

# 2024 IAHHC ANNUAL CONFERENCE



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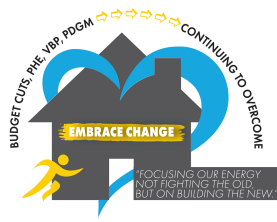
**INDIANA  
DONOR NETWORK**  
Saving lives through organ and tissue donation

**Humana**

Healthy Horizons<sup>™</sup>



**FreedomCare**  
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# April 16-17, 2024

## Conference Registration Form

### Registration Fees

\*Please note the registration fee is per person

	IAHHC Member		Non-Member	
	On or before April 2 Early Bird Special!	After April 2	On or before April 2 Early Bird Special!	After April 2
2-Day Conference	Closed	\$375	Closed	\$700
1-Day Conference	Closed	\$250	Closed	\$450

Interested in learning more about membership?  
Contact Michelle Stein-Ordóñez, Membership Services Director  
michelle@iahhc.org or 317-775-6672

Agency: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Fax: \_\_\_\_\_

### Attendees

**Attendee Name (1)** \_\_\_\_\_

**Email:** \_\_\_\_\_

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: \_\_\_\_\_

Please circle the sessions and special events you plan to attend:

Day 1: Annual Meeting - Yes No | 101 | 102 | 103 104 105 106 107 108 109 | 110 111 112 113 114 115 116 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 207 208 | 209 210 211 | 212

**Attendee Name (2)** \_\_\_\_\_

**Email:** \_\_\_\_\_

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: \_\_\_\_\_

Please circle the sessions and special events you plan to attend:

Day 1: Annual Meeting - Yes No | 101 | 102 | 103 104 105 106 107 108 109 | 110 111 112 113 114 115 116 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 207 208 | 209 210 211 | 212

**Attendee Name (3)** \_\_\_\_\_

**Email:** \_\_\_\_\_

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: \_\_\_\_\_

Please circle the sessions and special events you plan to attend:

Day 1: Annual Meeting - Yes No | 101 | 102 | 103 104 105 106 107 108 109 | 110 111 112 113 114 115 116 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 207 208 | 209 210 211 | 212

**Attendee Name (4)** \_\_\_\_\_

**Email:** \_\_\_\_\_

(Required for confirmation)

Circle Days Attending: Tues. Wed. Fee: \_\_\_\_\_

Please circle the sessions and special events you plan to attend:

Day 1: Annual Meeting - Yes No | 101 | 102 | 103 104 105 106 107 108 109 | 110 111 112 113 114 115 116 | Welcome Reception RSVP - Yes No

Day 2: 201 | 202 203 204 205 206 207 208 | 209 210 211 | 212

### Method of Payment

Check (made payable to IAHC)  Visa  MasterCard  AMEX

Total Amount Enclosed: \_\_\_\_\_

Card Number: \_\_\_\_\_ -- \_\_\_\_\_ -- \_\_\_\_\_ -- \_\_\_\_\_

Security Code: \_\_\_\_\_ Exp Date \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Name (on card): \_\_\_\_\_

Billing Address (if different from above): \_\_\_\_\_

Auth. Sig: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_



Mail completed form & payment to:  
IAHC | 6320-G Rucker Road | Indianapolis, IN 46220

Or email form to: [tori@iahhc.org](mailto:tori@iahhc.org)

# 2024 IAHHC Annual Conference Schedule of Events

**Session Key Codes:**  
 HH - Home Health  
 HOS - Hospice  
 PSA - Personal Services Agency



Complete session descriptions and online registration can be found on the conference webpage at [www.iahhc.org](http://www.iahhc.org)!

## Day 1: Tuesday, April 16th

### 7:30 to 9:00 AM

Registration and Continental Breakfast

### 9:00 to 10:30 AM - Keynote Presentation

101 Effie Carlson - Navigating the Future of Home Care: Embracing Value, Innovation, and Adaptability - (HH HOS PSA)

### 10:30 to 10:45 AM - Break and Study Hall

### 10:45 AM to 12:15 PM - General Session

102 Someone stop the bus, I want to get off: Legal Update 2024 - Robert W. Markette, Jr. - (HH HOS PSA)

### 12:15 to 1:45 pm - Lunch

Networking Lunch with Exhibitors

### 1:45 to 3:15 PM - Concurrent Sessions

103 Hospice Special Focus Program (SFP) & Provisional Period of Enhanced Oversight (PPEO) - Melinda Gaboury - (HOS)

104 Raising Transformational Funds for Hospices with a Small Staff - Jake Lyons - (HH/HOS)

105 What I Wish I Would Have Known: The Importance of Orientation for Improved Patient Outcomes and Staff Retention - Raianne Melton - (HOS)

106 Current Revenue Cycle Challenges: Medicare Advantage and TPE - M. Aaron Little - (HH)

107 Using Life Stories to GUIDE Us: Focusing Dementia Care Management - Patricia Piechocki & Angelica Baginske - (HH HOS PSA)

108 Homecare Employment: A Few Important Considerations. - Robert W. Markette, Jr. - (HH HOS PSA)

109 Optimizing Home Health, Hospice and Private Duty operations utilizing LEAN strategies.- Melissa Gordon

### 3:15 to 3:30 PM - Break and Study Hall

### 3:30 to 5:00 PM - Concurrent Sessions

110 Medicare Advantage: Digging In the Details - Melinda Gaboury - (HH)

111 Manning the Crow's Nest – Using Relevant Metrics and KPI's to Drive Achievement of Agency Objectives - Phil Feldman - (HH/PSA)

112 Digesting the Alphabet Soup of Home Health Reimbursement - Mike Carr - (HH)

113 34 Questions to HHCAHPS Success - Brandi Tayloe-Jones and Deb Polkowski - (HH)

114 Hospice Special Focus Program??? Do I want to be this special? - Angela Huff - (HOS)

115 Becoming the Outcome-Driven Champion: Strategies for Success in Home Health - Michelle Mullins & Hannah Vale - (HH HOS PSA)

116 Utilizing Essential Data to Boost Growth- Camala Mueller

### 5:00 to 6:30 PM - Welcome Reception

Including: Food, Drinks, Silent Auction benefiting the Indiana Home & Hospice Care Foundation, and Exhibitor Networking.

## Day 2: Wednesday, April 17th

### 7:30 to 8:30 AM

Registration and Continental Breakfast

### 8:30 to 10:00 AM - Keynote Presentation

201 FSSA Update - Dr. Daniel Rusyniak, M.D. - (HH HOS PSA)

### 10:00 to 10:15 AM - Break and Study Hall

### 10:15 to 11:45 AM - Concurrent Sessions

202 Elements in Your Home Health Chart that Affect Your Reimbursement - Celeste Miller - (HH)

203 Employee Safety: Assessing and responding to workplace violence and other risks to homecare workers. - Robert W. Markette, Jr. - (HH HOS PSA)

204 VBP: Strategies for Optimizing Performance - M. Aaron Little & Angela Huff - (HH)

205 How Well Do You Know Your GG's? - Jennifer Osburn - (HH)

206 Power Tools for Shared Decision Making in Hospice - Jenna Head - (HH/HOS)

207 Driving Agency Success Through Process Improvement - Cynthia Rushing - (HH)

208 PathWays Presentation - FSSA

### 11:45 AM to 1:15 PM - Lunch

Networking Lunch with Exhibitors

### 1:15 to 2:45 PM - Concurrent Sessions

209 Does Coding Matter? - Celeste Miller - (HH/HOS)

210 Things I lost at the Physician's office: Orders, Certifications and other physician documents required in Homecare. - Robert W. Markette, Jr. - (HH HOS PSA)

211 Growing your business through Third-Party Payers - Jacob Taitel - (PSA)

### 2:45 to 3:00 PM - Break and Study Hall

### 3:00 to 4:30 PM - Plenary Session

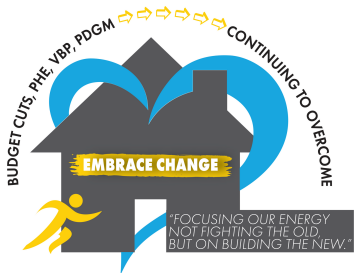
212 Presentation with IDOH - (HH HOS PSA)





Indiana Association for  
Home & Hospice Care

6320-G Rucker Road  
Indianapolis, IN 46220  
www.iahhc.org



IAHHC Annual  
Conference

April 16-17, 2024

Embassy Suites Plainfield  
Plainfield, IN

## Hotel & Conference Information

### **Conference Registration by Fax**

Register by fax at 317-775-6674. "No Show" fax registrations will be billed in full. Fax registrations not accompanied by payment will be sent confirmation after receipt of payment.

### **Conference Registration on the Web**

Register online at [www.iahhc.org](http://www.iahhc.org).

### **Refunds and Substitution Policy**

Refunds on or before April 5, 2024 will have a \$50 cancellation fee. There will be NO REFUNDS after April 5, 2024. If you are unable to attend the conference, you may send a substitute. Please contact Tori at [tori@iahhc.org](mailto:tori@iahhc.org) with the person's name. Each individual requires their own registration. You cannot share a multi-day registration.

### **Room Reservation**

In order to keep the IAHHC Annual Conference as economical as possible for our attendees, please make sure to book any of your hotel needs within the provided hotel block. Please visit our conference webpage on our website [www.iahhc.org](http://www.iahhc.org) to use the room block link. You may also call 1-800-362-2779 to book your reservation.

### **Questions**

For conference information or questions, please contact Tori at [tori@iahhc.org](mailto:tori@iahhc.org) or the IAHHC Office at 317-775-6675. You may also visit the conference webpage at [www.iahhc.org](http://www.iahhc.org) for all updated information.



Embassy Suites Plainfield  
Conference Center  
6089 Clarks Creek Road  
Plainfield, IN 46168  
Reservations: 1-800-362-2779

### **Room Rates**

King Suite or Double Queen  
Suite: \$164+ Tax

### **Hotel Registration Deadline**

Please contact the hotel by  
March 22, 2024 at 11:59 PM  
to get our rate.

Indicate you are with the  
Indiana Association for Home  
& Hospice Care and provide  
the group code IAH.