

2024 MAFMIC SHORT COURSE

Holiday Inn & Suites, St. Cloud, Minnesota

WEDNESDAY, NOVEMBER 20, 2024

7:30 --	Registration & Continental Breakfast	
8:30 --	Welcome & Chairman's Remarks	Vicki Hongerholt, MAFMIC Chairman
8:45 --	Keynote Address	Chuck Gallagher
9:45 --	COFFEE/SODA/VENDOR BREAK	
10:00 --	General Session – “Insurance Side of a Living Trust”.....	John Neal & Michael Gaarder
11:00 --	BREAK/VENDOR BREAK	
11:15 --	Nuts & Bolts.....	Panel
12:30 --	LUNCH	
1:30 --	Directors (FMDC) Catastrophe Modeling Impact to Reinsurance.....	Chris Feldt, Heartland Mutual
1:30 --	Managers & Operations – Verbal De-escalation.....	Sgt. Tad Hoeschen
2:30 --	SODA/WATER/VENDOR BREAK	
3:00 --	Directors (FMDC) How to Adapt and Grow a Small Mutual.....	Chris Feldt, Heartland Mutual
3:00 --	Managers & Operations – Verbal De-escalation Cont.'.....	Sgt. Tad Hoeschen
4:00 --	ATTITUDE ADJUSTMENT HOUR & FUN FOR PAC	

THURSDAY, NOVEMBER 21, 2024

7:30 --	Hot Breakfast Buffet	
8:30 --	General Session – Record Retention & Filing Deadlines	Abby DeZeeuw
9:30 --	COFFEE/VENDOR BREAK	
9:45 --	General Session – HR 101: A Guide for Mutual Insurance Leaders.....	Julie Noble
11:00 --	Break & Announcements	
11:15 --	Closing Session – Election Update	Adam Axvig
12:00 --	LUNCH	