

## Problem Solving Scenarios



**1.** Cindy is 18 years old. Cindy's parents and her 23-year old brother Rich are going away for the weekend. Renee, Cindy's best friend, is pressuring her to throw a huge

Saturday night party for all their friends since no one will be home. Renee even asked Rich if he could pick up alcoholic beverages for them. Rich brought back two kegs of beer, a case of wine coolers, a bottle of vodka, and a few bottles of wine, which he hid in the basement. Renee also spread the word around school for everyone to show up. Cindy now has over \$200 worth of alcohol in the basement, an empty house for the weekend, and fifteen friends expected. What should she do?

**2.** Tom is responsible for giving a bonus to factory workers that have perfect attendance during the month. One worker missed one day due to a death in the family. The worker starts crying in Tom's office and tells Tom that she needs the bonus desperately since she is behind on her rent. The rules are clear and the bonus is for perfect attendance period no if, but, or maybes. However, Tom does have the authority to make exceptions to the rule. What should Tom do?

**3.** Sonya is a new nurse's aide. Most of Sonya's coworkers are Filipina. The Filipinas are fluent in English, but choose to speak their native language which Sonya does not understand. Sonya feels this is rude and this practice makes her feel like an outsider. What should Sonya do?

**4.** Sarah was recently hired to work as a secretary, and it is after work hours. Her son, John, needs some copies for a school project and arrives at the office. The son has brought his own paper and needs 100 copies for his class project. If John doesn't bring the copies to class tomorrow then he will fail the project. The copy shops are all closed. There is no one else in the office. There is basically no oversight about copies she makes since she often does special projects for the boss. What should Sarah do?

**5.** Bill and Tom, both 18, are driving around on a Saturday night looking for something to do. Tom stops at his house to make some phone calls and pick up some beer for the road. He hands the 6-pack to Bill, who immediately cracks one open and tosses the rest in the backseat. Tom, distracted by Bill, drives through a stop sign. The next thing the boys notice is the siren from an approaching police car? What should they do?

**6.** Julie, 21, and her friends go out to a frat party. Julie is spending most of her time dancing and socializing with a few guys, some of whom she knows. The guys are taking turns getting her drinks when she starts to feel a little woozy. She notices that she needs to refocus her eyes every time she blinks. She also can't seem to hear everything that's being said. Looking around, she can't locate any of her friends. What should she do?

**7.** You are a first-year college student. Three weeks into the semester your family informs you that they have decided to take a trip to Europe and would like you to attend. Unfortunately, you do not have the time off from school, and by missing a whole week of classes your grades will be at risk. What should you do?

**8.** It is Friday and you have a midterm exam on Wednesday. You just found out you have been scheduled to work all weekend and you have class all day Monday and Tuesday? If you do not work this weekend, you risk the chance of getting fired, and you are in need of this job. This is leaving you very little time to study. What should you do?



**Decision Making Process**

**1. Identify the problem.**

**2. Collect information.**

**3. Consider your options.**

**1. Consider advantages & disadvantages of your options:**

Advantages	Disadvantages
1.	1.
2.	2.
3.	3.
4.	4.
5.	5.

**2. Analyze and evaluate options.**

**3. Choose option and take action.**