

COMMUNITY CONCIERGE

Pricing

ALL-INCLUSIVE

COMMUNITY CONCIERGE

\$3000 per individual (Plus food and drink purchases)

The Chamber will provide up to 12 hours of customized community acclimation service throughout their first year for employees who are relocating to the region. This white glove solution includes individualized services in a total acclimation package plus tailored attention based on individual or family preferences. The Chamber will recommend and curate additional À La Carte services with your senior-level employees upon request.

The Chamber is in a unique position from a third-party lens to offer an individualized personal approach to acclimate your candidates and/or new hires with an arsenal of community knowledge, resources, connections and partnerships to nurture a sense of belonging and engagement. You sell your company and corporate culture; we sell the community.

Benefits



- **Investment:** Investing resources for high levels of employee engagement is smart business sense. Building the Concierge Program into your recruiting and acclimation methods demonstrates your organization invests in its most valuable assets.
- **Personalized Attention:** We have the candidate/new hire's best interest in mind and put them first through intentional invitations and thoughtfully organized experiences.



- **Time Savings:** Allows HR to focus on critical tasks of their business, recruitment, employee benefits, training, education, coaching and professional development.
- **Convenience:** The range of services under one umbrella and having one point of contact for community acclimation adds convenience and streamlines the process.



- **Increased Productivity:** Allows staff to focus on core responsibilities while The Chamber Concierge handles community acclimation for improved efficiency.
- **Cost Savings:** Increased retention and lower turnover because the cost of employee replacement can be from 1-2x a salary for hourly positions and over 200% for a C-Suite position, loss of productivity, overtime, recruiting, training, background checks plus many non-tangible factors including reduced customer satisfaction, potential loss of customers, loss of institutional knowledge and employee morale.



Donna Heck
Concierge Strategist



dheck@fmwfchamber.com



701.365.3420

À LA CARTE MENU OF SERVICES

Customized Community Tour (\$500)

Let us show your candidate or new hire why the FMWF area is the ideal place to call home! The community tour includes up to four hours of dedicated customization:

- Initial discovery to explore the individual and family and interests.
- Customized community tour with introductions to unique amenities that make up the area, including schools, local businesses and community resources.
- Welcome packet.
- Post-tour follow-up.
- A one-month follow-up to identify needs and/or further services.

Coffee or Lunch (\$125)

- Includes a meeting with your new hire and/or their spouse/partner for coffee or lunch. Resources provided specific to their needs/interests and our community. Cost includes up to \$65 towards food and beverages.

*Three-Month Acclimation Service (\$300) **

- Includes check-ins at least monthly for the first three months after relocation to connect the individual/family to specific interests, hobbies or needs.
- *Additional months of service available.

Accompanying Partner/Spouse Support (\$300)

- The accompanying partner or spouse who is seeking employment will be contacted to assess their most desired position(s)
- Circulation of resume or connections to Chamber investors and/or personal emails/calls to relevant company contacts.
- The process also includes discovering interests for connections to hobbies, pastimes, volunteer opportunities, service organizations, or other community engagements.

Welcome Basket (\$150 Individual - \$250 Family)

- Includes a basket of local products delivered to the individual or family's home or workplace.

ICEBREAKERS

Self Navigation

Self-navigating to expand a social circle and community involvement, newcomers can connect with Icebreakers, local community champions who are passionate to share all the great amenities this area offers and make friendships with those with similar interests. Icebreakers can introduce newcomers to local activities, events and like-minded individuals.

