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ANNUAL REPORT





As we look back on 2023, we take a moment to celebrate the wins on behalf of Arizona hospitals. This year's annual report showcases the work we have done on your behalf over the course of this past year. Thank you for your membership and participation. We will remain your steadfast advocate as we continue to bring together diverse voices to advance health and healthcare in Arizona.

In health,

A handwritten signature in black ink that reads "Ann-Marie".

Ann-Marie Alameddin

President and CEO
Arizona Hospital and Healthcare Association

» **Legislative and policy recap**

Advocating for policies that will improve Arizona's healthcare system

In 2023, there were two big legislative wins where AzHHA led the way:

01

Fixing outpatient treatment center (OTC) licensure issue.

02

Arizona Health Care Cost Containment System (AHCCCS) reauthorization.

While AzHHA's number one priority, health plan accountability, didn't pass in 2023, we were able to secure strong advocates to support this bill, including Rep. David Cook (R-Dist. 7). This is still a critical issue of top importance for AzHHA. We will continue to push this measure forward in 2024.

For more details, please read our [2023 Legislative Report](#).

Boosting our collective voice on key regulatory issues

In 2023, AzHHA submitted the following comment letters:

Eight for federal rules to either Centers for Medicare and Medicaid Services (CMS) or Department of Health and Human Services (HHS) on a variety of important issues including Medicare payments, Medicare Advantage, the 340B drug pricing program, Medicaid Managed Care and prior authorization

Six to AHCCCS on financial and quality measures

Three to the Arizona Department of Health Services (ADHS) on proposed rules

One to the Uniform Law Commission on Model Declaration of Death Act

AzHHA takes advocacy efforts to Washington D.C.



AzHHA leaders and a group of AzHHA members headed to the Hill this spring to meet with Arizona congressional members and Arizona senators to discuss:

- ✓ Access to care
- ✓ Promoting financial stability
- ✓ Strengthening the healthcare workforce
- ✓ Protecting the rural safety net
- ✓ Advancing quality and innovation in care delivery

» **Grant funded programs**

Leveraging grant funds to work with hospitals to improve Arizona's healthcare system

Arizona Coalition for Healthcare Emergency Response (AzCHER)

Highlights from 2023:

- Presented a series of four workshops to address Crisis Standards of Care in Arizona.
- Participated in a multi-agency emergency preparedness effort representing hospitals during the state's premier sporting events.
- Conducted a Statewide Community Hazard Vulnerability Assessment and Resource Gap Analysis to identify the healthcare coalition's most significant risks.
- Launched on-demand training modules.

[**Learn more about AzCHER.**](#)



Arizona Alliance for Innovation on Maternal Health (AIM)

Highlights from 2023:

- AIM Annual Conference marked the in-person kickoff of the AIM Hemorrhage Bundle.
- Created a sample policy regarding accessibility measures to ensure all patients, regardless of their individual needs and backgrounds, receive inclusive and accessible healthcare services.

[**Learn more about the Arizona AIM Collaborative.**](#)

NEW! Arizona Transition to Practice Program

Highlights from 2023:

- AHCCCS contracted with AzHHA to launch the Arizona Transition to Practice Program for New Graduate Registered Nurses.
- The program will support and develop new nurses, provide evidence-based professional development, accelerate the novice nurse to a competent nurse more rapidly, and address resilience and emergency preparedness.
- Program officially launched in November.

[**Learn more about the Arizona Transition to Practice Program.**](#)



» Inaugural AzHHA Quality Awards

Celebrating innovation in improving healthcare quality in our state



This year, AzHHA launched the inaugural AzHHA Quality Awards to celebrate and recognize Arizona's leaders committed to advancing healthcare through exceptional quality performance, community engagement and a culture of continuous improvement.

Awards were given out for Top Overall Excellence, Community Engagement, Patient Safety and Quality, and Emergency Management Innovation.

Winners were selected from three classifications:

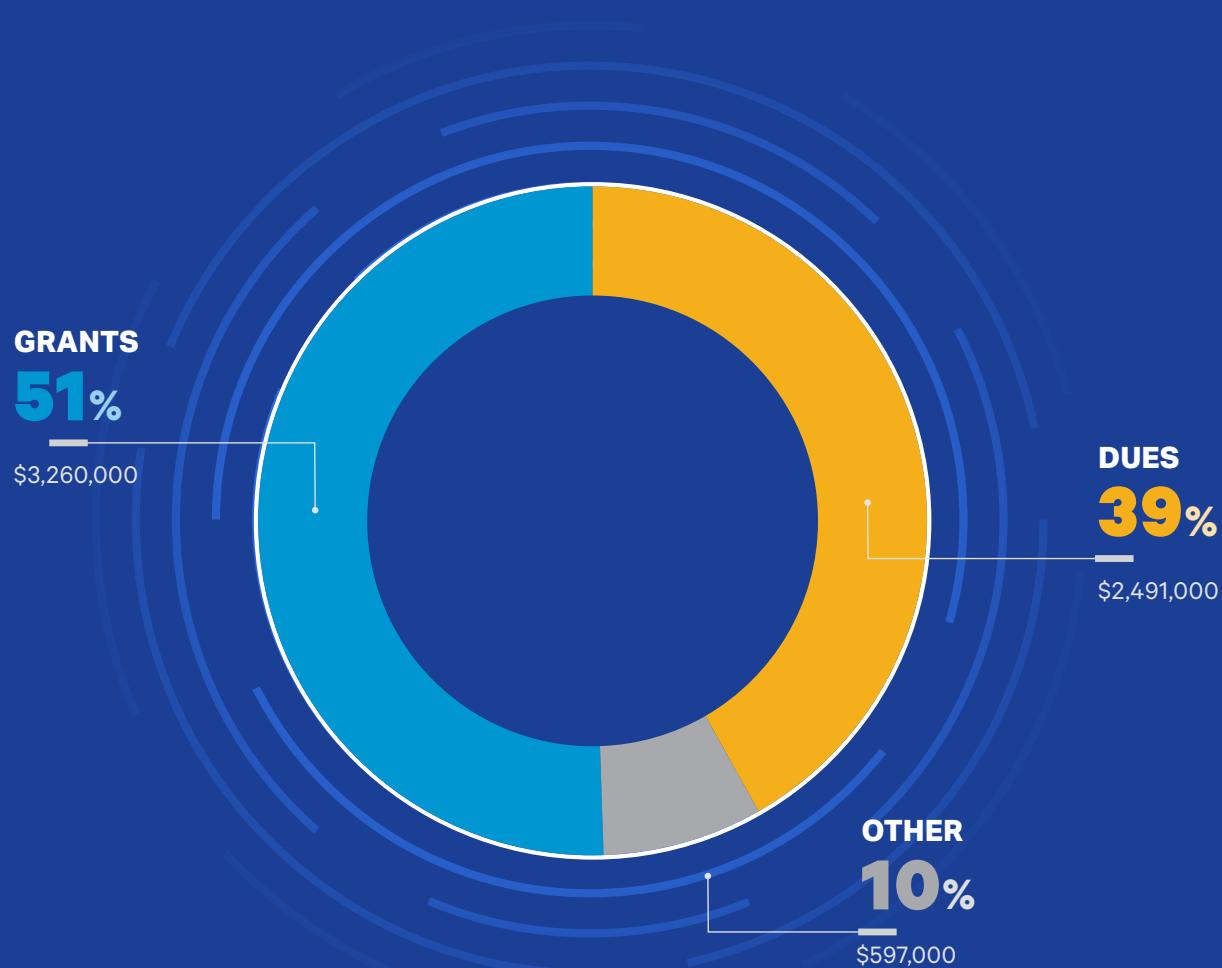
- Top critical access hospital/Small rural hospital (≤ 100 beds)
- Top general acute care (101+ beds)
- Top federal hospital

The awards were presented at the AzHHA Quality Awards Luncheon during the 2023 Arizona Hospital Leadership Conference.

[See the full list of this year's award winners.](#)

BY THE NUMBERS

AzHHA programs remain self-sufficient, funded completely through grants, not member dues.



TOTAL
\$6,348,000

» AzHHA membership perks

Providing you access to member-only services and resources

Growing AzHHA's Affiliated Partners Program

Supporting our members with operational efficiencies that reduce costs, increase revenue, mitigate risks and improve productivity through endorsed vendor relationships as approved by leaders within member hospitals.

In 2023, AzHHA welcomed **five** new Affiliated Partner Program members:

careLearning

INTELLIMED
Actionable Intelligence. Unparalleled Service.

Washington Hospital Services

salary.com

HSC

DataGen generates hospital-specific reports for AzHHA member hospitals

In relationship with DataGen, AzHHA distributes reports to hospitals based on information submitted to the Centers for Medicare and Medicaid Services. This data helps hospitals understand the financial impact of proposed changes and annual updates. In 2023, 39 reports were provided to members.



Medical care planning gets an accessible upgrade

In 2023, AzHHA unveiled a new, accessible menu of options to help Arizonans plan for their medical care needs. The advance care planning documents include upgraded forms to meet the specialized needs of our community including large print, braille, audio files, videos featuring sign language interpretation and Spanish language documents.

Visit www.azhha.org/tlc for more information.

Access to the latest trends and information

In 2023, we offered a variety of free-to-members educational webinars:

- ▶ Mitigating risk with online tracking technologies
- ▶ National Labor Relations Board (NLRB) updates
- ▶ Employee background screening challenges
- ▶ AHCCCS renewal awareness messaging
- ▶ Standardizing denial metrics to improve revenue cycle performance
- ▶ Employee retention credit





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