Bareboat Yachting Sector of the Marine Industry, to provide current information on the COVID-19 disease and guidelines that assist in limiting its spread within the population. The advice is built on present global scientific data and expertise opinions. This material is subject to change as active global research is ongoing and The Government of The Virgin Islands is committed to providing up-to-date information on the new coronavirus (SARS-CoV-2 virus) and the disease it causes, COVID-19.

GENERAL

- 1. The British Virgin Islands' COVID-19 hotline is 1 (284) 852-7650.
- 2. Be informed and stay updated about the COVID-19 disease and its impact locally, regionally and globally.
- **3.** Work with local health authorities in combating the spread of the disease. Source up-to-date, credible information via the Government of The Virgin Islands website (https://gov.vg/covid-19), Caribbean Public Health Agency (CARPHA) website (www.CARPHA.org), Center for Disease Control (CDC) website (https://bit.ly/3iAdQVY) or World Health Organization (W.H.O) website (https://bit.ly/3d3S4Zy)
- **4.** Encourage employees to stay at home or return home if they are sick and experiencing signs or symptoms of COVID-19 to avoid the chance of infecting other people on the property:
 - Clinically extremely vulnerable individuals should be strongly advised not to work outside the home.
 - Clinically vulnerable individuals, who are at higher risk of severe illness, should take extra care in observing social distancing and should be given the necessary assistance to work from home, either in their current role or in an alternative role.
 - If clinically vulnerable (but not extremely clinically vulnerable) individuals cannot work from home, they should be offered the









GENERAL (CONT'D)

option of the safest available on-site roles, enabling them to stay 6 feet away from others. If they must spend time within 6 feet of others, carefully assess whether this involves an acceptable level of risk. As for any workplace risk, consider specific duties to those with protected characteristics, such as, expectant mothers. Particular attention should also be paid to people who live with clinically extremely vulnerable individuals.

- **5.** Inform the manager if there is a sick family member at home with COVID-19. When necessary, employees must self-isolate for the required amount of time from the onset of symptoms to be symptom-free for a minimum of three days without medication.
- **6.** All staff shall report promptly to the manager or local health authority of any suspected COVID-19 cases on property.
- 7. Provide educational material to staff relating to the virus and the COVID-19 disease to assist with:
 - recognising associated signs and symptoms
 - · how the disease is transmitted
 - safe handling of any potential exposure to the disease
 - the difference between cleaning and disinfecting
 - the types of surfaces and length of time the disease can survive on surfaces et cetera.
- **8.** All employees shall be trained in the relevant COVID-19 safety protocols that include frequent guest contact such as, but not limited to:
 - Marina and Charter Operations
 - Public Spaces
 - Housekeeping
 - Food & Beverage
 - Security
 - Maintenance/Engineering









GENERAL (CONT'D)

- **9.** Employees shall adhere to all new procedures related to COVID-19 such as:
 - Cleaning and disinfecting of high-touch surfaces
 - Reporting guests or staff with symptoms and exposure history compatible with COVID-19 and social distancing measures.
- 10. Employees shall be informed about and trained in the necessary steps of reporting guests or other staff who may have symptoms and exposure history compatible with COVID-19 to the relevant health authorities.
- 11. If a suspected COVID-19 case is identified, follow the safety protocols established for safe quarantine. Basic cleaning and disinfecting agents will suffice in killing the virus and other pathogenic microorganisms.
- **12.** Staff must always have access to the necessary personal protective equipment (PPE) for use.
- 13. Maintain records that will assist in tracing who has been in contact with any confirmed COVID-19 case on your property. Review and implement record keeping processes of guests and staff movements. Keep these records for a minimum of 90 days. Records such as guest registration, staff work assignments, document key procedures such as security camera closed circuit tapes or electronic lock records.

DESIGNATED COVID-19 HEALTH & SAFETY STAFF

Each operating business and/or premises should designate a COVID-19 Health and Safety Officer (COVID-19 Officer).

In a small business the owner or manager will take on the role of overseeing COVID-19 protocols, while in medium businesses it will be an additional formal role taken on by a manager, and large businesses should consider appointing a dedicated officer.









DESIGNATED COVID-19 HEALTH & SAFETY STAFF (CONT'D)

In medium and large businesses, the choice could be made to appoint multiple COVID-19 team leaders so that one is designated in each large department or business unit.

COVID-19 OFFICER & TEAM RESPONSIBILITIES

The cross- functional team in medium and large businesses will report to the COVID-19 Officer on implementation of COVID-19 protocols, and any issues related thereto.

- 1. Develop, maintain and implement:
 - a. Standard hygiene and sanitising procedures (including schedules / logbooks as needed) per area/facility/vehicle category etc.
 - **b.** Special area cleaning procedures as required
 - c. Capacity limits and controls
 - d. Physical distancing plans
 - **e.** Guest/visitor/passenger/client (GVPCs) procedures
 - f. Staff procedures
 - g. PPE standards for staff
 - h. PPE standards for GVPCs
 - i. Procedures for staff with symptoms, and /or suspected COVID-19
 - **j.** Procedures for GVPCs with symptoms, and /or suspected COVID-19Monitoring the implementation of the protocols and the effectiveness of the measures undertaken
- 2. Monitoring overall compliance, identifying and correcting gaps, and adapting the plan to practical experience
- **3.** Monitoring compliance with correct PPE usage observing, CCTV, spot checks etc.









COVID-19 OFFICER & TEAM RESPONSIBILITIES (CONT'D)

- 4. Maintain staff health records
- **5.** Maintain and checks logs of cleaning activities
- **6.** Maintain and manage stock and use of PPE
- 7. Oversight of all staff and guest training and information provision
- 8. Independent Third-Party Hygiene Audits as required
- **9.** Independent Third-Party decontamination cleans as required

The COVID-19 Officer must keep in touch with the Ministry of Health, the Environmental Health Department and BVI Tourist Board in order to keep abreast of any latest developments with respect to recommendations and guidelines for travel, tourism and hospitality operations during the COVID-19 pandemic.

OVERSIGHT

A. Scheduled Regulation

The BVI Tourist Board will schedule inspections to ensure adherence to the current protocols. Electronic notice will be sent to the email address provided by the Travel or Tourism Business giving at least three working days before the scheduled inspection. Rescheduling of inspections will be at the discretion of the Director of Tourism or his/her designate.

B. Unscheduled Regulation

Unscheduled spot inspections will be conducted by the Government of the Virgin Islands Social Distancing Taskforce in accordance with the relevant Statutory Instruments governing its existence.









UNDERSTANDING BUSINESS RISKS AND RISK MANAGEMENT

Tourism Businesses must seek to reduce risk to the lowest reasonably practicable level by taking preventative measures. Employers:

- 1. Have a duty to reduce workplace risk to the lowest reasonably practicable level by taking preventative measures; and
- 2. Must work with any other employers or contractors sharing the workplace so that everybody's health and safety is protected.
- **3.** Must pay attention to employees who are at risk / vulnerable to COVID-19.
- **4.** Must establish procedure for daily screening of staff with body temperature checks.
- **5.** Must identify a isolation area for both staff/visitor who display symptoms.
- **6.** Should complete a COVID-19 risk management plan before requesting an inspection to approve their operation; This plan must be submitted to the BVI Tourist Board for review and appraisal prior to opening. The plan must include detailed measures to be implemented in order to address all areas of operation thereby mitigating the spread of COVID-19 among guests and staff, taking into consideration but not limited to the following:
 - **a.** The risk management plan must establish details for social distancing and use of PPEs for all appropriate areas including but not limited to grounds, office areas, reception, concierge, kitchen and restaurants, dining areas, bars, housekeeping, use of pool and pool decks, water sports, gyms, etc.
 - **b.** The risk management plan must be adaptable.
 - **c.** The risk management plan must continuously be integrated into staff orientation and briefing.
 - **d.** The risk management plan should limit face to face interactions between guest and staff as much as possible by encouraging the use of various technologies.
 - **e.** The risk management plan should outline procedures for handling the management of potentially contaminated linen and clothing items.









(CONT'D)

UNDERSTANDING BUSINESS RISKS AND RISK MANAGEMENT

- **f.** The risk management plan should outline procedures for solid waste management including biomedical waste.
- **g.** The risk management plan must make provisions for more frequent cleaning and sanitizing of equipment used in the handling and dispensing of foods.

GENERAL GUIDANCE ON HYGIENE, PPE, SANITATION AND SOCIAL DISTANCING

- 1. No-touch garbage containers must be available throughout the public areas of the marina facility (front office, restaurants, etc.)
- 2. High-touch surfaces, tools and equipment (desks, tables, chairs, knobs, bell carts, door handles, room appliances, credit card machines, sinks, etc.) must be disinfected at least three times per day
- **3.** Ensure that adequate signage is placed in publics spaces to inform about protocols and give reminders and guidelines on required behaviour, general etiquette and activity for the safety of all.
- **4.** Handwashing with soap and water is the preferable method of hand hygiene. Alcohol-based hand sanitizer should be provided when handwashing facilities are inconvenient. Either should be available throughout public areas
- **5.** Hand wash stations and restroom sinks must always be equipped with the necessary sanitary supplies such as:









GENERAL GUIDANCE ON HYGIENE, PPE, SANITATION AND SOCIAL DISTANCING

(CONT'D)

- Running water.
- Liquid (or foam) soap. Touch-less automatic soap dispenser, where possible. Antibacterial soap is not required.
- Disposable paper towel.
- An appropriate waste receptacle.
- **6.** Provide a clear, step by step signage for hand washing at hand wash stations as well as in guests and employee restrooms. The signage should indicate the following:
 - Wet your hands with clean, running water (warm or cold), turn off the tap and apply soap.
 - Lather your hands by rubbing them together vigorously with the soap. Lather the back of the hands, between the fingers, thumbs, up to the wrists and under your nails.
 - Scrub your hands for at least 20 seconds. The "Happy Birthday" song from beginning to end twice can assist with timing.
 - Rinse your hands well under clean, running water.
 - Completely dry your hands using a clean paper towel or touchless air-dryer. Turn off the faucet and open the restroom door, where applicable, with the used paper towel and safely dispose in an appropriate waste receptacle.
- 7. Ensure sanitary supplies are easily accessible to staff and always stocked.
- **8.** Hand Sanitiser Guidelines:
 - Use a liberal amount of hand sanitiser with at least 60% alcohol content and rub vigorously all over the hands. As with the handwashing procedure, focus on the back of the hands, between the fingers, thumbs, up to the wrists and under your nails.
 - Touchless hand sanitiser dispensers are recommended, where possible.
 - Ensure that hands are washed with soap and water as soon as possible.









GENERAL GUIDANCE ON HYGIENE, PPE, SANITATION AND SOCIAL DISTANCING (CONT'D)

- 9. Refrain from hand to face contact.
 - Avoid touching the eyes, nose or mouth with uncleaned hands.
 - Hands shall be cleaned before eating, drinking, touching the face, an employee shift and whenever deemed necessary.
 - Hands shall be cleaned after using the restroom, sneezing or coughing into the hands, cleaning, touching the face, eating, drinking, smoking, accepting items from guest (such as cash, credit card, keys/key cards, I.D), taking a break, and through an employee shift and whenever deemed necessary.
 - Gloves shall be used for additional protection and sanitation efforts, where necessary.
- 10. All staff must be trained in the safe handling (wearing and removing) of PPE.
- 11. Employees must be trained in the proper handling and removal of gloves to avoid cross-contamination and limit spreading the virus to themselves, other people or other surfaces.
- 12. Proper hand hygiene must be encouraged prior to and after use of gloves.
- 13. Employees must wear a disposable facemask, gown, and gloves when you touch or have contact with an infected person's bodily fluids (blood) and/or secretions (sweat, saliva, sputum, nasal mucus, vomit, urine, or diarrhea).
- 14. Safely dispose of used PPE by bagging into a 'biohazard' bag or a non-absorbent, leak resistant bag into the appropriate waste receptacle. The bag must be clearly labelled.
- 15. Hands shall be washed thoroughly after PPE removal, following the necessary guidelines on handwashing, afterwards.









GENERAL GUIDANCE ON HYGIENE, PPE, SANITATION AND SOCIAL DISTANCING

- **16.** Encourage staff to implement personal hygiene activities that limit the spread of COVID-19 or other communicable diseases, such as influenza or the common cold.
- 17. Employees and guests should cough or sneeze into the elbow crease or cover the mouth with a disposable paper towel. Immediately dispose of the soiled paper towel into an appropriate trash receptacle and wash hands properly.
- 18. Ensure guests (single person or groups of people) are congregating at least 6 feet away from other guests not traveling with them, including where guests and staff frequently interact.
 - These areas must be accurately measured and distinctly marked to be in compliance with the social distancing advice.
 - A one-way guest flow highlighting entrances and exits is encouraged.
 - At all public seating areas, the furniture must be rearranged to encourage physical distancing.
- 19. During this time where mask usage is recommended, reminders must be in place at highly trafficked areas. At minimum, the signage will be about the wearing of them while in high risk areas. Other helpful signs can include the proper way to wear, handle and dispose of masks.

SAFETY AND SECURITY

- 1. All equipment (phones, radios, walkie-talkies etc.) should be completely sanitised at the beginning and end of each shift.
- **2.** Security must follow and enforce social distancing protocols of six feet.
- **3.** Security stations should have adequate supplies and guides for hygiene and sanitisation, including required PPE (masks, face shields, gloves, etc)
- **4.** Security staff ending their shift should check the temperatures of staff beginning the next shift and log the results.









WHEN SOCIAL DISTANCING IS IMPRACTICAL OR IMPOSSIBLE, THE FOLLOWING IS ADVISED

- 1. Further increasing the frequency of hand washing and surface cleaning.
- 2. Keeping the activity time involved as short as possible.
- **3.** Using screens or barriers to separate people from each other.
- **4.** Using back-to-back or side-to-side working (rather than face-to-face) whenever possible.
- **5.** Reducing the number of people each person has contact with by using 'fixed teams or partnering' (so each person works with only a few others).
- **6.** Social distancing applies to all parts of a business, not just the place where people spend most of their time, but also entrances and exits, break rooms and canteens and similar settings. These are often the most challenging areas to maintain social distancing.

PLEASURE CRAFT PROTOCOLS

The following protocols are to reduce the risk and spread of Covid-19 within the territory of the British Virgin Islands while on yachts and pleasure crafts. Maintaining the highest standards of cleanliness and sanitation throughout the tourism product and country. In response to the coronavirus pandemic, additional measures will be needed to ensure that all facilities and operating businesses adhere to cleaning and disinfection protocols for the overall safety of our quests and crews.

All charter companies, boat rental agencies and other marine operators should stagger office working hours where possible, place barriers and provide PPE items for staff and guests.

For the effective health and safety of guests and your staff the following protocols have been established and must always be adhered to. Use pre-trip tutorials, added signage and frequent announcements to reinforce health safety practices and protocols.









YACHT AND PLEASURE CRAFT PROTOCOLS (CONT'D)

Step One: Yacht Quarantine and/or Disinfection

After each chartered vessel returns, each vessel must be thoroughly sanitized before any staff other than dedicated cleaning staff board the vessel. All interior cabins and surfaces must be sanitised using commercial grade disinfectants to kill viruses and bacteria in the air and surfaces. This must include an anti-viral, anti-bacterial disinfectant mist that diffuses throughout an enclosed space. The germicide eliminates viruses and bacteria as well as neutralising bad odours.

Cleaning crews must wear PPE while cleaning, and disinfecting vessels.

Sanitation systems should be immediately available upon boarding and prior to disembarking vessel.

Step Two: Standard Deep Clean and Guest Services

Overall enhanced cleaning and hygiene regiments should be implemented to ensure health and safety for all guests and crews. Ensure guests are thoroughly familiar with Covid-19 health and safety standards and protocols.

Ensure standard deep cleaning techniques disinfecting all surfaces with heavy emphasis on the galley and heads. For bareboat charters, a luxury add-on should be recommended to provide a complimentary cleaning starter pack or paid service option.

Step Three: Final Checks and Guest Information

On the day the charter begins, execute a final round of cleaning with an anti-viral and anti-bacterial disinfectant. Wipe down all the "high touch" areas such as handrails, grabrails, the saloon table, door handles, throttle and wheel shrouds, before your clients arrives. Ensure Covid-19 protocols and hand washing signs are easily visible.

Ensure that COVID-19 officers have gone through the required training from the BVI Tourist Board/HLSCC and have then delivered









YACHT AND PLEASURE CRAFT PROTOCOLS

relevant training to front line staff. All staff and crew members should be familiar with health and safety protocols and distancing guidelines. Hand sanitiser should be given to each staff member, as well as disposable gloves, face masks, visors and overalls. It is important to update your Standard Operating Procedures (SOPs) to include what PPE is used and when.

Encourage staff to be vigilant in maintaining and enforcing health safety protocols for guests and staff, as well as social distancing guidelines. Guests should be supported in any way possible, while following the prescribed safety precautions.

While on Board: Frequently disinfect common touch areas, at least once per day.

Schedule shoreside activities and dining in advance. Complete any necessary paperwork in advance to reduce the number of people gathering at reception or intake areas. Wear masks and do your best to maintain social distancing from crew members, staff and other guests you may encounter.

Checking- Out: Upon return of the chartered vessel, the vessel must be thoroughly sanitised by dedicated staff before maintenance, and carrying out internal return checks to minimise risk of spread to staff, crews and other guests. Any and all goods that are removed from the vessel following disembarking of guests should be sanitized before leaving the dock.

CHECK IN, CONCIERGE AND LUGGAGE SERVICES

In fine weather, conduct the final paperwork procedures outside and in inclement conditions limit the number of clients entering the office to ensure social distancing accordingly at any given time.

As far as possible, decrease face to face interaction and allow for enough social distancing between guests and staff including:

1. Hand wash station or alcohol-based hand sanitizer must be positioned at the entrance of marina and in common areas.









CHECK IN, CONCIERGE AND LUGGAGE SERVICES

- 2. If possible, use technology to allow for check-ins. Use video handovers and boat notes, in advance of charters and carry out final handovers in open air.
- **3.** Ensure that guests have read and signed in confirmation that they agree to the protocols and guidelines of the property and other authorities during their stay.
- **4.** Ensure that the correct physical barriers (such as plexiglass) and appropriate PPE (face shields) for any area where staff must speak to guests face to face for extended periods
- **5.** Use markers six (6) feet apart to show guests where to stand while queuing
- **6.** A comprehensive and accurate log of which guests are assigned to which yacht is essential
- 7. Reception and Concierge staff should have the most relevant emergency numbers including the Health Department, the Hospital, Fire and Rescue/Police/Emergency, Environmental Health and the BVI Tourist Board
- **8.** Encourage your guests to pay without cash and ensure that your staff have written procedures that they understand for all transactions.
- **9.** Ensure that when any items have to be returned, they are sanitised before reuse.
- 10. High-touch surfaces, tools and equipment (counters, desks, tables, chairs, knobs, luggage carts, ice machines, ATM Machines, Handrails, door handles, credit card machines, etc.) must be disinfected at least three times per day
- **11.** Luggage handlers must wear appropriate PPE and sanitise before and after touching luggage.
- 12. Snorkelling equipment, dive equipment, and other personal









CHECK IN, CONCIERGE AND LUGGAGE SERVICES

recreation equipment provided by the charter company should be sanitized and kept separate from other equipment after contact with any person. Guests should be encouraged and enabled to sanitize this equipment further once on board the vessel.

13. At all times possible, where there is required communication on board between the guests and charter company, the number of people on board the vessel should be kept to the absolute minimum.

HOUSEKEEPING, MAINTENANCE AND LAUNDRY

- 1. Document and ensure that housekeeping, maintenance and laundry staff are trained and that they that they strictly adhere to protocols.
- 2. Housekeeping, maintenance and laundry staff must be assigned and trained in the use of PPE that is specific to the task being undertaken. Adequate and appropriate PPEs are to provide for tasks to be undertaken (face masks, gloves, disposable aprons, disposable gowns, face shields, shoes and shoe liners).
- **3.** Housekeeping, maintenance and laundry staff must be trained in proper hygiene techniques after removal of PPE.
- 4. Berths of perceived uninfected guest should be cleaned first.
- **5.** A dedicated specifically trained cleaning crew must be assigned to clean berths housing guests, which fit the case definition for COVID-19.
- **6.** Ensure all potentially contaminated areas are appropriately cleaned and sanitised using appropriate disinfectants according to manufacturer's instructions.
- 7. Ensure that housekeeping and maintenance are given SOPS and a checklist of areas to be cleaned and sanitised including the following; toilets, face basins and vanity, faucets, showers, shower heads, all furnishings, chairs, bedside tables, lamps, light switches, base boards, televisions, remotes, telephones, doors, door knobs, handrails, carpets etc.









HOUSEKEEPING, MAINTENANCE AND LAUNDRY

- **8.** Ensure that an adequate supply of cleaning agents is provided to clean and sanitise.
- **9.** Ensure the regular cleaning and disinfecting of areas with frequent or heavy usage.
- 10. Ensure that rooms are adequately ventilated during cleaning.
- 11. Berths should be cleaned according to these protocols at minimum.
- **12.** Ensure that window coverings can be easily cleaned and sanitised
- **13.** All unused linen and other items in guest rooms must be thoroughly laundered before new guest accommodation.
- **14.** All bed linens and laundry are washed at no lower than (58°C) and in accordance with EHD Guidance
- **15.** Guest linens are to be removed from guest rooms in single use sealed bags (including extra blankets, etc.) and taken straight to the laundry facility.
- **16.** Dirty linen is to be bagged in the guest room to eliminate excess contact while being transported to the laundry facility
- 17. Housekeeping and maintenance service only upon departure or on request (guest must not be in room)
- 18. Disposable promotional material is to be replaced and disposed of after each guest
- 19. Hand sanitizer and masks should be added to guest room amenities, if requested.
- **20.** Guests should be encouraged to travel with an appropriate quantity of PPE for the duration of their stay.









HOUSEKEEPING, MAINTENANCE AND LAUNDRY (CONT'D)

- 21. Management should provide specially marked sealable bags for linen and other clothing items that are potentially contaminated by guests displaying signs and symptoms of COVID-19. A specific protocol must be documented and followed for these circumstances.
- **22.** Housekeeping staff must always wear aprons and gloves and should use masks as much as possible. They should attempt to maintain social distance from each other and from guests if proximity is unavoidable.
- **23.** Housekeeping and laundry staff must avoid allowing their bodies to touch dirty linen or linen from used rooms.
- **24.** Staff uniforms, linens and all other materials must be laundered with detergent and hot water of at least (58 C)
- **25.** Cloths, mops and all other equipment should not be reused before being properly cleaned and sanitised.
- **26.** Use disposable cleaning materials as much as possible.

STAFF HYGIENE AND BACK OF HOUSE

- 1. COVID-19 Officers must attend all COVID-19 related training organized by the BVI Tourist Board/HLSCC
- 2. Staff must have body temperature measured and recorded at least once daily.
- **3.** Staff must sanitise or wash hands with soap and correctly wear masks before entering the hotel/accommodation establishment, before signing on and off from shifts. Shift sign-on must use social distancing for queueing
- 4. Staff workstations and desks should be six (6) feet apart
- **5.** All food-handling staff must wear gloves and masks to perform assigned tasks. Reusable masks must be washed with soap before reuse.









STAFF HYGIENE AND BACK OF HOUSE (CONT'D)

- **6.** Guidelines on the proper use of masks, sanitisation and personal hygiene shall be posted in staff areas and general areas.
- 7. Staff training must explain that high risk behaviours such as hand shaking, hugging etc), should be avoided and social etiquette should be observed if sneezing or coughing
- 8. If staff have shown respiratory symptoms, they must remain at home until certified by a Medical Doctor to return.
- **9.** If staff have locker room facilities or other areas where they store personal possessions, they should allow for social distancing and proper hygienic behaviour.
- 10. Ensure that all staff areas have adequate signage and hand sanitation facilities.
- 11. Staff canteens must follow same protocols as restaurants. Mealtimes should be scheduled to allow for social distancing. Staff who are considered high risk should have unique meal/break times
- **12.** Wherever staff must queue or wait, social distancing and sanitisation should be adhered to.

ON CHARTER PROTOCOLS

- 1. COVID-19 Officers must attend all COVID-19 related training organized by the BVI Tourist Board/HLSCC
- 2. Staff must have body temperature measured and recorded at least once daily.
- **3.** Staff must sanitise or wash hands with soap and correctly wear masks before entering the marina or yacht, before signing on and off from shifts. Shift sign-on must use social distancing for queueing
- **4.** Guests should be encouraged to monitor local news or establish other means through which to remain up to date on any changes in the COVID status of the Territory daily.









CHASE CALLS

- 1. COVID-19 Officers must attend all COVID-19 related training organized by the BVI Tourist Board/HLSCC
- 2. Chase calls should be avoided wherever possible.
- **3.** Where possible, guests should vacate the vessel while the chase team is on board. In the event that this is not possible, social distancing should be practiced without compromise.
- **4.** Chase teams must be assigned and trained in the use of PPE that is specific to the task being undertaken. Adequate and appropriate PPEs are to provide for tasks to be undertaken (face masks, gloves, disposable aprons, disposable gowns, face shields, shoes and shoe liners).
- **5.** Chase teams must clean, disinfect and sterilize any areas accessed on board vessels prior to departing the vessel.





