

Firefighting CALLOUT FEES

Your rural fire departments respond when there's a need.
Learn more about how SaskPower compensates

Background

- The volume of power infrastructure in Saskatchewan means we experience numerous fires around equipment each year in rural areas.
- We recognize the valuable work done by rural fire departments throughout the province.
- In 2017, SaskPower updated its approach to voluntarily cover reasonable firefighting costs.

What we'll voluntarily cover

- Reasonable firefighting costs in the event of equipment failure, vegetation contacts with powerline facilities within our right-of-ways, wildlife incidents or snow/ice.

What we won't cover

- Claims for compensation in situations where a fire is started as a result of actions or negligence of a third party (such as farming operation or vehicle incidents).
- Incidents involving trees from outside SaskPower's right-of-way contacting a line, lightning strikes and downed power lines due to extreme weather.
- Situations where SaskPower has not been notified of the fire. SaskPower must have an opportunity to attend and investigate.

To submit a claim

1. Report all incidents involving SaskPower facilities to SaskPower as soon as possible so SaskPower can initiate an investigation to determine the cause(s) of the incident. **If SaskPower is not contacted promptly, compensation may not be considered.**
2. If the incident is urgent contact the SaskPower Outage Centre at 310-2220 so we can respond to emergency issues.
3. Submit an invoice to SaskPower Accounts Payable detailing reasonable fire suppression expenses:
accountspayable@saskpower.com
4. Ensure that an incident log is submitted with the invoice outlining the response effort by the municipality to support the expense claim.

We also support

- Saskatchewan Volunteer Firefighters Association through a contribution to their training schools.
 - Additional fire prevention or firefighting support for some municipal departments near SaskPower critical infrastructure.