Join us in **Phoenix** at the

ACPC 2023 Winter Meeting

January 22 – 25, 2023









Top Lessons Learned

Monday, January 23

Top Lessons Learned

Gillian Thackray (Thermo Fisher Scientific)



Henry Hadad (Bristol-Myers Squibb)



Kelsey Milman (Caterpillar)



George Kanabe - moderator (McAfee)



Top Lessons Learned – Some Reminders

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Consensus
          Development
                Succession
               Forethought Evolution Leading
Perspectives Engagement
      Audits
Agility
Budgeting
• Relationships
   Value Communication
Evaluation Future-proofing
                      Balance
        Insights
                   Originality
                Influencing
                     Storytelling
                   Experience
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Top Lessons Learned – Further Reading

1. Communicating

- a. The Storyteller's Spellbook, James Whittaker (2017)
- b. Unleash the Power of Storytelling, Rob Biesenbach (2018)

2. Leading

- a. In Just 3 Words, Amazon CEO Andy Jassy Redefined the Company and Taught a Lesson to Every CEO, Minda Zetlin (available at https://www.inc.com/minda-zetlin/in-just-3-words-amazon-ceo-andy-jassy-redefined-company-taught-a-lesson-to-every-ceo.html) (discussing Amazon's Leadership Principles, including "Invent and Simplify")
- b. Managers Can't Do It All, Diane Gherson and Lynda Gratton (available at https://hbr.org/2022/03/managers-cant-do-it-all)
- c. Big Potential, Shawn Anchor (2018)

3. Evolving

a. Deviate: The Science of Seeing Differently, Beau Lotto (2017)

Thank You!



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