

2025 Destination Trends Shaping the Meetings & Events Industry

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What We'll Cover:

- About Cvent
- Venue Sourcing Trends
- Atlanta Market Analysis
- Planner Sourcing Trends
- How to Accelerate Group Business to your Destination
- Wrap-Up and Q&A

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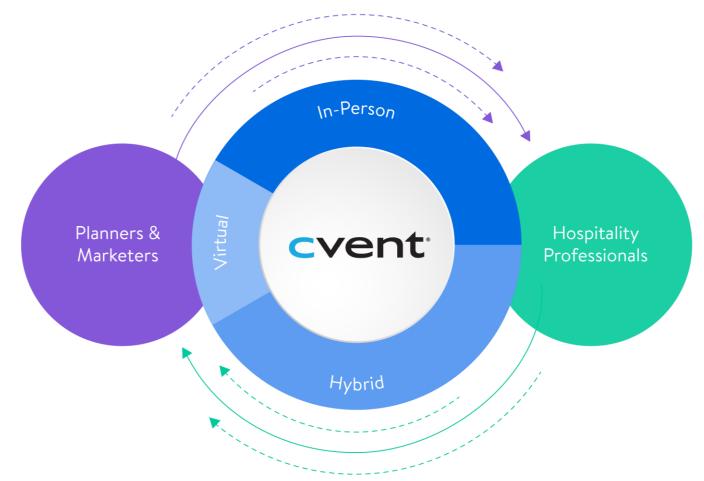
The Cvent Platform Connects Planners with Hoteliers

Platform to automate and improve the impact of meetings & events

3.1M

Total RFPs Sent (2024)

145K+
Active Event Planner
Users (2024)



Platform for hoteliers to grow & own profitable group business

\$17.7B Sourced Business (2024)

340K+
Venues Listed on the Platform (2024)

Planner Companies That Use Cvent

Examples of 3rd Party Planners

































Examples of Large Corporate Planners























TOSHIBA

Examples of Incremental Planner Customers





























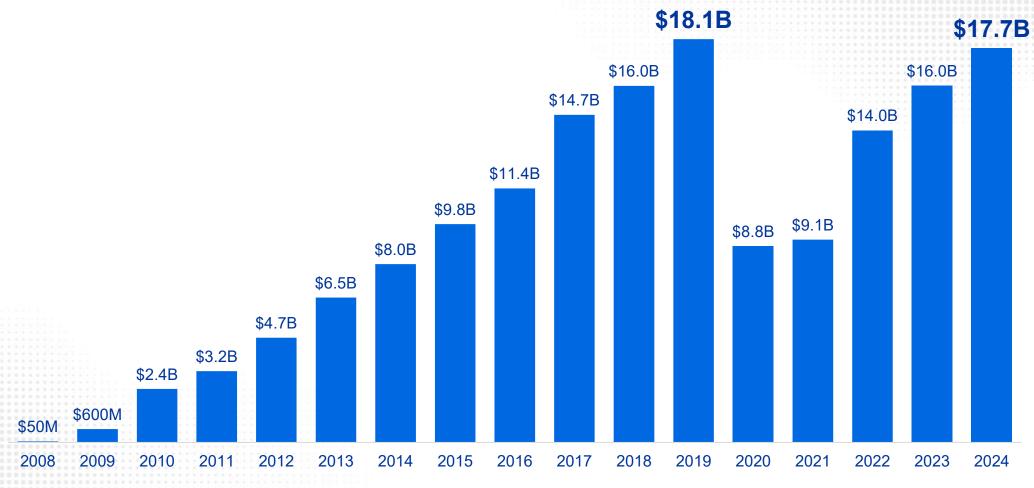








Cvent Sourcing Volume Over the Years





Venue Sourcing Trends

America 2025





2025 YTD Highlights

Growth Stats: 2025 YTD vs 2024 YTD

RFP Volume Growth

2%

Room Nights Growth

- 4%

Proposed Rate Growth

1%

Growth Drivers

Peak Room Nights

'Less than 50 Room on Peak' Segment (7%)

Attendees

'26-50 Attendees' Segment (9%)

Event Duration

'4-6 Days Segment (1%)

Booking Window

'<=30 Days' Segment (18%)





2025 YTD Highlights (Virginia)

Growth Stats: 2025 YTD vs 2024 YTD

RFP Volume Growth

-7%

Room Nights Growth

-2%

Proposed Rate Growth

-2%

Growth Drivers

Booking Window

'9-12 Months' Segment (4%)

Org Type

'Non-Profit' Segment (2%)

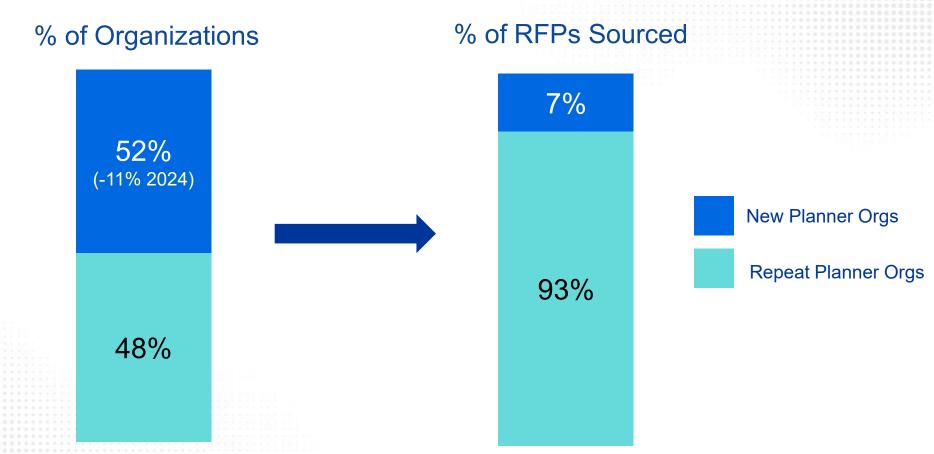
Attendees

'26-50 Attendees' Segment (2%)





New Sourcing Organizations

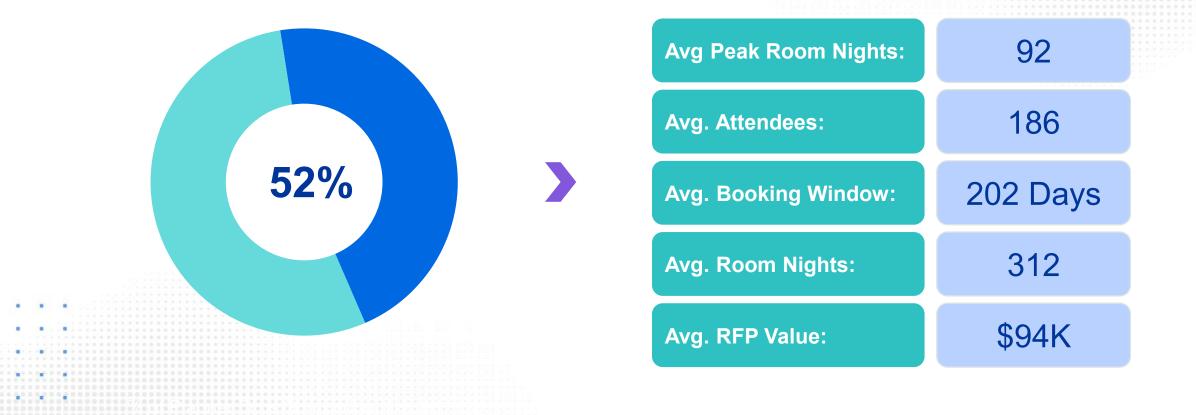


52% of organizations were new in 2025 >>>> Representing 7% of Total Volume





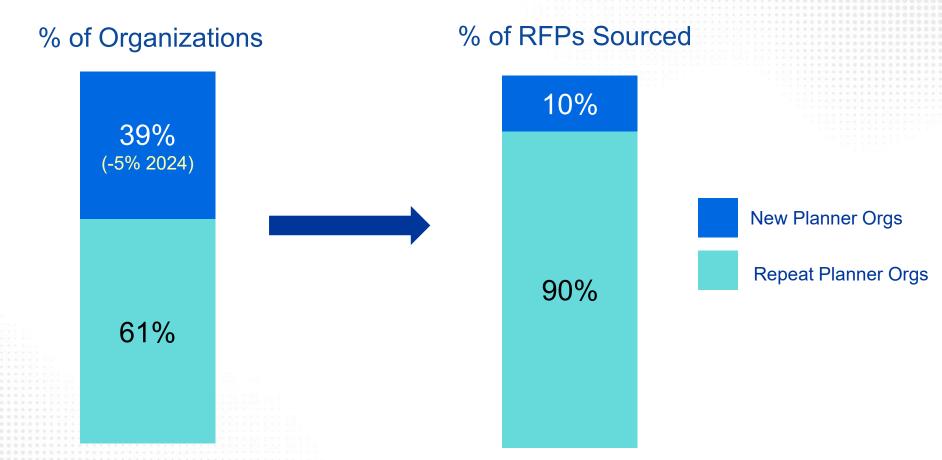
Booking Metrics for New Sourcing Organizations







New Sourcing Organizations (Virginia)

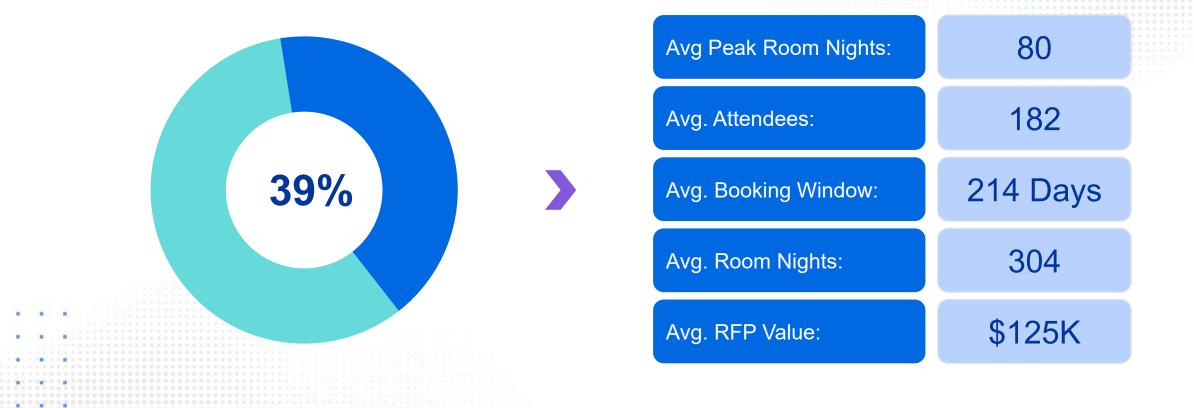


39% of organizations were new in 2025 >>>> Representing 10% of Total Volume



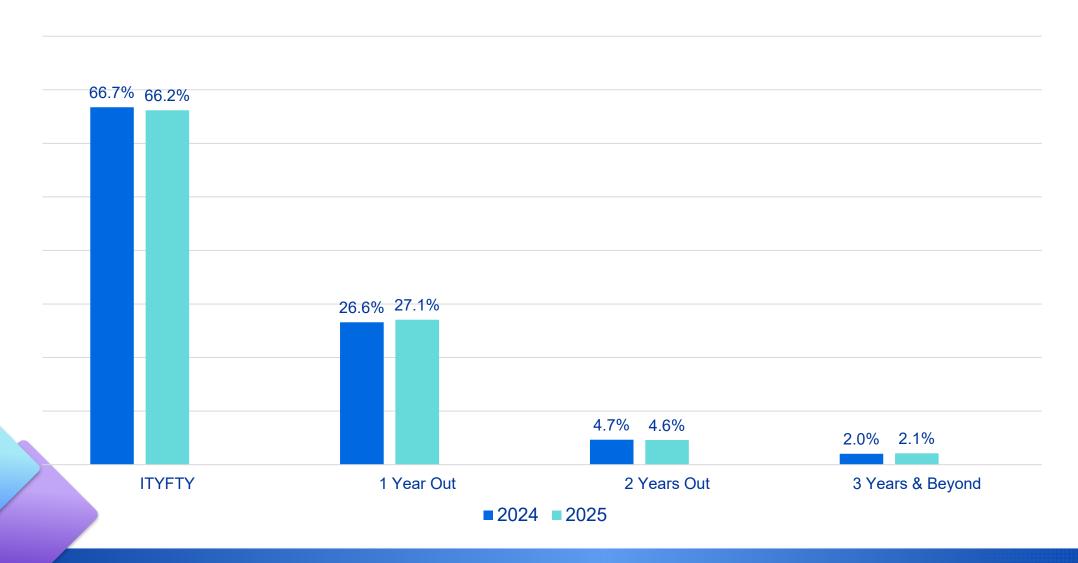


Booking Metrics for New Sourcing Organizations (Virginia)



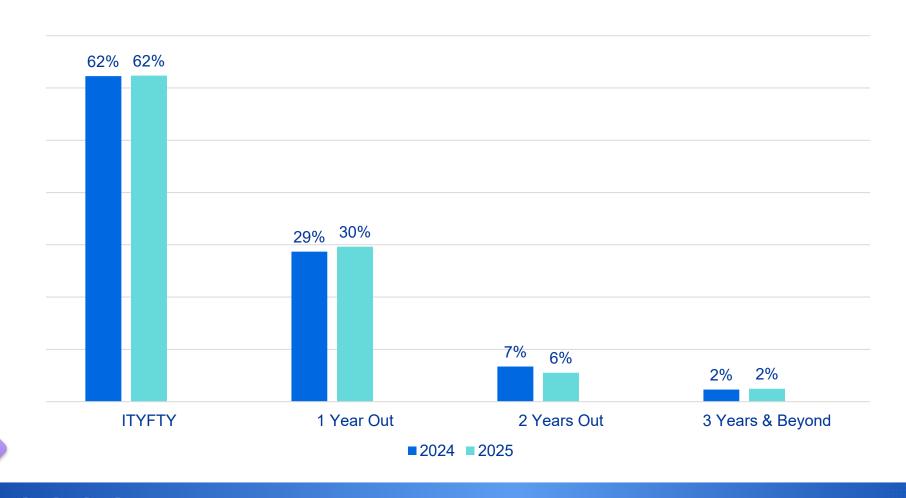


Booking Window Comparison 2024 vs 2025 Sourced RFPs





Booking Window Comparison 2024 vs 2025 Sourced RFPs (Virginia)





The Hottest Sourcing Spot for New Planner Orgs

Planner Sourcing From	Planner Sourcing To ———————————————————————————————————					
	Midwest US	Northeast US	Southeast US	Southwest US	Western US	Rest of Americas
Midwest US	30%	8%	26%	11%	19%	7%
Northeast US	10%	26%	28%	11%	20%	7%
Southeast US	9%	6%	51%	9%	18%	6%
Southwest US	9%	5%	17%	37%	25%	7%
Western US	8%	5%	13%	12%	52%	9%
Rest of Americas	3%	5%	11%	6%	11%	64%

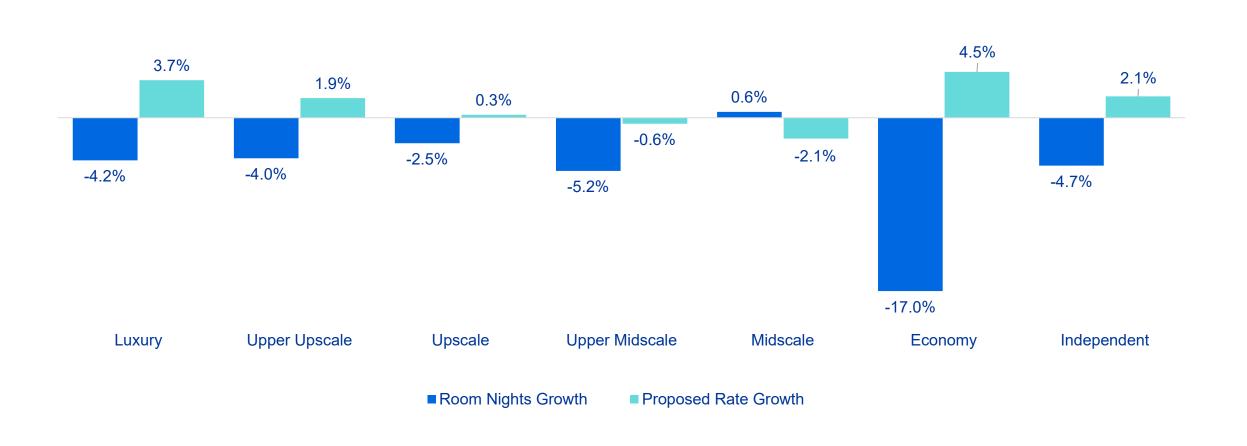


Sourcing Activity from New Planner Orgs to Virginia vs Mid Atlantic

Planner Sourcing	Planner Sourcing To>		
From	Virginia	Mid Atlantic	
Southeast US	45%	27%	
Midwest US	20%	20%	
Western US	14%	18%	
Northeast US	14%	28%	
Southwest US	7%	7%	

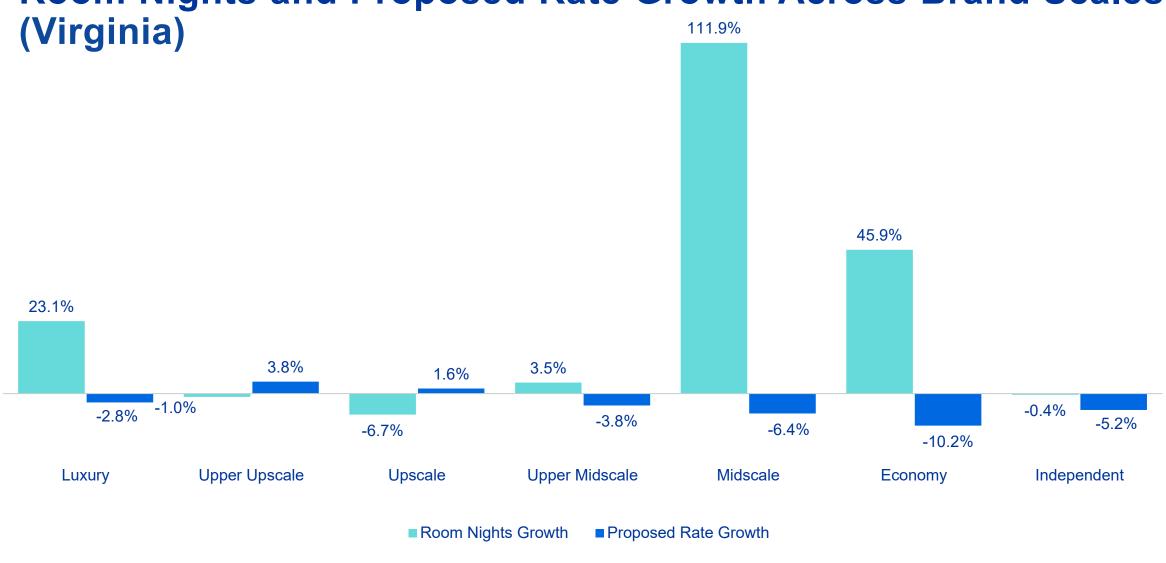


Room Nights and Proposed Rate Growth Across Brand Scales





Room Nights and Proposed Rate Growth Across Brand Scales





Opportunity to Leverage Planner Flexibility Functionality

60%

of Turned Down RFPs are Turned Down due to Unavailability of Space or Dates/Pattern

of Turned Down RFPs the planner was flexible to accept Alternate Dates

35%



Opportunity to Leverage Planner Flexibility Functionality (Virginia)

47%

of Turned Down RFPs are Turned Down due to Unavailability of Space or Dates/Pattern

of Turned Down RFPs the planner was flexible to accept Alternate Dates

25%





Venue Selection Process

10







Bids Submitted

Turned Down

No Response

Venues Copied per RFP

8



Brands Copied per RFP





Venue Selection Process (Virginia)

13





Bids Submitted

Turned Down

No Response

Venues Copied per RFP

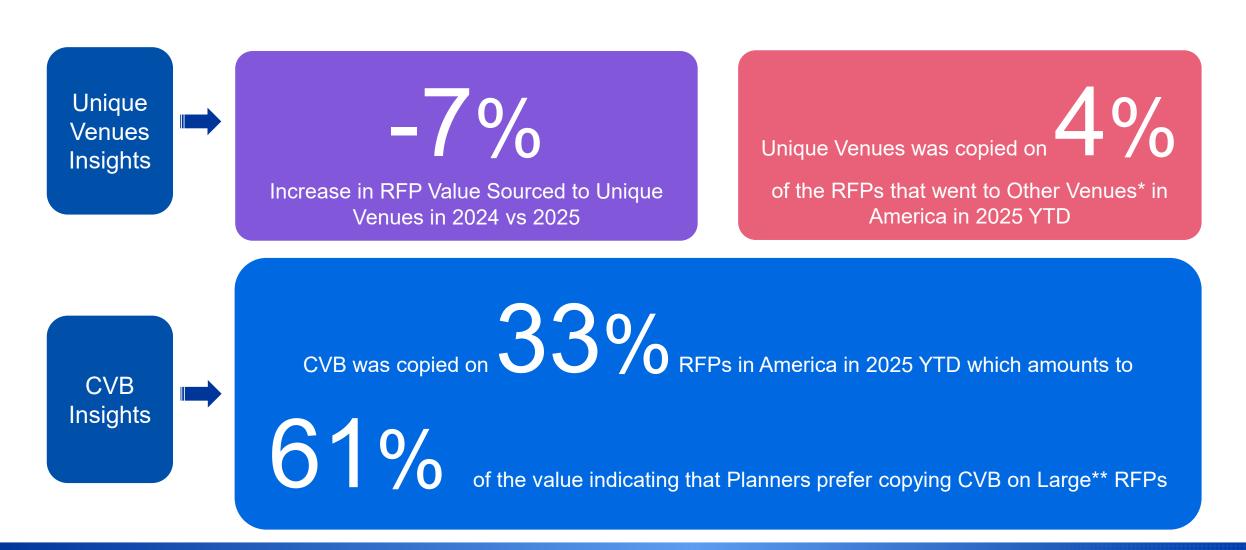
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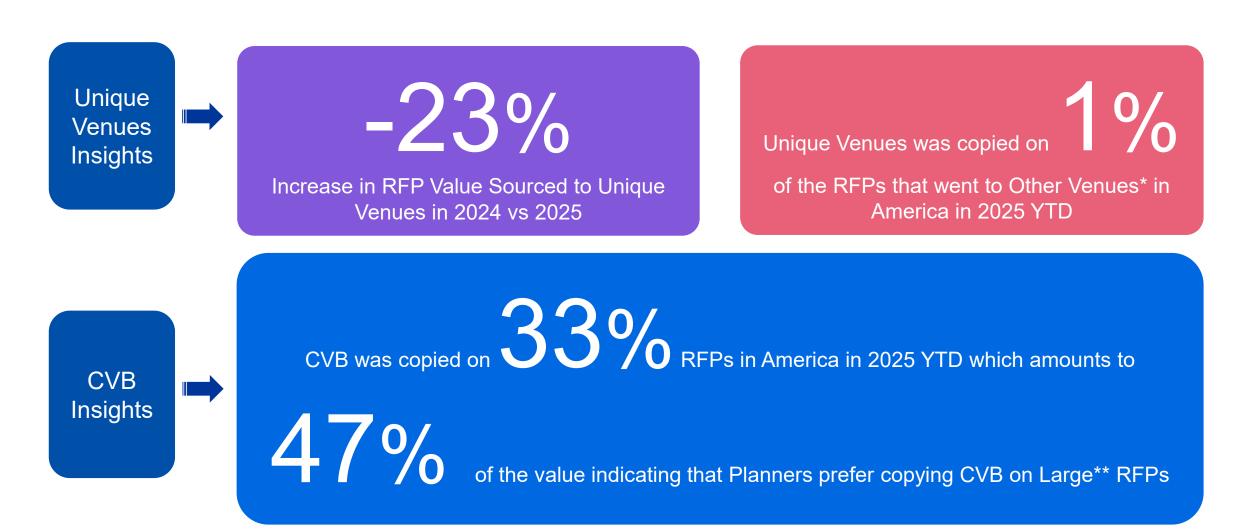
Brands Copied per RFP



Business to Unique Venues and CVBs



Business to Unique Venues and CVBs (Virginia)



Improvements in Response Behavior

Response Metrics: 2025 vs 2024

+3.2%

Improvement in Bid Rate

-3.0%

Reduction in Turn Downs

-22.6%

Decrease in Response Time

56% of the RFPs are Awarded to First 3 Responders





Improvements in Response Behavior (Virginia)

Response Metrics: 2025 vs 2024

+5.8%

Improvement in Bid Rate

-4.9%

Reduction in Turn
Downs

-21.5%

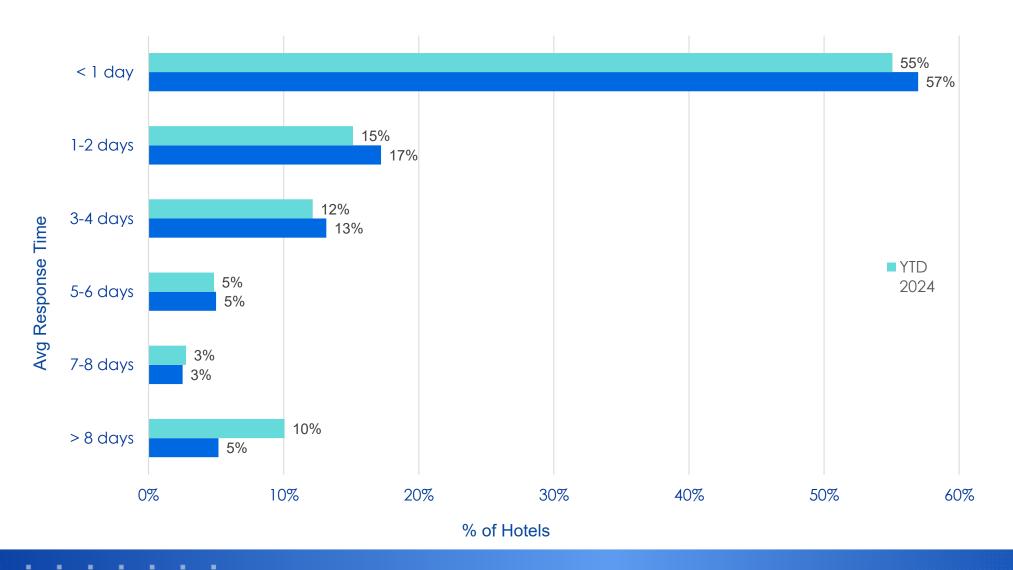
Decrease in Response Time

61% of the RFPs are Awarded to First 3 Responders



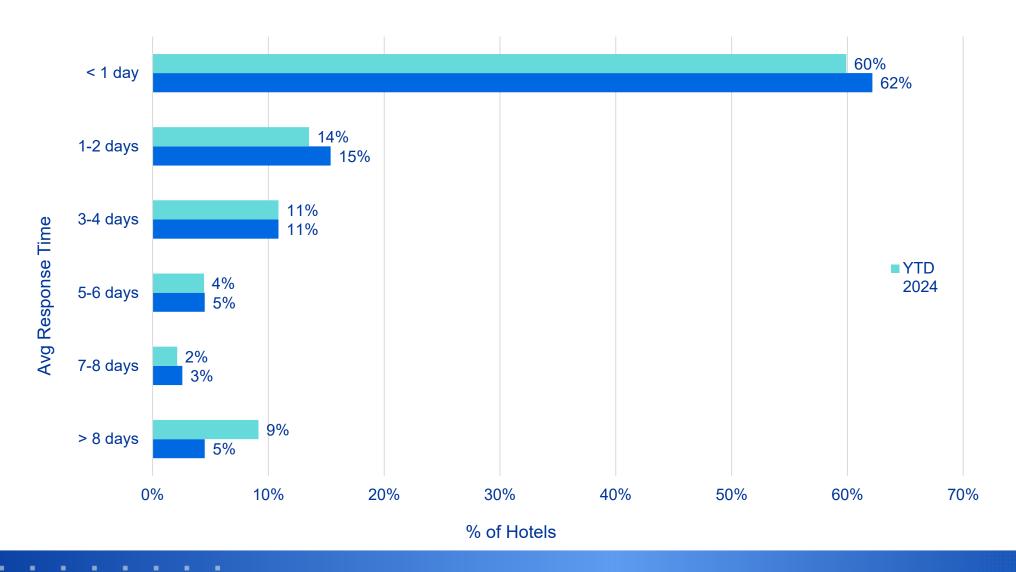


Hotels are getting quicker at responding to RFPs





Hotels are getting quicker at responding to RFPs (Virginia)



VIRGINIA MARKET



Virginia Overview of Key RFP Metrics

4,178 -7%

Unique RFPs

1.4M

-2% 棏

Room Nights

\$557M

2% 👚

RFP Value

92.1%

0.31% 棏

Response Rate

1,436

7.49% 👚

New Planner Orgs

1,767

-2% 👃

Awarded RFPs

235K

1

Awarded Room Nights

4%

\$74M

4%

Awarded RFP Value

49.6%

5.8% 👚

Bid Rate

14h 0m

18h 16m 🖊

Avg. Response Time

Timeframe: '01/1/2025'-'08/31/2025'

Source: CSN





Planner Sourcing Trends





Optimists Are Once Again in the Majority

Since the big drop in March, most planners are feeling positive about their events.

JULY/AUGUST '24

How has your outlook for your meetings and events changed over the past two months?

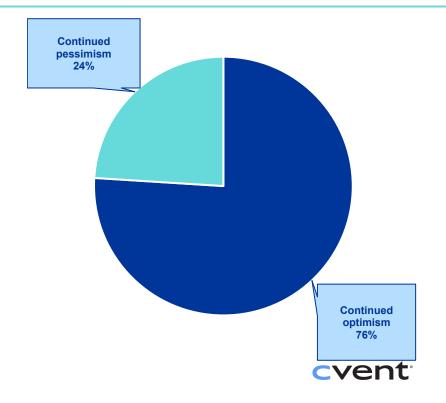
MAY '25

MARCH '25

JULY '25

Overall, the combined number of optimists outnumber pessimists, 56% to 44%. Nevertheless, the shift since last year is significant.

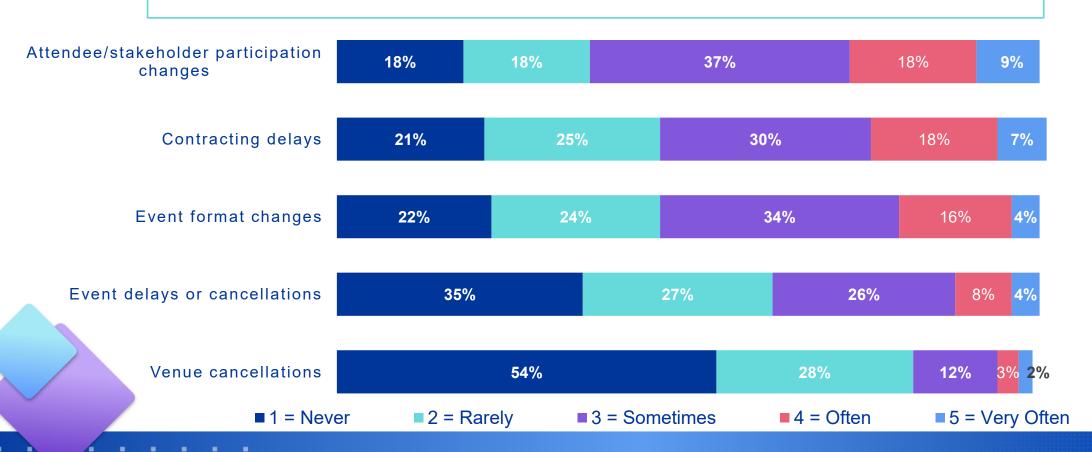
Has your outlook remained unchanged due to continued optimism or continued pessimism?



The Impact of Policy Changes on Events Is Subsiding

For some, attendance impacts are still being felt, but to a lesser degree than two months ago.

How often, if at all, have you experienced any of the following due to recent political, economic or social policy changes?

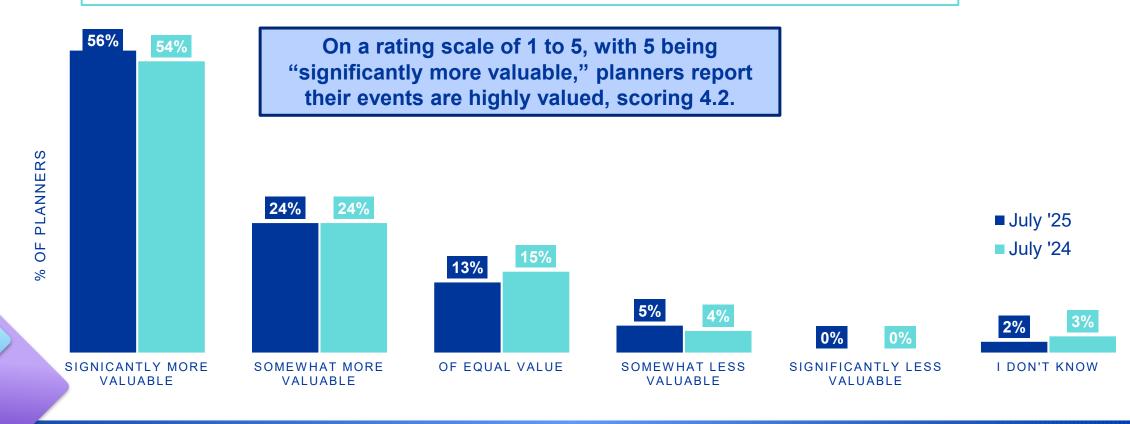




The Value of Face-to-Face Meetings Is High and Remains Constant

Compared to other current initiatives, meetings are essential, planners say.

Generally, how does your organization, or your clients' organizations, perceive the value of face-to-face meetings relative to other sales, marketing and/or business development initiatives you are undertaking or considering?

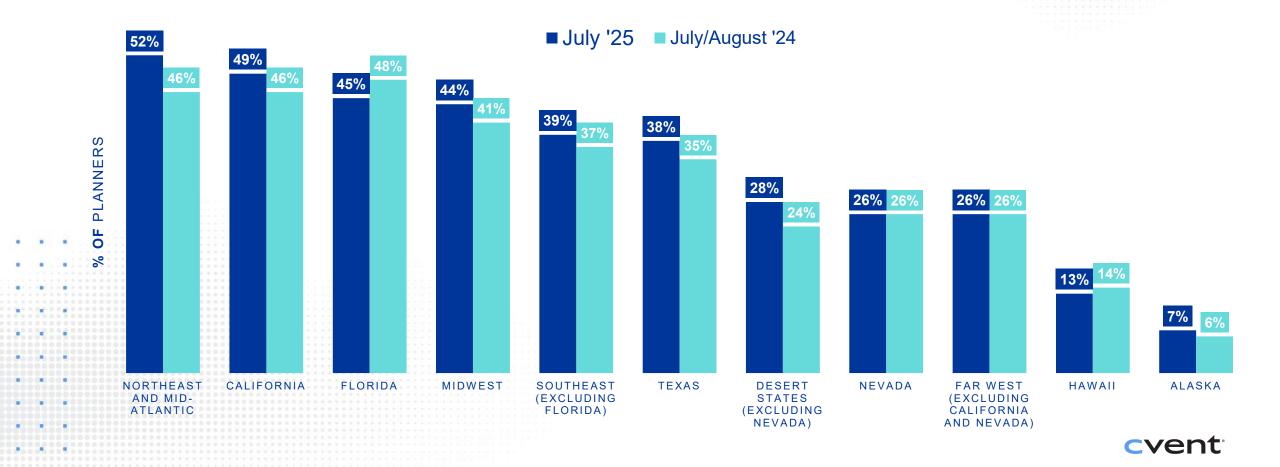




There's Plenty of New Business to Go Around

Among states, the Northeast and California are seeing the biggest windfall.

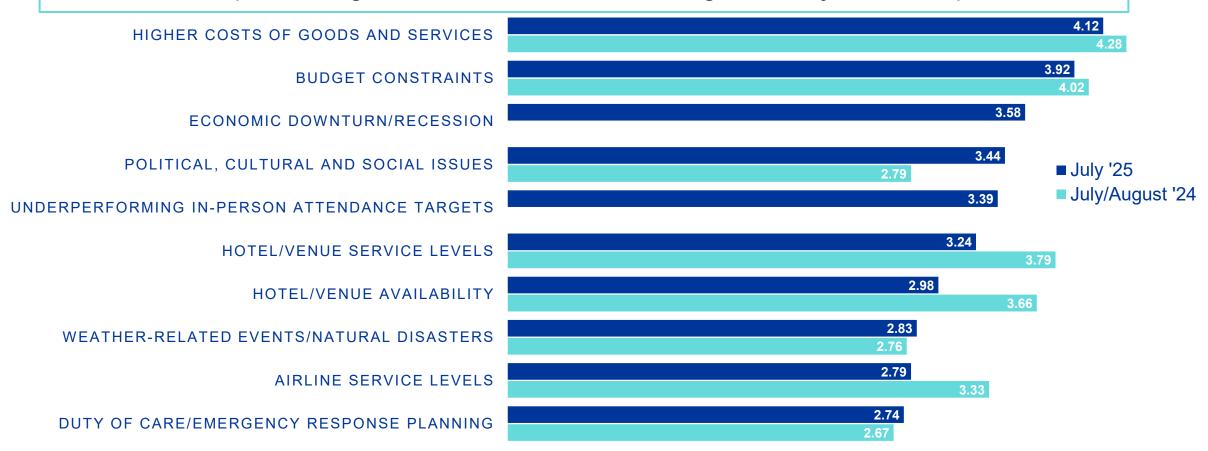
In which regions of the United States are you currently planning new events? (Please select all that apply.)



Higher Costs, Budget Constraints Remain the Big Pain Points

While planners worry most about the economy, unpredictable politics grows as a concern.

For your future in-person events, how concerned are you about the following? Rate each on a scale of 1 to 5 (with 1 being "not at all concerned" and 5 being "extremely concerned").



How to Accelerate Group Business to your Destination





Create Your Own Safety Net



Drive awareness of your destination

- Connect directly to one of the world's largest sourcing networks.
- Drive more group business and RFPs to your destination



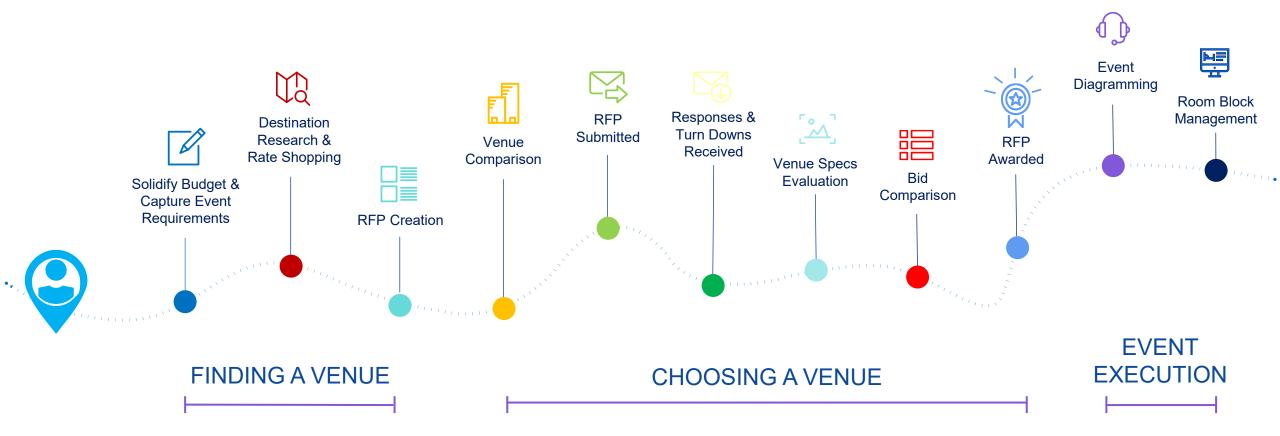
Ensure you are considered

- Target planners as they are actively sourcing.
- Get a second chance at RFPs you may have missed out on



The New Venue Discovery Landscape

Finding your perfect venue: the modern sourcing journey



The Planner Sourcing Journey Isn't Always Straightforward

Cvent has technology for every stage of the event planning lifecycle **Event** Diagramming Room Block Responses & Management Destination **Turn Downs** Submitted Research & Venue Received Rate Shopping Comparison Awarded Venue Specs Bid Evaluation Solidify Budget & Comparison Capture Event Requirements **RFP Creation Cvent Passkey Cvent Passkey RFP Showcase CVENT SUPPLIER & VENUE SOLUTIONS: Destination Guide** Diamond + Diamond Plus Ads **Planner Navigator** Competitive + Video Ads Suggested Ads **Hotel Website Solutions Cvent Event Diagraming Response Automation Instant Book Smart Custom Proposal Group Business Webpage** Interactive Floor Plans + Photo-Realistic 3D Video and Display Retargeting Ads



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The Meetings Industry PULSE
Survey, co-produced with
Northstar Meetings Group and
sponsored by Cvent, track
changes in planner sentiment and
expectations over time.



Our quarterly webinar will bring planner and supplier insights together to analyze the latest trends in the industry, along with our powerful event management and hospitality data straight from our platform.



