

NEWSLETTER

Supporting the needs of Texas' public transportation systems through statewide advocacy and education.

TTA's Upcoming NEMT Workshop

We want to make you aware of an important workshop happening on July 8th in Austin, TX, focused on addressing ongoing challenges in Medicaid Non-Emergency Medical Transportation (NEMT).

NEMT Workshop

Date: July 8, 2025

Time: 8:00 a.m. (subject to change)

Location: Commons Conference Center, 2901 Read Grandberry Trail, Austin, TX

78758

Registration Link: **NEMT Workshop**

There is no cost to attend this event, but space is limited. Register today, while there is still space available.

Led by the Texas A&M Transportation Institute (TTI), this workshop will bring together transit providers, State Medicaid officials, and MTM leadership to discuss key issues impacting the delivery of NEMT services across the State.





In preparation for this event, we are conducting a short <u>NEMT survey</u> to better understand the experiences and challenges transit agencies are facing. The feedback received, will help guide the conversation at the workshop and guide potential solutions. In addition to the <u>NEMT</u>

<u>survey</u>, there are other surveys we would like you to participate in—they can be found on the following page. Your input to these surveys is vital to shaping effective strategies.

2025 Slate of Candidates for TTA's Board of Directors Election

The Texas Transit Association is proud to present you with this year's slate of candidates for the 2025 TTA Board of Directors election. Select one of the links below to view the candidates for the following categories: Metro, Urban, and Rural, to cast your vote. Remember, write-in candidates are also allowed.

Please note that only votes cast by current TTA member agencies will be valid. Note: Members may only vote for candidates from within their category of public transportation.

The deadline to vote is Friday, June 16, 2025, by 5:00 PM CST.

Metro Agency (Two Open Positions)

Urban Agency (Two Open Positions)

Rural Agency (Three Open Positions)

Current News May 2025

TTA Needs Your Feedback: Quick Surveys, Real Impact

TTA is currently conducting multiple surveys. We invite you to take a few moments to complete the following important surveys that will help strengthen our efforts and better serve our agencies across the State. Your input to will provide valuable information.

1. Non-Emergency Medical Transportation (NEMT) Workshop Survey

In preparation for the upcoming workshop in Austin on July 8th, we are asking agencies to complete a short survey. Your input will provide valuable information to the Texas A&M Transportation Institute (TTI), who will be leading the session, and ensure that the workshop addresses your agency's needs and concerns.

Survey Link: NEMT Service Feedback Survey - Texas Transit Association

2. TTA Wage & Compensation Survey

This statewide comprehensive salary survey will help TTA gather updated wage data from transit agencies across Texas. Afterward, the results will be made public and will assist you in evaluating your agency's compensation and benefits. This information will be helpful as you prepare future annual budgets and will show how your agency compares to other agencies across the State.

Survey Link: <u>TTA Wage & Compensation Survey - Texas Transit Association</u>

3. Texas A&M Transportation Institute (TTI) invites you to participate in the national survey for TCRP Project SH-25: Building Safe, Accessible Bus Stops in Rural, Exurban, Suburban, and Tribal Communities. They are actively seeking participation—especially from agencies like yours that can help inform real-world, actionable guidance.

Survey Link: https://tti.qualtrics.com/jfe/form/SV d6wnBWSQmN8Zt4y

Questions?

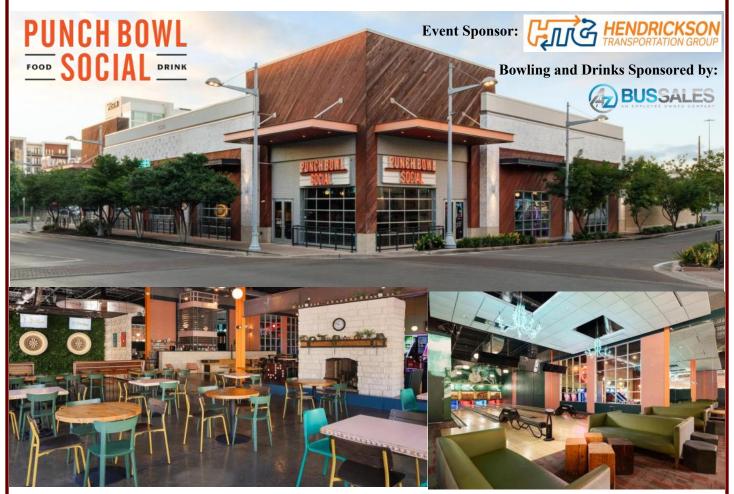
If you have any questions about the surveys, feel free to reach out to <u>Allen</u> or <u>Laura</u> at the Texas Transit Association.

For questions specifically regarding the TTI's TCRP Project SH-25 survey, please contact Micah Leonard

Thank you for your time and for providing us with information that will allow us to better serve you.

Current News May 2025

RSVP! TTA invites you for an Evening Reception at the Punch Bowl Social in Austin!



Please join the Texas Transit Association for an Evening Reception in Austin's vibrant Domain district Tuesday, July 8, 2025. The Punch Bowl Social is the perfect place to enjoy a few appetizers and cocktails while networking and catching up with several of your peers from around the State.

Remember to save the date:

Day: July 8, 2025

Location: 11310 Domain Dr, Suite 100, Austin, TX 78758

Time: 5:30 - 7:00 PM

Please **RSVP** Here!

We look forward to seeing you there for a memorable evening!

News May 2025

GCTD Unveils New Veterans Tribute Bus to Honor Local Heroes

The <u>Gulf Coast Transit District (GCTD)</u> proudly unveiled a new dedicated veterans' service bus wrapped in a patriotic tribute design, symbolizing the community's unwavering support for military veterans. The special ceremony, held on February 21, 2025, brought together local officials, veterans, and community members to celebrate the enhanced service that provides critical transportation for veterans to the Houston VA Hospital.

The dedication ceremony began with a deeply moving presentation of colors by the Texas City High School MCJROTC cadets, who performed with precision and pride. Sgt. Major Nash, a respected veteran and leader, emphasized the importance of honoring those who served.



The newly unveiled bus features a striking custom wrap adorned with patriotic imagery, including the American flag, military insignias, and the words "Honoring All Who Served" prominently displayed. The design serves as a rolling tribute to the sacrifices made by service members and ensures that every trip reinforces the community's gratitude.

"This bus is more than just transportation—it's a symbol of our commitment to veterans in Galveston County," said Ted Ross, GCTD Executive Director. "We want every veteran who steps aboard to know how much we appreciate their service and sacrifice."

Operating Monday through Friday, the veterans' service bus provides low-cost rides for local veterans traveling from Galveston County to the Michael E. DeBakey VA Medical Center in Houston. The service ensures that veterans have dependable access to essential medical care without the burden of long-distance travel.

Building on the success of Galveston County's veterans' bus, GCTD officials announced ambitious plans to extend the tribute program to Brazoria County next year. The 2026 initiative will feature a new bus with a custom patriotic wrap, continuing the tradition of honoring veterans through public transit.



This impactful project was made possible through the generous support of eight local businesses that share GCTD's dedication to serving veterans. Read Here: <u>Full article/Sponsorship list</u>.

News May 2025

Sun Metro Launched a Transformative Initiative



Sun Metro Transit, the public transportation provider for El Paso, Texas, has proudly launched a transformative initiative: the "Veterans Ride Free" program. Thanks to critical funding from the Texas Veterans Commission (TVC) and its Fund for Veterans' Assistance (FVA), the program has become a lifeline for thousands of local veterans and their families since its inception in 2023.

Designed to connect veterans to essential services, employment, education, and healthcare, the "Veterans Ride Free" program provides free fixed-route and paratransit (LIFT) transportation to eligible individuals. Since its implementation, the program has delivered over 6,800 beneficiaries the dignity and independence of mobility, clocking more than 4.3 million total miles traveled. Sun Metro's LIFT service has completed over 11,500 trips specifically for disabled veterans and their family members, who can not vitalize the fixed route system alone, reinforcing the program's inclusive mission.

"This program gives veterans freedom—freedom of movement, freedom to care for their families, and freedom to access the support they've earned," said Anthony R. DeKeyzer, Director of Mass Transit for Sun Metro.

DeKeyzer, a 33-year U.S. Marine Corps and Army veteran, shared a powerful testimony before the Texas Veterans Commission Committee on May 15, 2025. Accompanied by El Paso District 6 Representative and Alternate Mayor Pro-Tem Art Fierro, DeKeyzer and Representative Fierro appealed for the renewal of the existing grant and requested an additional \$13,500 in funding to sustain the program through the end of the fiscal year. Demand for the service continues to grow as awareness spreads and more veterans seek reliable transportation to improve their quality of life.

During his remarks, DeKeyzer reflected on his own past, trying to access public transit after returning from the Middle East. He emphasized that the grant does far more than provide rides:

"We're not just taking them to the doctor or the store—we're taking them to the programs that change lives. To job opportunities. To transitional housing. To veterans medical treatment court. We are the thread that ties these services together."

The urgency of continued support is evident. Last year, Sun Metro exhausted its funding two months ahead of schedule due to surging demand. Organizations across El Paso—ranging from transitional living centers to judicial and medical programs—rely on the transit system to ensure their veteran clients can participate fully in services.

Looking ahead, Sun Metro estimates that with the requested \$120,000 in total funding for the next year, the program can support over 3,200 additional veterans and provide over one million miles more in rides—each one an opportunity for a veteran to live more independently and with dignity.

"Imagine losing your mobility. It changes everything," DeKeyzer said. "This program gives back a basic human right—freedom of movement—to those who gave so much for our country."

The "Veterans Ride Free" initiative exemplifies how public transportation can serve as a crucial bridge to equity and opportunity. Anthony DeKeyzer expressed that Sun Metro remains deeply committed to continuing to partner with the Texas Veterans Commission to provide this vital service for the El Paso veteran community and is grateful to the TVC committee for renewing its support of El Paso veterans.

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El Metro Training Tomorrow's Riders

El Metro Transit System were thrilled to welcome students from Cigarroa High School and Cigarroa Middle School's Regional Day School Program for the Deaf to their Transit Center! During their visit, students participated in our Travel Training Program, where they learned how to confidently navigate their fixed-route bus service.

Each student received a reduced fare bus card and hands-on training to help them travel safely and independently around the community. It was a fantastic opportunity to support these young learners in building real-world transit skills.







Fort Bend Transit Shares Ideas for a Stress-Free Commute



FBT shares nine ideas for a stress-free commute. As the Month of May marks Mental Health Awareness.

- 1. Take a break from screens to rest your eyes
- 2. Review class notes
- 3. Read a book or listen to an audiobook
- 4. Create a relaxing playlist
- 5. Call a friend to chat
- 6. Meditate or practice breathing exercises
- 7. Make a to-do list for the day (or week)
- 8. Listen your favorite podcast
- 9. Watch a funny show or video

Share Your Transit Story!

Have a powerful, funny, or heartwarming story about public transportation? We'd love to hear it! Help us shine a light on the real people and moments that keep our communities moving.



Email your story to Laura at laura@txtransit.org.

National Highway Traffic Safety Administration: Everyone is a Pedestrian

We're all responsible for keeping each other safe. At some point in the day, EVERYONE is a pedestrian.

PEDESTRIAN SAFETY



Always use a crosswalk if it's an option.



If a crosswalk is not available, find a well-lit area with the best view of traffic.



Follow the rules of the road and obey signs and signals.



Watch for cars entering or leaving driveways and in parking lots.

DRIVER AWARENESS



Watch for pedestrians At. All. Times.



Especially at night and in hard-to-see conditions.



Yield to pedestrians crosswalks.



Slow down and be prepared to stop when turning.

CCRTA's Neon Tide Bus Lit Up the Buc Days Children's Parade

CCRTA's Neon Tide bus lit up the Buc Days Children's Parade with its bold colors and bright lights! It was a fantastic sight and a fun way to showcase public transit in the community.









CAD/AVL SYSTEM

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EQUANS redefines public transit operations and support improvement of service reliability with real-time CAD/AVL functionality.

EQUANS is proud to support CCRTA, in Corpus Christi, TX, to upgrade their Fixed route, CAD/AVL, APC and Intelligent Transportation System.







CONTACT US

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www.navineo.co in



Current News May 2025

TTA Statewide Training Initiative

These courses are offered at **no cost**, but space is limited, so make sure that you and your staff don't miss out. This training opportunity is made possible with a grant through TxDOT.

June

Financial Management Level 2

June 9-10, 2025 2-Day, In-Person 8:00 a.m.—5:00 p.m.

Austin, TX

Register Here

June

Safety and Security Level 1 & 2

June 17-18, 2025 2-Day, In-Person 8:00 a.m.—5:00 p.m.

Waco, TX

Register Here

June

Disability Awareness

June 10, 2025 Webinar

10:00 a.m.—11:30 a.m.

Register Here

June

So I Just Became a New Transit Manager, Now What?

June 24-25, 2025 2-Day, In-Person

8:00 a.m.—5:00 p.m. Day 1

8:00 a.m.-12:00 p.m. Day 2

Uvalde, TX

Register Here

Upcoming Training Sessions:

- Etiquette and Effective Communication with People with Disabilities for Call Center Staff
- Achieving and Maintaining ADA Compliance for Public Transportation Agencies
- Rural Transit Demand Estimation
- When the Yellow School Bus Stops: Strategies to Support the Ridership of Youth with Disabilities on Public Transportation
- Hiring and Retaining Great Employees
- NEMT Workshop

Click here for Training Calendar

Sponsorship Opportunities

Newsletter Sponsorship

Sponsoring the TTA newsletter, by purchasing ad space, can be a powerful way to reach decision makers at member agencies across the state. It will also help to increase exposure in a receptive environment (your customers inbox) and can subtly promote your brand whilst gaining goodwill throughout the entire association. TTA newsletters are a particularly useful tool for communicating with customers, building engagement, and directing customers to key content.



TTA Member Price

Full Page Ad single issue	\$500
Full Page One Year	\$2,000
Half Page Ad single issue	\$250
Half Page One Year	\$1,000
Business card Ad single issue	\$100
Business card One Year	\$500

Non-Member Price

Full Page Ad single issue	\$750
Full Page One Year	\$3,000
Half Page Ad single issue	\$400
Half Page One Year	\$2,000
Business card Ad single issue	\$200
Business card One Year	\$1,000

There are sponsorship levels available for any budget. You are able to sponsor a single issue or the entire year. For more information or to start your ad please contact:

Laura Herrera Allen E. Hunter (512) 900-0550 (254) 405-4212 laura@txtansit.org allen@txtransit.org



Membership Announcement

Time for Membership Renewal

As we move forward with our commitment to advancing public transportation in Texas, we invite all members to renew their membership for another impactful year. Together, we are shaping the future of transit and ensuring communities across Texas benefit from safe, efficient, and sustainable transportation options. Renewing your TTA membership means staying connected, informed, and engaged in the collective work we are all doing to support Texas transit.

Why Renew Your Membership?

Here's a glance at what your membership offers:

Not a Member?
Join Today!
Contact us (512) 900-0550
laura@txtransit.org or allen@txtransit.crg

Networking Opportunities

Connect with other transit professionals, leaders, and industry advocates across Texas. Share ideas, discuss solutions, and collaborate on projects that matter to you and your community.

Discounts on Event Registration

Enjoy member-only rates for TTA's major events, including our annual State Conference, Expo, and Roadeo. This year's event took place in McAllen, from March 7-12, 2025, it was packed with insights, innovations, and networking opportunities!

Advocacy and Legislative Updates

TTA represents your voice in state discussions, advocating for policies that support public transportation in Texas. Stay informed and involved in these crucial efforts to make positive changes for our communities.

Renew your membership for the term September 1, 2025 through August 31, 2026

Upcoming Dates of Interest:

J U N	June 2-4, 2025 <u>CTAA Expo</u>	June 24-25, 2025 New Transit Manager
J U N	June 9-10, 2025 Financial Management Level 2	July 8, 2025 NEMT Workshop
J U N	June 10, 2025 Disability Awareness	July 8, 2025 TTA's Evening Reception