### Economic Impact and Advocacy June 5, 2025





#### Agenda

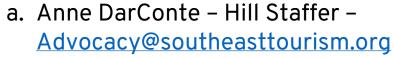
- 1. Contributors
- 2. Why advocacy matters
- 3. Who to build advocacy with
- 4. Identifying your partners
- 5. How to show the value of tourism
- 6. Conclusions





## Voices in the field





- b. Bill Geist DMO Proz
- c. Ed Morrison Strategic Doing Institute
- d. Josiah Brown New York Sherpa
- e. Kalene Griffith Bentonville, AR
- f. Tami Reist Alabama Mtn Lakes
- g. Josh Gibson Tennessee Dept of Tourism





## What is Advocacy?

Advocacy (n) - The act of pleading or arguing in favor of something, such as a cause, idea, or policy; active support.

We believe telling the story of <u>Economic Impact</u> is a bipartisan way to drive your advocacy efforts.



#### Key Groups





- 1. Local Community
- 2. Business Leaders
- 3. Political Figures



#### What is Community Stewardship?

• Ed Morrison's Idea Your role in making sure your community thrives today and tomorrow.

As leaders of our communities, how can we appeal to our local stakeholders and influencers?

Everyone cares about something... what are those things?





#### Locals & Volunteers



ADSANCE TRAVEL & TOURISM To be an effective host community, you will need help.

Your local residents can become your advocates and volunteers, but you have to engage them.



Local Business Leaders







#### **Numbers vs Narratives**

Connecting the dollars and impact to actual people and business is more effective.

Tourism allows business to thrive, but do your local community and leaders realize the impact?

# Managing Your Key Stakeholders

- Each group has different priorities do your homework
- Emphasize tourism's impact on local life
- Be proactive, tell your story first
- Short-term success isn't always in the longterm best interest



Robb Wells – President and CEO Visit Beaufort, Port Royal and Sea Islands



#### Local Boards & Leaders



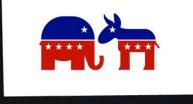


What matters to each stakeholder?

Are you speaking to them in their language?

Be careful with people wanting to be political.





## The currency of politicians is <u>ATTENTION</u>

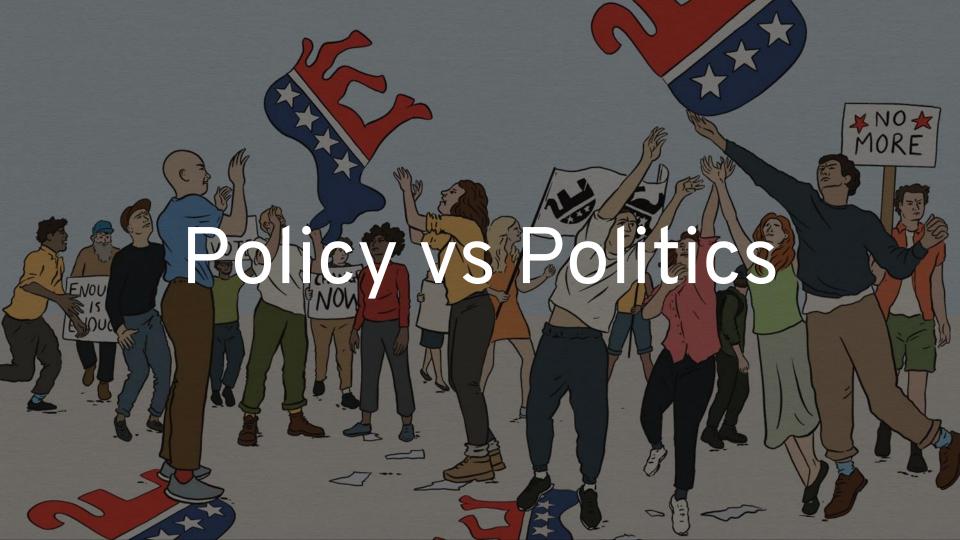
## Tami's Tips

- 1. Conduct economic impact studies numbers matter
- 2. Can we get a big check photo op?
- 3. Schedule face to face meetings with local legislators
- 4. Include your mayor/city council as non-voting board member
- 5. Include local leader on your distribution lists
- 6. Connect with legislators and community leaders on social media
- 7. Attend local government meetings



Tami Reist – President/CEO Visit North Alabama





#### Working With Your State

- 1. Ask your state tourism office's research department for help
- 2. Invest in resources that help you tell your story on a local level
- 3. Communicate your success to local leaders and stakeholders (more on that in a moment)
- 4. Work with your local tax officials to ensure your community isn't missing opportunities



"Economic Impact numbers are only useful if they're grounded in the real world"

- Tennessee Dept. of Tourist Development



WE BRING THE TRAVELER to you.

#### How Other States Measure Success

 The state of Tennessee worked with Tourism Economics and leveraged multiple data sources to be able to tell their story



- Longwoods International: survey data, including spending and visitor profile characteristics for visitors to Tennessee
- Bureau of Economic Analysis and Bureau of Labor Statistics: employment and wage data, by industry
- STR and AirDNA: lodging performance data, including room demand, room rates, occupancy, and room revenue, for hotels and short-term rentals, respectively
- Visa Data Insights: credit card transaction data
- TN Department of Revenue: Lodging and sales tax receipts
- US Census: business sales by industry and seasonal second homes inventory
- Tourism Economics: international travel data for overseas, Canadian, and Mexican travel to Tennessee based on aviation, survey, and credit card information

#### Some of What They Measured

 What the state of Tennessee is measuring, and how they determine its impact



#### SPENDING

Lodging, Food & Bev, Recreation, Shopping, Gas Stations, Second Homes, Local Transport

#### **DIRECT IMPACT**

Impacts created directly by visitor spending to a destination within distinct tourism segments

INDIRECT IMPACT Economic effects created by B2B purchases in relation to tourism, i.e, restaurants purchasing supplies from local grocers **INDUCED IMPACT** 

Impacts created from wages of employees generated from direct or indirect tourism spending in your community

#### How To Show Success, an Easy Example

Tourism puts <u>\$867 million</u> back into Northeast Tennessee each year.

Find out more about our Hospitality & Tourism Certificate: northeasttennessee.org/HTC



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Alicia Phelps Executive Director PO Box 5442 Johnson City, TN 37602 423-262-0238 NortheastTennessee.org Netta-Members.com





#### How To Show Success, an Easy Example

Northeast Tennessee Tourism Association PO Box 5442 Johnson City, TN 37604 423.262.0238 tourism@northeasttennessee.org northeasttennessee.org netta-members.com

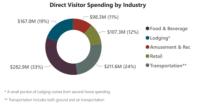


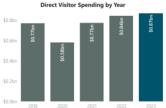
#### Visitors Spent \$867 Million in Northeast Tennessee in 2023, Sets New Record

Statewide Report Shows Tourism is Breaking Records Locally

Visitors to Northeast Tennessee generated \$867,135,100 in spending in 2023, a 3% increase from 2022, according to newly released data from Tourism Economics and the Tennessee Department of Tourist Development.







#### What is "direct visitor spending" and why does it matter?

Direct visitor spending are those dollars that a visitor exchanges with businesses in the five categories shown in the pie chart (above). It does not include indirect spending (ex. B28 purchases) or induced spending (ex. employee wages spent in the local economy). Visitor spending injects real money into the local economy and generates taxes for local and state





#### Key Takeaways





- 1. Get engaged with policy not politics
- 2. Communicate the value to your local community
- 3. Use data to tell stories to your key stakeholders
- 4. Your state level organizations are here to help



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