

Join us in **Phoenix** at the

ACPC 2023

Winter Meeting

January 22 – 25, 2023



Top Lessons Learned

Monday, January 23

Top Lessons Learned

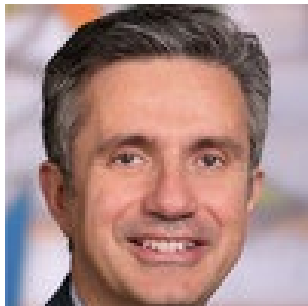
Gillian Thackray
(Thermo Fisher Scientific)



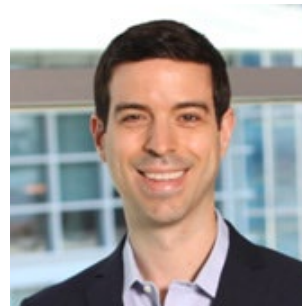
Kelsey Milman
(Caterpillar)



Henry Hadad
(Bristol-Myers Squibb)



George Kanabe - *moderator*
(McAfee)



Top Lessons Learned – Some Reminders



Top Lessons Learned – Further Reading

1. Communicating

- a. The Storyteller's Spellbook, James Whittaker (2017)
- b. Unleash the Power of Storytelling, Rob Biesenbach (2018)

2. Leading

- a. In Just 3 Words, Amazon CEO Andy Jassy Redefined the Company and Taught a Lesson to Every CEO, Minda Zetlin (available at <https://www.inc.com/minda-zetlin/in-just-3-words-amazon-ceo-andy-jassy-redefined-company-taught-a-lesson-to-every-ceo.html>) (discussing Amazon's Leadership Principles, including "Invent and Simplify")
- b. Managers Can't Do It All, Diane Gherson and Lynda Gratton (available at <https://hbr.org/2022/03/managers-cant-do-it-all>)
- c. Big Potential, Shawn Achor (2018)

3. Evolving

- a. Deviate: The Science of Seeing Differently, Beau Lotto (2017)

Thank You!



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