

Presented by Sean Sutton, Executive VP & COO
and Abby Edmunds, Senior Director of Volunteer Services

Volunteers are the Heart of Pacific Symphony

Today, we will cover...

- **Why have volunteers?**
- **How to use them?**
- **How to keep them?**

“Pacific Symphony volunteers are the first hands, hearts and welcoming smiles touching our Pacific Symphony ‘family’ each and every time they enter our magical musical world. Our volunteers’ care and dedication serve as a constant fountain of inspiration and instill in all of us affection, love and respect for one another and the art we serve.”



– Music Director Carl St. Clair

Envisioning Pacific Symphony's Future

Why Volunteerism is Critical?



Launching & Architecting a Program

(How did we get started?)



**Q: How does one
effectively use
Volunteers within the
Symphony?**

**A: REAL WORLD
implementation with
Volunteers and Staff**



Key Components:

- **Plan**
- **Recruit**
- **Onboard**
- **Orient**
- **Train**
- **Manage**
- **Celebrate**



Meet Our Panel

- **Dana Long, VP of Marketing & Communications**
- **Adam Kirchoff, Social Media & Content Creator Associate**
- **Wendy Kubond, Office Volunteer**
- **Michelle Piyapattra, Administrative & Volunteer Services Associate**
- **Eileen Regullano, Director of Arts Engagement**



Scaling a Volunteer Program to the Size of your Organization

*(we invite your follow-up
questions post-conference)*



Pitfalls to Avoid Staff Reluctance and Considerations

Questions?



Contact Information:

Abby Edmunds

aedmunds@pacificsymphony.org

Sean Sutton

ssutton@pacificsymphony.org



THANK YOU FOR YOUR SERVICE!