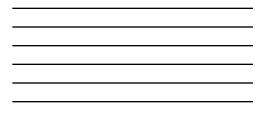


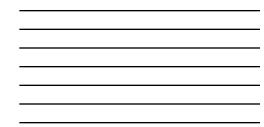


Every Interaction Matters: The Path to Employee Retention, Resident and Customer Loyalty, and a Better World



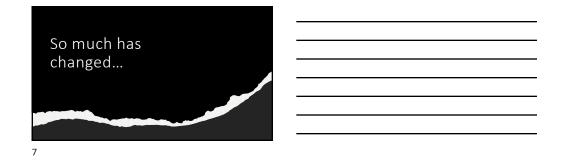


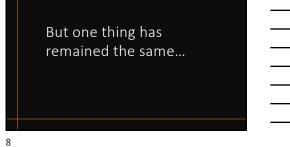






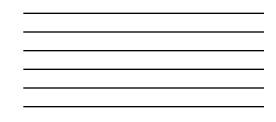




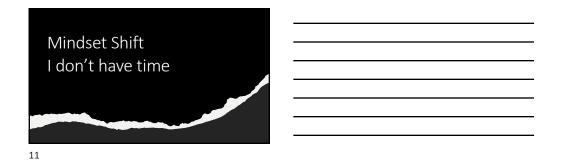


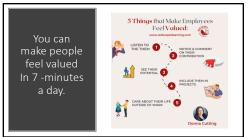


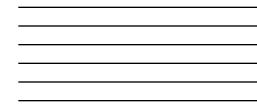
People want to know that







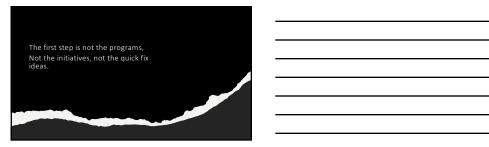




The natural inclination is to go Right to the Programs... instead of the practices.

13



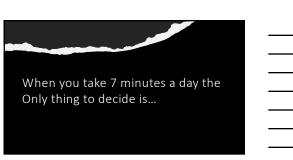


It's what happens in the dayto-day Interactions between people.

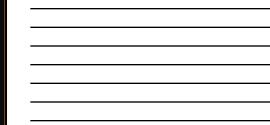
16



You're first step is to strive to Make people feel good about themselves And the work that they do.







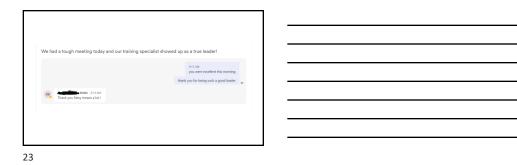




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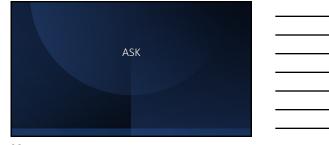








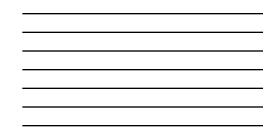
















Trenton Mendenhall

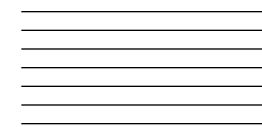
Today was all about the ASRI As a new supervisor at my organization I am actively working on both learning the career goals of my team as well as learning to better ask them to assist with ongoing initiatives and projects. Today I nev tithm y neves the to discuss his loss prom career growth and outlins steps within his professional development plan to help better develop his skills to reach his career aspirations. Additionally, I asked another more junic trasm member to help assist with the curriculum build of a new enterprise-level project that will be launching later this year. Today was great!

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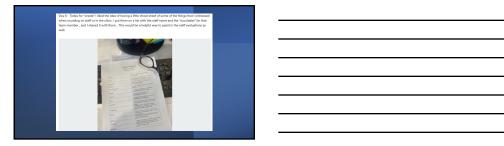




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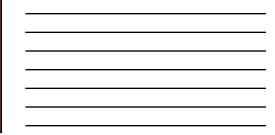






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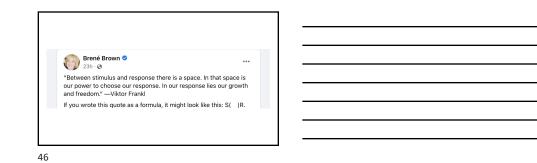










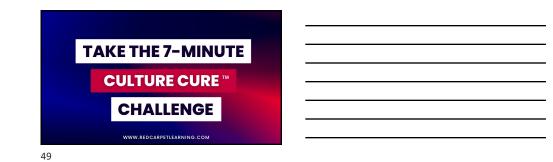














Step One: Pull a Team of 7 People Together Step Two: Gather Your Handouts

52



53

Step Four: Start and Track Activities & Participation

54

Step 5: Participate 7 of the 10 days and hit all 7 Themes.

55

Step 6: Post photos or narrative on 7 of the 10 days.

