



Break-out sessions for this year's conference:

Monday, March 10th, 2025

Breakout Sessions

Texas Transit Internship Program: Supporting the Next Generation of Transit Professionals – Rm-103-AB

Monday: 10:00-10:55 am (55 Min)

Description: This session will first provide an overview of the Texas Transit Internship program, which is sponsored by TxDOT and administered by TTI. Then, agency staff who have had interns from the program will speak about their use of the program, including successes, challenges, lessons learned, and intern work products. An open discussion will follow, allowing attendees to provide feedback and input on best practices for recruiting, training, and managing interns and the next generation of transit professionals. Attendees will learn more about the Texas Transit Internship program (e.g., the timeline and how to post a position), and hopefully will walk away with ideas for their next internship project.

Presenter: Kelly Blume, Texas Transit Institute -TTI and Transit Agency Panelists

Proven Public Engagement Strategies for Transit Planning Success– Rm-101-B

Monday: 10:00-10:55 am (55 Min)

Description: Public engagement during transit planning is essential for creating sustainable and equitable mobility options. As communities grow and evolve, so do the needs and expectations of their residents. For transit agencies, a community-centric approach means that transit plans are not only efficient but also inclusive and reflective of the diverse needs within a community.

Join this session and discover how CapMetro has leveraged public engagement software to effectively plan, implement, and support mobility options that meet the evolving needs of their customers.

In this session attendees will learn:

- Best practices to simplify your public engagement efforts.
- Strategies for increasing efficiencies and creating more equitable outcomes for your community.
- How a single system of record can track rider interactions and engagement history, enabling you to tailor services and communications more effectively.

Presenter: Graham Stone, VP of Government Relationships at Public Input

Safeguarding Bus Operators: A Focus on Safety, Health, and Security Professionals – Rm-103-C

Monday: 10:00-11:55 am (1 Hour and 55 Min)

Description: This session will explore the various stressors that impact the well-being of bus operators, current measures agencies are implementing to protect them, and strategies to better understand operator challenges. Through group discussions or a Q&A (based on attendance), participants will explore the occupational dimensions of operator well-being and review practices supporting operators. Discussions will draw on attendees' exposure to related research, interactions with operators, or practical experiences. By the end of the session, participants will have gained valuable insights into the multifaceted challenges faced by bus operators and the measures in place to address them.

Presenter: Michael Walk & Nishita Sinha, Texas Transit Institute -TTI

Nerves of Steel, A Deeper Dive with Dr. Elko– Rm-102-A

Monday: 10:00-10:50 am (55 Min)

Description: This program addresses life-changing concepts by explaining the step-by-step process necessary to guide you. Dr. Elko teaches you how to be mentally tough when times call for it, and how to stay focused on the things that are truly important.

Although there has been much energy given to stress and how to handle it, the challenges of the stressful environment remain. Today's workplace, be it an athletic field, a business office, or our home, is more stressful than ever and people report being less able to handle their environment now than any time in history. In his approach, Dr. Elko discusses the strategy necessary to develop Nerves of Steel. He points out the importance of intrinsic motivation and how to keep those motivators in front of you at all times. Dr. Elko discusses how to focus using specific self-talk and how to identify your internal Voice of Judgment (V.O.J.) and how to internally respond to it. Finally, to retain the information taught in this program, Dr. Elko explains how to give away the very thing you need...your "68".

Presenter: Dr. Kevin Elko

Topic Managing Workplace Conflict – Rm-102-BC

Monday: 10:00-11:50 am (1 hour, 50 min)

Description: Do you ever feel like your office is a revolving door for workplace conflict issues? Are there some employees that are just very difficult and never on the same page as you? Conflict can occur in any organization and is often inevitable in the workplace. Anytime you bring a group of people together, personalities and different work styles will emerge, and often, conflict results. Conflict can be expressed through insults, non-cooperation, bullying, and angry outbursts. Its cause can range from misunderstood communications to organizational mismanagement. The negative effects of workplace conflict can include work disruptions, decreased productivity, project failure, absenteeism, turnover, and termination. Conflict can – and should – be managed and resolved. Conflict resolution must be based on a workplace culture of strong employee relations, fairness, trust, and mutual respect at all levels. This workshop will explore the causes and effects of workplace conflict and ways managers can act to address it before it gets out of hand. You will learn to identify your personal style in dealing with conflict and how to make it work best for you, gain effective communication techniques, and learn how to cultivate positive attitudes for working with others.

Presenter: Robbie Sarles, President and founder of RLS & Associates, Inc.

Mobility Management: Benefits to Public Transit– Rm-101-C

Monday: 10:00-10:55 am (55 Min)

Description: Mobility Management fosters collaboration and strategic planning to create innovative, flexible, and sustainable transportation solutions tailored to community needs. This session will explore how transit agencies can

leverage partnerships, technology, and creative problem-solving to improve mobility, enhance service efficiency, and expand riders' access. Learn how a coordinated approach can maximize resources and better connect communities to essential services.

Presenter: Judy L. Shanley, Ph.D., National Director, Transportation & Mobility, Easterseals

"Rural and Urban Transit Roundtable: Connecting, Sharing, and Overcoming Challenges" – Rm-101-B

Monday: 11:05-11:50 am (45 Min)

Description: Join fellow rural and urban public transit providers for an open and engaging networking forum designed to foster candid discussions about the unique challenges rural and urban public transit systems face. This session provides a space to share experiences, exchange best practices, and collaborate on solutions to common operational, funding, and regulatory hurdles. Whether you're looking to gain insights or build connections, this interactive session is your opportunity to engage with peers who understand the realities of rural and urban transit. Come ready to share, listen, and leave with new ideas and stronger industry relationships!

Presenter: Sarah Hidalgo-Cook, General Manager, SWART

Commingling Paratransit and Other Trips in On-Demand Microtransit – Rm-101-C

Monday: 11:05-11:50 am (45 Min)

Description: This presentation will provide attendees with information and discussion on findings from TCRP Synthesis J-07/Topic SB-42: Operational and Service Factors When Integrating/Consolidating ADA Paratransit and On-Demand Services. This recent synthesis project focuses on current practices by transit agencies or other transportation-providing organizations in commingling paratransit and general public trips together in on-demand microtransit service. Types of paratransit trips in this topic may include those from the transit agency's ADA paratransit program or other types of specialized trips (e.g., older adults, Medicaid, human service transportation). The project gathered survey responses from agencies around the U.S. and Canada currently commingling different trips together in microtransit, then conducted case example research on five such integrations/consolidations to learn further details on commingling planning, policy, implementation, and results so far. The presentation will discuss examples of these integrations/consolidations along with notable practices and lessons learned from transit agencies and organizations. The intended audience for this session includes staff from transit agencies, local governments, and departments of transportation.

Presenter: Todd Hansen. Senior Transportation Planner, KFH Group

Learn how NEORide has leveraged the buying power of transit across the country. – Rm-102-A

Monday: 11:05-11:50 am (45 Min)

Description: NEORide, a council of governments representing over 37 members in ten states, has reinvented coordinated purchasing. Their EZfare mobile ticketing system has created a pathway for transit agencies of all sizes to purchase a mobile ticketing system that alone would be cost prohibitive. EZfare will have 20 agencies live on the app by the end of 2025 and allows for agencies to customize their needs by offering visual validation, validators, ABT and EMV. Learn how NEORide has been able to coordinate this and other projects to benefit transit agencies.

Presenter: Katherine Conrad, Executive Director, NEORide

Building a Stable Future: How to Form a Transit Risk Pool and other creative solutions for Public Transit – Rm-103-AB

Monday: 11:05-11:50 am (45 Min)

Description: Frustrated by difficult renewals? Missing coverages that you need? Forming a risk pool may be the solution. This session, led by industry expert Barbara Rhoades, will provide a step-by-step guide to establishing a transit risk pool, including key considerations, legal and financial structures, and best practices for success. Attendees will also learn about the significant benefits of pooling—such as cost savings, enhanced risk management, and increased stability—for transit agencies of all sizes. Finally, this session will explore other creative solutions, including captives as a solution to the insurance crisis facing transit today! Whether you're exploring the idea or looking to refine an existing model, this session will provide valuable insights and actionable strategies.

Presenter: Barbara Rhoades, President, Transit Insurance Group

Enhancing Urban Mobility through Collaboration and Advanced Technology for Smart City Collaboration— Rm-101-C

Monday: 1:30 -2:30 pm (60 Min)

Description: The integration of the Digital Intersection with cloud-based Transit Signal Priority reflects a forward-thinking urban transportation strategy. By utilizing real-time General Transit Feed Specification (GTFS) data, adaptive algorithms, Vehicle-to-Everything (V2X) technology, and centralized management, cities can establish a more efficient, reliable, and sustainable transit system, enhancing the overall mobility experience for their constituents. Successful implementation of these innovations necessitates collaboration among government agencies, transportation authorities, technology companies, and the public to build a comprehensive and integrated smart transportation ecosystem. Failure to establish connected systems may impede the rapid deployment and management of vehicles and intersection units, resulting in traffic congestion, interruptions, and challenges in maintaining the infrastructure. This abstract delves deeper into successful Advanced Traffic Management and Transit Signal Priority (TSP) implementations in the Northern California Bay area, emphasizing a holistic approach that considers the interplay between transit operations, infrastructure, connected and autonomous vehicles, safety, and community needs. Addressing these components collectively enables cities to develop public transportation systems that are not only more efficient and equitable but also enhance roadway safety for vulnerable users. This approach is poised to drive continuous advancements in the future. Results indicate that TSP can enhance efficiency by improving urban transit flow by up to 20%, mitigate delays by up to 40%, ensure transit signal adherence, and contribute to sustainability by limiting idle times, consequently reducing emissions by 19%.

Target audience - Transit Operations, BRT- Transit Signal Priority, Scheduling and Planning Teams

Presenter: Shannon Bailey, Senior Director, Public Transit, Miovision Technologies

Economic Impacts of Transit Investments: Case Studies— Rm-102-A

Monday: 1:30-2:30 pm (60 Min)

Description: This session will provide two Texas case studies of research estimating and documenting the economic impacts of transit investments. One case study is from Harris County Transit, and the other is focused on North Texas (i.e., the DFW region). Both case studies would discuss the process of calculating economic impacts (including inputs and outputs) and would provide attendees with an idea of how to conduct such estimates. Preferably, representatives from both areas would speak on how these studies were used and are benefiting them currently.

Presenters: Jacqueline Kuzio and Nishita Sinha, Texas Transit Institute -TTI

The Changing Regulatory Environment and the ADA" – Rm-101-B

Monday: 1:30 -2:30 pm (60 Min)

Description: This is an in-depth look at ADA that reflects recent updates and interpretations with practical strategies to address common areas of non-compliance. Special emphasis will be placed on website content, complaint procedures, no-show policies, and other areas of misunderstanding and misinformation that commonly lead to compliance findings. The presenter will also address new FTA areas of emphasis, including the applicability of ADA to TNCs, microtransit, and specialized transportation services, as well as provide insights into FTA's oversight process changes.

Presenter: Robbie Sarles, President and founder of RLS & Associates, Inc.

Rural Transit Service Planning – Rm-102-BC

Monday: 1:30 -3:30 pm (2 hours)

Description: In this workshop, participants will be introduced to the process of transit service planning, including objectives for service planning and types of service. Discussion of the types of service will include the more traditional modes of service delivery, such as fixed-route and demand-response service, as well as emerging modes of service delivery, such as microtransit, partnerships with Transportation Network Companies, and on-demand service. Planning techniques and tools will be explored. Sources of data for service planning will be discussed. Hands-on examples of evaluating and selecting a type of service based on community characteristics and transportation needs will be used to apply the techniques explored during the training. The workshop will conclude with steps for implementing new service or service changes.

Presenter: Albert T. Stoddard III, Ph.D., P.E., Senior Advisor, LSC Transportation Consultants, Inc.

Panel discussion with industry leaders for agencies contemplating the shift toward electric, hydrogen fuel cell buses and LPG Rm-103-AB

Monday: 1:30 -3:30 pm (2 Hours)

Description: As transit agencies consider shifting to electric, hydrogen fuel cell, and LPG-powered buses and vans, understanding the challenges and opportunities is critical. This panel discussion brings together industry leaders to share insights on infrastructure needs, funding opportunities, operational considerations, and real-world lessons from agencies that have made the transition. Whether you're in the early planning stages or looking to refine your alternative fuel strategy, this session will provide valuable perspectives to help guide your decision-making.

Presenter: Panelist: David Carr, Director, Zero Emission Vehicle Program, CapMetro, Marvin Hurt, Asst. VP of Fleet Engineering, DART, and Hector Aguilera and Daniel Rodriguez from San Antonio VIA's Maintenance Department
Moderated by: Jeff Johnson from Model1

Possible: Andrei Dragomir, Houston Metro, David Carr, Capital Metro

Sponsored Workshop by SPARE – Rm-103-C

Monday: 1:30 -3:30 pm (2 Hours)

Description:

TBD

Presenter: TBD

Empowering Futures: The Impact of Mentorship, Networking, and Career Growth in Transit – Rm-101-B

Monday: 2:40 -3:40 pm (60 Min)

Description:

This session explores the vital role of mentorship and networking in advancing careers. This presentation highlights various development programs and resources available to support career growth. It also examines key strategies agencies can implement to attract, develop, and retain employees, emphasizing the importance of providing support for self-care and sustained motivation. This session is geared toward audiences that are middle managers looking for career growth and human resource professionals wanting to support that.

Presenter: Christina Villarreal, Executive Director, Latinos In Transit

Title: How Texas Transit Agencies Solve Problems and Expand Mobility for All using Mobility as a Service (MaaS)– Rm-101-C

Monday: 2:40 -3:40 pm (60 Min.)

Description: Learn how Texas public agencies in different regions in the state leverage Mobility-as-a-Service (MaaS) to solve challenges each had with connecting and integrating technology platforms, improving the rider experience, and managing many different mobility needs all at once. This session will explore real-world applications of MaaS, showcasing how agencies have navigated connectivity issues, streamlined services, and created more seamless, user-friendly transportation networks. Through shared experiences and innovative strategies, attendees will gain valuable insights into the benefits and hurdles of implementing MaaS solutions in different transit environments. Whether you're looking to improve efficiency, expand service options, or better coordinate mobility resources, this discussion will provide practical takeaways on how Texas agencies are shaping the future of transit through MaaS.

Presenter: TBD

Running on Empty – Understanding Fatigue as a Form of Impairment– Rm-102-A

Monday: 1:30 -2:30 pm (60 Min)

Description: Fatigue is indeed a critical factor in road safety, and poor journey planning can significantly exacerbate this issue. In industries with high travel demands or shift-based work, managing fatigue becomes even more essential to ensure both employee well-being and public safety. People often make light of how little sleep they get on a regular basis; an overworked, over-tired condition has become the norm for many. But a good night's sleep is not just a novelty, it's a necessity. According to the National Safety Council, more than 43% of workers are sleep-deprived, and those most at risk work the night shift, long shifts, or irregular shifts. In addition, fatigue is estimated to cost employers \$136 billion a year in health-related lost productivity. Employers, especially in industries where employees are on the road or working irregular hours, can play a crucial role in mitigating fatigue. Additionally, technology and journey planning tools can aid in optimizing routes, scheduling adequate rest breaks, and monitoring working hours to ensure employees are not overexerted. Taking these proactive steps not only promotes safety but can also contribute to a more sustainable and productive workforce.

This session will explore the root causes of fatigue, how to recognize it, and how to implement countermeasures to reduce its impact.

Presenter: April Ramos, Program Manager, Our Driving Concern-NSC

Women in Transportation, walking in her shoes– Rm-101-B

Tuesday: 1:30 -2:30 pm (60 Min.)

Description: Woman in Transportation: Walking in Her Shoes

Women in the transportation industry navigate unique challenges and obstacles in the workplace every day. This session will provide insight into their experiences, highlighting the barriers they face and the strategies needed to foster a more inclusive and supportive environment. Join us for a meaningful discussion on developing programs that address specific needs, promote career growth, and create lasting change for women in transit.

Presenter: Judy L. Shanley, Ph.D., National Director, Transportation & Mobility, Easterseals

Trinity Metro & Tech-Driven Transit: Revolutionizing Fort Worth's Transportation Landscape– Rm-103-C

Tuesday: 1:30 -2:30 pm (60 Min.)

Description:

Trinity Metro has a clear and compelling vision to transform its public transit system into a more efficient, resilient, and highly interconnected system. Over the past 5 years, Via and Trinity Metro have partnered to build ZIPZONE into one of the nation's fastest-growing microtransit services, delivering meaningful and measurable impact to Tarrant County. With recent and unprecedented population growth in the Ft. Worth region and across Texas, Trinity Metro is committed “now more than ever” to deepening its commitment to transit innovation through tech-driven solutions. Join us to learn more about the next chapter of this service:

Key focus areas of this presentation will include:

1. Enhanced and Integrated User Experience: See how the new Trinity Metro On-Demand app offers an intuitive interface, allowing residents to journey-plan across all modes of transit, including fixed routes, microtransit, and paratransit, making booking and real-time tracking of rides easier than ever.
2. Rider-Centric Focus and Community Engagement: Identify transit enhancements that prioritize the needs and preferences of residents as new zones are incorporated into the service. By actively engaging with the community and gathering feedback, Trinity Metro On-Demand is built by the community and for the community. Tailored to address the unique demands of its diverse population, Trinity Metro fosters a deep sense of ownership and collaboration.
3. Accessibility and Inclusivity: Delve into how the service offers accessible and inclusive transit solutions for the Fort Worth community. Paratransit transitions can be a daunting prospect, but learn how Trinity Metro ensures these riders feel supported, confident, and excited about the new service.

Join us as we reflect on the innovative integration of Fort Worth's transit ecosystem and its pivotal role in addressing mobility challenges and promoting accessibility and equity in Texas and beyond.

Presenter: Alicia Walker, Trinity Metro, General Manager, and Thomas de Ridder, Partnerships Principal, Via

Innovation Made Simple– Rm-102-A

Tuesday: 1:30 -2:30 pm (60 Min.)

Description: Forget the overwhelming pressure to reinvent the wheel overnight—innovation doesn't have to be complicated. In this engaging session, Jeff Havens breaks down the innovation process into a simple, repeatable framework that anyone can apply. You'll explore real-world examples of groundbreaking ideas, learn how to overcome common barriers to creative thinking and discover a three-step process that has driven innovation throughout history. Whether you're looking to improve operations, streamline services, or stay ahead of industry changes, this session will leave you inspired, empowered, and ready to innovate with confidence.

Presenter: Jeff Havens, Corporate Trainer, Author and Founder of the Jeff Havens Company

7 Steps to Safety – Rm-103-AB

Tuesday: 1:30 -2:30 pm (60 Min.)

Description: With more than 30 years of experience in public transportation leadership, Paul Comfort helmed the Baltimore MTA as CEO during a tough time but was able to create the safest large transit system in America with the lowest rate of Part 1 Crimes of any of the top 12 systems in the US. Drawing from real-world success, this session will outline his 7 Steps to Safety—practical, scalable solutions that can enhance safety and security for transit systems of any size. Learn how to reduce crime, improve passenger and employee safety, and build a culture of safety within your organization. Don't miss this opportunity to gain insights from one of the industry's top experts!

Presenter: Paul Comfort, SVP & Chief Customer Officer for Modaxo Americas

NEMT AND PUBLIC TRANSPORTATION: A PANEL DISCUSSION WITH INDUSTRY LEADERS FROM TTI– Rm-101-C

Tuesday: 1:30 -2:30 pm (60 Min.)

Description: This panel session features TTI's leading thinkers on NEMT and public transit. During the session, the presenters will share up-to-date insights from their research on the interplay between public transit and NEMT to kick off a thought-provoking discussion with participants. Each panelist will speak briefly about their current work, followed by a facilitated Q&A session designed to engage the audience. The objective of the panel is to surface both challenges and opportunities faced by TTA members and other stakeholders in coordinating public transit and NEMT services.

Presenter: Will Rodman, Senior Research Scientist, Transit Mobility Program, Texas A&M Transportation Institute and Ross Peterson, Texas A&M Transportation Institute

Considerations for Microtransit as part of an Integrated Transit System – Rm-102-BC

Tuesday: 1:30 -2:30 pm (60 Min.)

Description: Microtransit is often promoted as a solution to many challenges public transit systems face, but is it the right fit for your community? This session will introduce participants to the concept of microtransit, exploring how it operates, its benefits, and its limitations. Discussion topics will include key characteristics of microtransit, factors to consider for implementation, performance metrics, and cost considerations. Attendees will also gain insights into whether to operate microtransit in-house or through a contracted service, how it can be integrated with complementary paratransit services and real-world examples of successful microtransit implementations.

Presenter: Albert T. Stoddard III, Ph.D., P.E., Senior Advisor, LSC Transportation Consultants, Inc.

Leadership Training: Stepping Outside of the Box – Rm-101-B

Tuesday: 2:40 -3:40 pm (60 Min.)

Description: Great leadership goes beyond routine management—it requires vision, adaptability, and the courage to step outside of the norm. This session will challenge leaders to break free from their comfort zones, embrace innovative thinking, and cultivate a workplace culture that fosters growth, collaboration, and excellence. By developing dynamic leadership strategies, transit agencies can enhance team performance, boost morale, and ultimately improve the quality of transit services.

Presenter: Judy L. Shanley, Ph.D., National Director, Transportation & Mobility, Easterseals

Performance Reviews: Turn Dread into a Positive Experience for You and Your Employees – Rm-101-C

Tuesday: 2:40 -3:40 pm (60 Min.)

Description: Employees and managers usually dread performance review time, and it often gets delayed or overlooked entirely. Most performance reviews are a headache and yield very little benefit except checking a necessary "box." However, it doesn't have to be that way! You can learn the tools to turn a performance review from a dreaded task into a positive experience with long-lasting beneficial effects for both you and your employees. This workshop provides performance review strategies, tips, and methods for turning employee performance reviews into a valuable tool for improving employee engagement and performance.

Presenter: Robbie Sarles, President and founder of RLS & Associates, Inc.

RED TINTED BUS LANES: AN OVERVIEW OF TCRP SYNTHESIS SD-07 RESEARCH – Rm-102-A

Tuesday: 2:40 -3:40 pm (60 Min.)

Description: This topic was submitted via TTA's website through the call for abstracts. This session will provide an overview of red-tinted bus lanes, how they have been designed and used in North America, their impacts on bus service, their maintenance performance, and relevant lessons learned by agencies that have implemented them and/or make use of them. The content of the session will come from the report for TCRP Synthesis SD-07, which is anticipated to be published around the time of the conference. The session would be applicable primarily to Texas transit agencies that have bus lanes, queue jump lanes, bus pullouts, and curbside bus stops that tend to get blocked by general traffic.

Presenter: Kelly Blume, Texas A&M Transportation Institute

Financial Management, Oversight and Control – Rm-102-BC

Tuesday: 2:40 -3:40 pm (60 Min.)

Description: Transit system financial management and control are the responsibilities of transit system management. This is typically a combination of a general manager, financial officer, and accounting staff. However, transit system boards and/or elected officials are responsible for overseeing and controlling the organization's financial health. In this one-hour session, the responsibility of transit boards will be explored. The financial documentation that board members should review and specific items that should be monitored will be explained. Potential pitfalls will be identified, which could lead to significant issues for the local transit system.

Presenter: Albert T. Stoddard III, Ph.D., P.E., Senior Advisor, LSC Transportation Consultants, Inc.

Making Zero Emissions Operations More Resilient – A Private Contractor's Perspective– Rm-103-AB

Tuesday: 2:40 -3:40 pm (60 Min.)

Description: MV Transportation is the largest privately-owned transportation company in North America, providing paratransit, fixed route, shuttle, and school bus services. MV operates for over 150 transit agencies, with 15 of those locations employing more than 200 zero emissions (ZE) vehicles, from automobiles to 60' coaches, including both battery electric and H2 fuel cell technologies. MV is departing from the passive top-down traditional practice of contracted operations in which the private operator is just a purveyor of transportation services to a collaborative approach where the company partners with agencies for efficient transitioning to ZE vehicles and infrastructure.

To this end, MV has been working with its partners on strategies to make daily operations more resilient. One of those actions is the analysis of the effects of temperature on range deterioration, energy consumption, and charging process. The results of this assessment have led to the development of summer and winter readiness programs to provide our

operations and maintenance managers with guidelines on how to prevent and mitigate the impacts of extreme weather on vehicles and infrastructure, thus minimizing disruptions of daily operations.

Usually, operation contracts for private companies only last a handful of years, which forces operators to become highly efficient and goal-driven to achieve the expected results in shorter times. This is leveraged with MV's geographical distribution and hyperlocalization in certain areas to use the sandbox of best practices to replicate successful experiences.

Presenter: Andres De Los Rios, Director of Zero Emissions Engineering, MV Transportation

DIY Driver Training and National Rural Transit Assistance Program (NRTAP 101)– Rm-103-C

Tuesday: 2:40 -3:40 pm (60 Min.)

Description:

Over 35,000 active learners in the transit industry use our e-learning system. We give you the tools to onboard new staff, refresh information on safety and passenger services as well as build your program's safety culture. Come to this session and see how you can get the training you need and build a training calendar for your program.

Also, learn what's new and coming from National RTAP. Tech Tools, webinars, Roundtables, and conferences geared to your rural program and keeping your team sharp with the best information available about procurement, best practices, planning, and grant writing. Bring your questions and your needs to this session.

Presenter: Robin Phillips, Executive Director, National Rural Transit Assistance Program