

DESIGNING PROSECUTOR-LED DIVERSION AND DEFLECTION PROGRAMS TO ADDRESS LOW-LEVEL RETAIL THEFT

Success Measures Document



ASSOCIATION OF
PROSECUTING
ATTORNEYS



Objectives

Objective 1: Create and maintain successful diversion pathways for individuals involved in retail theft.

Objective 2: Develop guidance to increase prosecutors' ability to accurately select individuals who will complete the program and succeed in diversion.

Objective 3: Reduce retail theft by diverting first time offenders and preventing repeat theft.

Objective 4: Establish relationships that balance the roles of retailers, prosecutors, and law enforcement.

Performance Measures

Intake Performance

1. Number of individuals referred to the diversion program
2. Percent of participants referred by prosecutors
3. Percent of participants referred by the Court
4. Accuracy rates of risk assessments

Outcome Performance

1. Percent of participants who completed the program
2. Retail theft recidivism rates of participants
3. Overall retail theft rates
4. Percent of participants who have further involvement in the criminal justice system
5. Percent of participants with increased feelings of the legitimacy of the law
6. Percent of participants with improved feelings towards the fairness of the criminal justice system
7. Percent of participants with continued employment post diversion (adults)
8. Percent of participants with continued education post diversion (juveniles)
9. Satisfaction rate of participants
10. Average time taken to complete the program
11. Extent of community reintegration in ways such as housing stability improvement, family reunification, or other community involvement
12. Number of participants referred for additional therapeutic remedies
 - A. Recidivism rates and other success metrics broken down by unique therapy
13. Cost per participant and correlated resource savings
14. Retailer satisfaction



Data Collected

Survey Data

1. Participant Surveys tracking perceptions of legitimacy, fairness, and effectiveness of the criminal justice system
2. Participant Surveys tracking perceptions of legitimacy, fairness, and effectiveness of the diversion program
3. Retailer Surveys tracking perceptions of effectiveness and fairness of the diversion program
4. Employment status of diversion participants
5. Barriers to employment for participants
6. Income of participants
7. Rate of continued education for youth diversion participants
8. Housing status of participants
9. Familial status of participants
10. Volunteering rates of participants
11. Age of Participants
12. Gender of Participants
13. Number of Dependents for participants
14. Governmental assistance received by participants
15. Participant attitude toward their housing
16. Participant attitude toward their income
17. Substance use by participants
18. Education level of participants
19. Mental health diagnoses
20. Race of participants
21. Familial relationship changes post participation



Data Collected

Independently Tracked Data

1. Number of diversions
2. Number of diversion program completions
3. Number of diversions initiated by the prosecutor
4. Number of diversions initiated by the court
5. Recidivism Rates for participants
6. Instances of Participant's further involvement with the criminal justice system
7. Formal retail theft rates, tracked through official involvement such as convictions and entrants into the diversion program
8. Informal retail theft rates, tracked through shrinkage or other retailer provided measures
9. Cost of maintaining diversion program
10. Types of therapeutic remedies provided
11. Number of participants enrolled in each therapy
12. Program completions by risk assessment result
13. Number of participants in each risk assessment group who complete the diversion program
14. Time taken for participant completion of program