



Bridges Career Academy

Hospitality Management

Pillager High School

Gateway to careers in hospitality. Using an industry-developed curriculum (ProStart), learn foundational skills of oral and written communications, customer relations, and guest retention and experience a variety of careers. Use the skills learned by working with a chef from a resort. Gain entry-level employment or continue education.



Academic Courses

- Accounting I-II
- Introduction to Business
- Entrepreneurship
- Hospitality Management/Internship
- Pro Start I
- Pro Start II


Career Experiences

- Tour local businesses and resorts
- Listen to industry speakers
- Work with local chef & complete an internship
- Attend the Bridges Career Exploration Day or other regional career fairs

Completion Standards

COMPLETE

- Accounting, Intro to Bus OR Entrepreneurship**
- + 2 others**

GRADES **B** 

Earn a **certificate** and **green cord** at graduation



Explore types of careers
www.careerwise.minnstate.edu/careers

Review the local job outlook
www.careerwise.minnstate.edu/jobs

Find postsecondary programs
www.careerwise.minnstate.edu/education

Supported in part by Sourcewell (formerly NJPA)
9/2019

Job Skills

In addition to having technical skills, employers expect workers in this industry to have these skills:

- Active listening and speaking skills
- Problem solving
- Oral and written communications skills
- Ability to work with customers



www.BridgesConnection.org/Pillager

Hospitality Management Career Academy

Pillager High School

The Hospitality Academy is the gateway to a wide variety of careers in the hospitality businesses unique to Central Minnesota's lakes area. While using an industry developed curriculum, ProStart, students learn not only the foundational skills of oral and written communications, customer relations, and guest retention but also experience a variety of careers available to them in the hospitality industry. The highlight of this academy is that students use the skills they have learned by working with a chef from one of the many local resort business organizations. Students completing this academy will have the skills necessary to gain entry-level employment or the basic knowledge to continue to higher education

ACADEMY COURSES

Accounting I-II — 1 High School and/or 3 College Credits

Accounting is the language of business and a systematic record of business transactions. It is also used every day in our personal lives to pay bills, balance checkbooks, pay taxes, and so on. Students can use these courses in the following ways: corporate (keeping records for someone), self-employment (keeping your own records for business), personal use and ground work for college study. In this course students use a bookkeeping system with journals and ledgers, prepare worksheets, and record transactions.

Introduction to Business — 1 High School Credit

This course is a survey of the forces that shape business in American and overview of how American business responds. Topics include business economics, forms of business organizations, management functions, marketing procedures, business finance, and insurance considerations.

Entrepreneurship — 1 High School Credit

Students will study: types of businesses, advantages and disadvantages of business forms, feasibility, marketing and promoting a business, and financial management of a business. This course may be delivered in an online format.

Hospitality Management and Internship — 1 High School Credit

This course teaches students about customer/guest retention, communication and relations for any type of work setting that are a must in the business world. Students will develop an understanding of customer service, the use of body language to understand customer needs and the importance of business confidentiality and resort policies and procedures. Interning at a local resort is a requirement of this course.

ProStart I — 1 High School Credit

Numerous restaurant, food service and hospitality programs use the skills learned through the ProStart course. From culinary techniques to management skills, students learn the industry driven skills through real-life experiences and build practical skills and a foundation that will last a lifetime.

ProStart II — 1 High School Credit

COMPLETION STANDARD

Students wishing to receive a certification for this academy must; complete Accounting I-II, Introduction to Business OR Entrepreneurship, and complete 2 of the following courses: Hospitality Management and Internship, ProStart I, OR ProStart II. Students must earn a "B" or better average in each course.

CAREER EXPERIENCES

Students will listen to guest speakers, tour local resorts and businesses, attend the Bridges Career Exploration Day event and other regional career fairs and listen to a variety of business related videos. Students hone their skills by working with a local chef and complete a resort internship which allows them to use all the skills they have learned in the academy.

-OVER-



Hospitality Management Career Academy

Pillager High School

JOB SKILLS

In addition to having technical skills, employers expect their workers to have other skills such as:

- Active listening and speaking skills
- Problem solving
- Oral and written communications skills
- Ability to work with customers

CAREER OPTIONS: www.careerwise.minnstate.edu/careers

JOB OUTLOOK: www.careerwise.minnstate.edu/jobs

POSTSECONDARY PROGRAMS: www.careerwise.minnstate.edu/education

