

Messaging that Resonates:

Using Agile Research to Fuel Your Growth



Agile Research for Uncertain Times



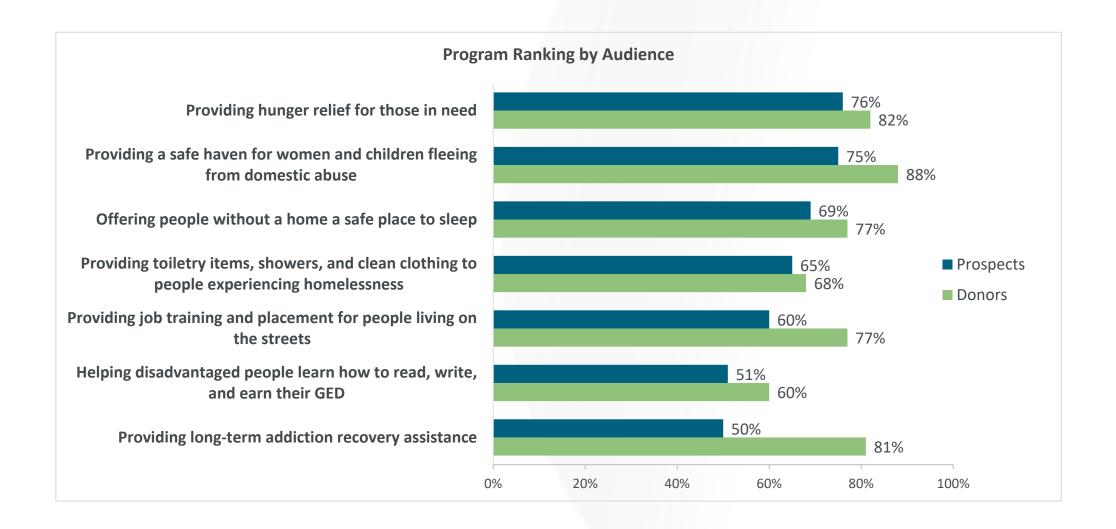
Benefits:

- Lower cost
- Quicker turns: pivot to current events
- Snackable, targeted insights
- Less respondent fatigue
- Better donor experience



Rank Order of Programs





Giving Motivators



Brand-specific psychographics such as identity and values paired with affinity (behavioral or survey-derived) boost segmentation and modeled approaches.

Donors on File Lifetime Giving Tier

Primary Motivation for Giving	Annual Fund (<\$25k)	Leadership (\$25k-\$99k)	Major (\$100k-\$999k)	Transformational (\$1M+)	Total Donors on File	Prospects on File Index
I give in gratitude for the support and benefits I have received in my life	33%	31%	44%	29%	34%	55
I feel a moral obligation to help those in need	20%	16%	21%	20%	20%	157
I give to support and improve my local community	13%	23%	15%	14%	17%	67
My religious beliefs and values encourage me to give or tithe	20%	18%	2%	8%	11%	101
I view my donations as an investment in creating long-term social change	0%	3%	13%	14%	9%	109
I want to continue a family tradition of giving and set an example for future generations	7%	6%	0%	8%	5%	204
I enjoy the social opportunities that come with charitable giving	0%	0%	0%	6%	2%	175
Other	7%	3%	6%	0%	4%	

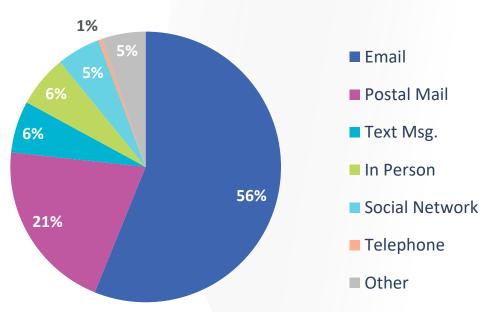
Source: Giving Sciences research of donors and prospects on file for a health foundation, 2024.

Preferred Communication Channel



Communication channel preferences vary and have a strong correlation to actual channels of giving.





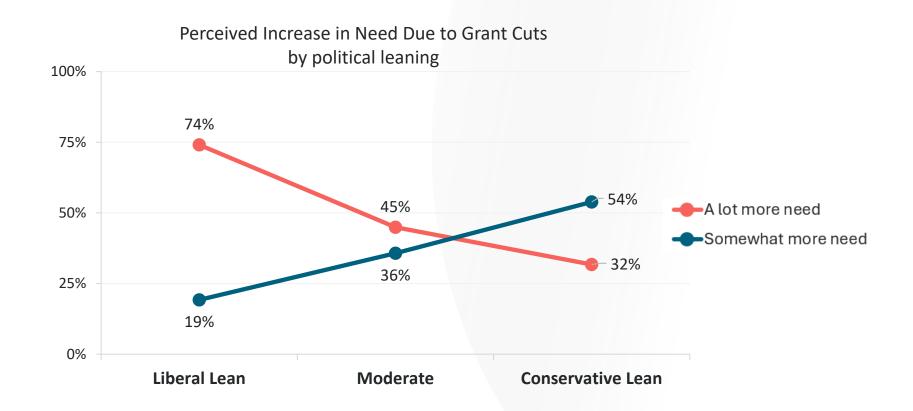


The Politics of Giving (& Messaging)

Sentiment of Growing Need



The majority of all donors (89%!) feel nonprofits have **somewhat or a lot more need** for donations due to federal grant cuts. They just vary in perceptions of how **much** need there is, with political leaning most predictive of difference.





Lessons from the Field



Strengths-based messaging must clearly convey why support is still needed.

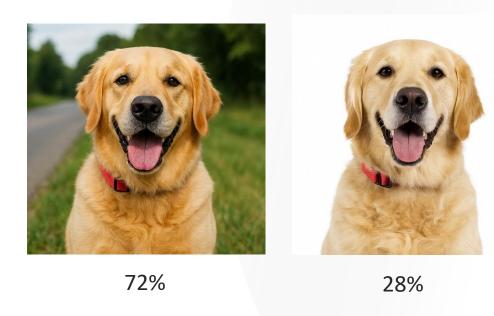


62% 38%

Relative Preference



Strengths-based messaging must clearly convey why support is still needed.

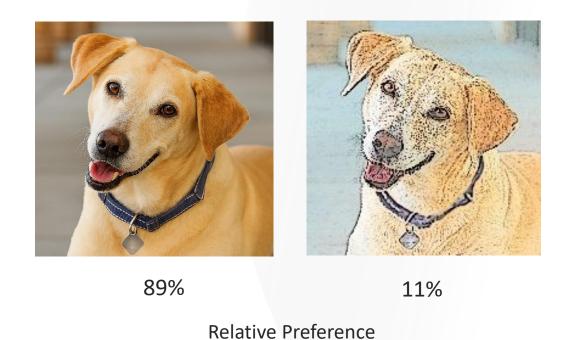


Relative Preference



11

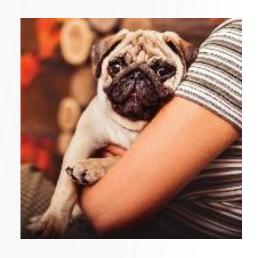
Strengths-based messaging must clearly convey why support is still needed.





Strengths-based messaging must clearly convey why support is still needed.





65%

35%

Relative Preference

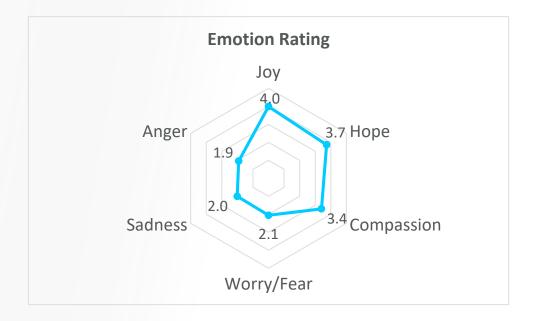
The Positive Side of Need



13

Positive sentiment can be effective in the correct context.





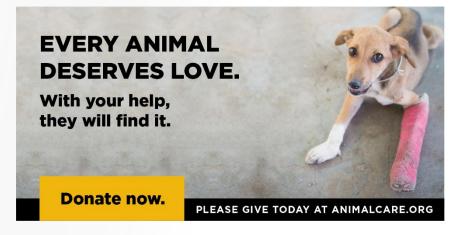
The Positive Side of Need



14

First person, experiential can boost rankings of positive imagery and messaging.





58% 42%

1st Place out of 16 ads evaluated

The Positive Side of Need



15

Some positive messaging is best saved for acknowledgements and stewardship.



10th Place out of 10 ads evaluated



Questions? Let's chat.

www.rkdgroup.com