



**Dial-A-Ride ...**

Is a curb to curb transportation service made available by the City of La Cañada Flintridge to residents 60 years of age or older and residents of any age with a disability. Personal attendants and service animals may travel with a patron. Be sure to notify the dispatcher at the time reservations are made if you are planning to have someone come along to assist you.

**Service area ...**

Dial-A-Ride vehicles travel anywhere within the cities of La Cañada Flintridge, Glendale, La Crescenta, Montrose, Altadena and areas of Pasadena west of Lake Avenue.

**Service hours ...**

Monday to Friday 8:00 am – 6:00 pm  
Saturday 9:00 am – 4:00 pm  
Sunday 9:00 am – 2:00 pm  
(Except major holidays)

**How much ...**

For La Cañada Flintridge residents, the fare is **FREE**. Please note that drivers cannot accept gratuities.

**To make a reservation ...**

- 1) Register by completing the form below and mailing to City Hall.
- 2) Call **(818) 247-0691** to make reservations. You may call up to two weeks in advance.
- 3) Provide the reservationist with your name, address, phone number, pick up and drop off locations, requested date and approximate time of travel. Please also indicate if you will be using a mobility device such as a wheelchair or walker and if you will be traveling with an attendant or service animal.
- 4) Schedule your return trip home.

**Helpful hints ...**

- Make reservations for medical appointments as far in advance as possible.
- If your plans change, please remember to cancel your Dial-A-Ride reservation.
- Remember that smoking is not permitted aboard vehicles, and eating and drinking are discouraged unless a medical necessity.
- Drivers will assist with up to two standard-sized grocery bags and are not responsible for broken items.
- Dial-A-Ride is a shared ride service, therefore when making reservations, please allow the reservationist to offer you pick up times that will ensure your timely arrival to your appointment.

**Questions or Problems ...**

If you have any questions, problems, complaints, compliments, or suggestions for improved service, please call La Cañada Flintridge City Hall at (818) 790-8880.

**Non-Discrimination** In accordance with Title VI of the 1964 Civil Rights Act, Dial-A-Ride is committed to ensuring that no person shall be excluded from participation in or be denied benefits of its services, programs or activities on the basis of race, color, national origin, gender, age, economic status, or language proficiency. If you believe that you have been subjected to discrimination under Title VI, you may call 818-548-3960 or file a written complaint at [dialaride@glendaleca.gov](mailto:dialaride@glendaleca.gov).

From:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Place 1<sup>st</sup>  
Class  
Stamp  
Here

**CITY OF LA CAÑADA FLINTRIDGE**  
Dial-A-Ride Program  
One Civic Center Drive  
La Cañada Flintridge, CA 91011

**Please detach and keep this portion for your records.  
Thank you!**

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**TO REGISTER, PLEASE COMPLETE THIS FORM, DETACH AND MAIL  
PLEASE PRINT**

**Date:** \_\_\_\_\_ **Date of Birth:** \_\_\_\_\_

**Name:**  Mr.  Mrs.  Ms. \_\_\_\_\_

**Address:** \_\_\_\_\_ **Apt. No.:** \_\_\_\_\_

**City:** La Cañada Flintridge **State:** CA **ZIP Code:** 91011 **Phone:** \_\_\_\_\_

**Language:** English Other: \_\_\_\_\_

**Nature of Disability:** \_\_\_\_\_

**Wheelchair:**  Yes  No **Hard of Hearing:**  Yes  No

**Comments:** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

***In case of emergency, please notify...***

**Name:**  Mr.  Mrs.  Ms. \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Relationship:** \_\_\_\_\_