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Insurance Contacts for Alaska (04/01/2025)

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Alaska Chief Medical Officer, AK Department of Health, Dr. Robert Lawrence - robert.lawrence@alaska.gov

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AK Pipe Trades Association	
CONTACT NAME	
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Fax	
Email	
Mailing	5331 S Macadam Avenue, Ste 220
City, State, Zip	Portland, OR 97239

CIGNA	
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Insurance Contacts for Alaska (04/01/2025)

CIGNA	
New Credentialing	MedicalOnBoarding@Evernorth.com
New Credentialing	800-882-4462 option "Medical" then "Credentialing"
Status Requests	PSSCentral@CIGNA.com
Status Requests	800-882-4462 option "Network Participation"
Demographic Updates	Intake_PDM@CIGNA.com
Provider Support	800-882-4462
Website	www.CignaForHCP.com

DOC	
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Email (Alt billing)	jamie.hill@alaska.gov

MEDICAID	
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Meritain	
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Mailing	
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MODA	
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City, State, Zip	Portland, OR 97240

Federal BCBS	
Phone	
Fax	877-239-3390
Mailing	
City, State, Zip	

Federal BCBS	Care Management (Pre-Auth)
Phone	877-342-5258
Fax	800-843-1114
Mailing	PO Box 327
City, State, Zip	Seattle, WA 98777-0327

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Insurance Contacts for Alaska (04/01/2025)

Premera	
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Premera	
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Premera	Provider Relations
Phone	877-342-5258 opt. 4
Fax	425-918-4937
Email	provider.relationswest@premera.com
Notes	Provide NPI #, Hours from 5am- 8pm better hold times in the AM or late

Premera	Credentialing
Pre-Auth Phone	844-996-0332
Pre-Auth Fax	888-584-8081
Escalated Issues	AKHCDSInquiries@premera.com
Credentialing	Credentialing.Updates@premera.com

TriCare	
Phone	844-866-9378
Prior '25 Claims Fax	844-869-2812
'25 Claims Fax	877-989-0070
Appeals Fax	844-802-2527
Mailing	PO Box 202112
City, State, Zip	Florence, SC 29502-2113

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Insurance Contacts for Alaska (04/01/2025)

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TriWest (Tricare/VA)	
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TriWest (Tricare/VA)	
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United Healthcare	
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Title	Network Contract Manager - UHN West
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Email	sheila.levins@uhc.com

United Healthcare	
CONTACT NAME	
Title	Network Contract Support
Phone	(866) 574-6088
Website	www.UHCprovider.com
Mailing	780 Shiloh Road, MS-1.700
City, State, Zip	Plano, TX 75074

United Healthcare	
CONTACT NAME	
Provider Portal	www.uhcprovider.com
Network Participation	networkhelp@uhc.com
Demographic Changes	877-369-1302
D.C. Email	hpdemo@uhc.com

Work Comp Contacts for Alaska (04/01/2025)

ASD Risk Management (WC)	
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MAILING ADDRESS LINE 1	5530 E Northern Lights Blvd
CITY, STATE, & ZIP	Anchorage, AK 99504

Amerisafe (WC)	
CONTACT NAME	
PHONE	800-256-9052
FAX	337-460-3319 or 337-460-3343
EMAIL	
MAILING ADDRESS LINE 1	2301 Highway 190 West
CITY, STATE, & ZIP	Deridder, LA 70634

National General (Allstate WC)	
CONTACT NAME	
PHONE	800-468-3466
FAX	336-759-3141

Polaris (WC)	
CONTACT NAME	Roy Brown
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Sedgwick (WC)	
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