

Authenticity Affected How We Taught AI to Write Like Us



Today's Goal

A practical guide for teaching and working with AI as a partner in crafting authentic, personalized communications that foster engagement at scale.





The Modern Challenge



How do we scale our content generation and communication when resources are stretched thin?





It Starts With Culture

- Empower your team.
- Establish a culture of learning and sharing.
- Use it in your personal life.
- Don't be afraid to fail.
- Leaders need to set the example themselves.



Give the AI the "Context"

Old Way

Prompt Engineering

"Write a lapsed donor email."



New Way

Context Engineering

"Here is a template for our most successful lapsed donor series. Using this structure and tone, write three new versions of the first email, referencing the supporter's last gift area which was [program area]."



Teach AI Your Authentic Voice



Example Prompt: "Remember, we always refer to our donors as 'supporters' and we never use jargon like 'synergy'. Our tone should always be hopeful and appreciative."

Reinforce Your Style: Consistently provide feedback on AI's output. You are now a project manager to your AI.

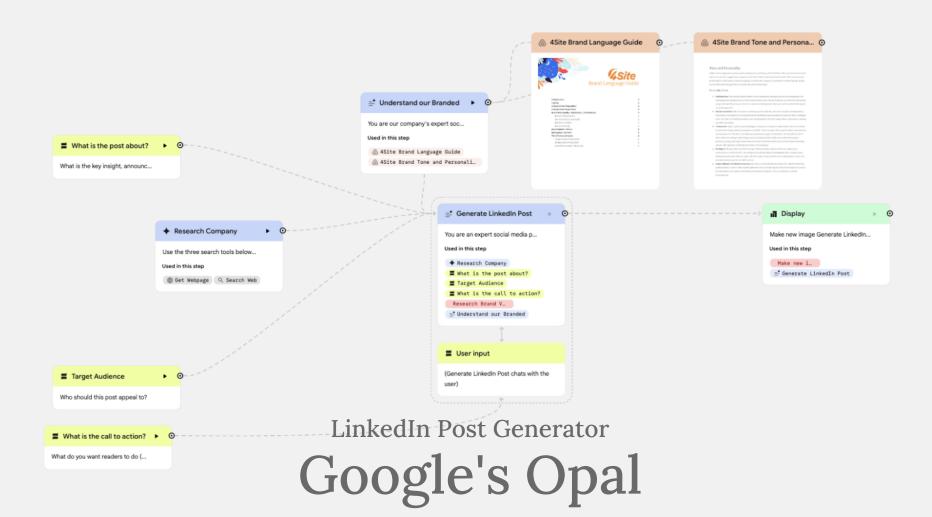


STEP 4

Find the Right AI Tools

- Different fundraising tasks may require different AI tools.
- Our Most-Used Tools:
 - ChatGPT
 - Google Studio AI
 - NEW: Google's Opal







"Human in the Loop"



- AI is your Co-Pilot, not an Autopilot
- Learn and embrace the boundaries
- Iterate and evolve along with AI
- Develop a personal process that stays authentic
- Share your process and build your culture
- Codify your culture as organizational process
- Incorporate a final human touch





Questions?

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Freebie: Get 4Site's Fundraising Page Optimization Playbook

- Page focus and attention
- Form placement and CTA
- Reduce friction
- Copy and value proposition
- Gift arrays and frequency
- Personalization and motivators
- Trust and security

- Mobile UX
- Accessibility
- Performance and reliability
- Payments and wallets
- Experience architecture
- Error handling and edge cases
- Analytics and measurement

- Experimentation and roadmap
- Stewardship and postgift
- Other ways to give
- Designations and internal variants
- International and tax
- Governance and maintenance

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