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Lakeview Center announces director of acute services

Pensacola, Fla. (Nov. 20, 2023) – Carolyn Shearman, M.Ed., has been named director of acute services for Lakeview Center. In this position, Shearman will oversee Lakeview Center’s central receiving facility, which is planned to open in 2024, as well as the crisis stabilization unit and addiction receiving facility – or detox program.

Located on Lakeview Center’s main campus, the central receiving facility (CRF) will be – upon opening – the newly designated entry point for adults living in Escambia and Santa Rosa counties who are experiencing a crisis and need a Baker Act screening. Shearman and the CRF team will help to ensure a smooth continuum of care from crisis support to the appropriate community-based care, outpatient treatment or residential program based on individual needs.

Most recently, Shearman was responsible for the daily oversight of Lakeview Center Emergency Services and Screening. This included leading the Mobile Response Team (MRT) – the designated crisis support unit for Escambia to Walton County. For MRT, Shearman coordinated services for people experiencing behavioral health crises and led a team that goes into the community to provide services in emergency rooms, schools, shelters, homes and other community locations.

Shearman began her career as a counselor working with adolescents in a therapeutic boarding school. She then served as a counselor providing services to adult and geriatric individuals. After a series of successes, she was promoted to area manager overseeing and coordinating psychiatric services at 34 facilities, which later grew to more than 300 facilities. She became assistant program manager overseeing the entire state. Shearman then embarked on a new adventure for two years by starting a company that provided psychiatric services to more than 90 facilities. When she relocated to Florida, Shearman worked as therapist, screening individuals in the emergency room to determine the need for admission. She also worked on units to provide group and individual services.

Shearman graduated from the University of the Virgin Islands with a Master of Science in Education, Counseling and Guidance. She also earned a Bachelor of Arts degree in psychology from the University of East Carolina.

Learn more about Lakeview Center and services supporting those in mental health crisis at elakeviewcenter.org.

About Lakeview Center

Lakeview Center provides comprehensive behavioral health care to adults and children with mental illnesses, drug and alcohol dependencies and intellectual disabilities. Across Northwest Florida, our services range from residential

treatment to outpatient counseling, psychiatry, trauma care, treatments for substance misuse and 24/7 support for those with serious mental illnesses. Learn more at eLakeviewCenter.org.

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