

Joanne Pelletier

*Rheem Canada Ltd.
Sales & Marketing Assistant*



How did you get your start in the Plumbing & Heating industry?

Was looking for a customer service position and Rheem just happened to be looking for a Bilingual Customer Service Rep.

What is your current job and what do you love about it/why have you stayed?

My current role is Sales & Marketing Assistant. What I love about my position is that I deal with every department, work with some pretty amazing people. Our leadership team is also great! I have stayed because of the people I work with.

What is the best career advice you ever received?

The career advice I received is to not be afraid to step outside my comfort zone. To push myself to my fullest potential.

If you could go back in time and give your younger self career advice, what would it be?

To not be afraid of trying new adventures. Don't be so shy and passive. That you are capable of so much.

What do you look forward to professionally/where do you see yourself going?

I would like to be in a management position one day.

What energizes you outside of work?

Fitness: walking, working out, yoga etc... It's amazing what an hour walk can do when feeling unmotivated. Especially in these times.

Do you have personal goals/dreams that you're working towards?

Yes, I have already accomplished one and that was to finally quit smoking! My next goal is to be the fit and healthy.

What is the biggest obstacle you've had to overcome?

To quit smoking was the biggest challenge I have ever had to overcome. I fell off the wagon a couple of times, but I have finally beat it.

What is your "superpower"/what are you really good at?

Organizing is what I love to do! Sometimes it gets the best of me, but once done I feel great!

How do you challenge & inspire yourself to grow?

Participating in more in groups like this, speaking up, getting out of my comfort zone.

How would you/what would you say to attract other women to join our industry?

I would let them know that it's a great industry and that there are more women in the industry and that we have Women's mentor-ship committees with some amazing women & men.

Are you willing to have readers connect with you?

Yes: joanne.pelletier@rheem.com