



CAI Greater Los Angeles Chapter Member Code of Ethics

As a member of the Greater Los Angeles Chapter of the Community Association Institute, I pledge to uphold this Code of Ethics and maintain the highest level of professional conduct.

I will act with loyalty, fidelity, and integrity in all aspects of my relationship with the common interest development industry, including all aspects of serving homeowners, board members, and the professionals servicing the industry.

I will exercise due care in carrying out any and all member duties, whether I am a homeowner, board member, or business partner member.

I will undertake only those assignments that I can reasonably expect to perform with professional competence and diligence.

I will not make any inaccurate or misleading representations or statements to a current or potential client, or disparaging statements about fellow members or competitors.

I will be aware of and avoid any real or apparent conflicts of interest in performing their duties and obligations.

If a real or apparent conflict of interest arises, I will promptly disclose all pertinent information regarding the conflict.

I will not accept gifts or favors of any kind whenever it could potentially unduly influence me.

I will not receive undisclosed referral fees, compensation, or commissions of any kind for recommending services or the purchase of materials.

I will refrain from criticizing peers and/or competitors or their business practices and maintain a healthy and professional relationship with everyone in the common interest development industry.