# 2018 BUSINESS LEADER SUMMIT Shaping Our Future

**Summary Report** 

Thursday, May 31 2018





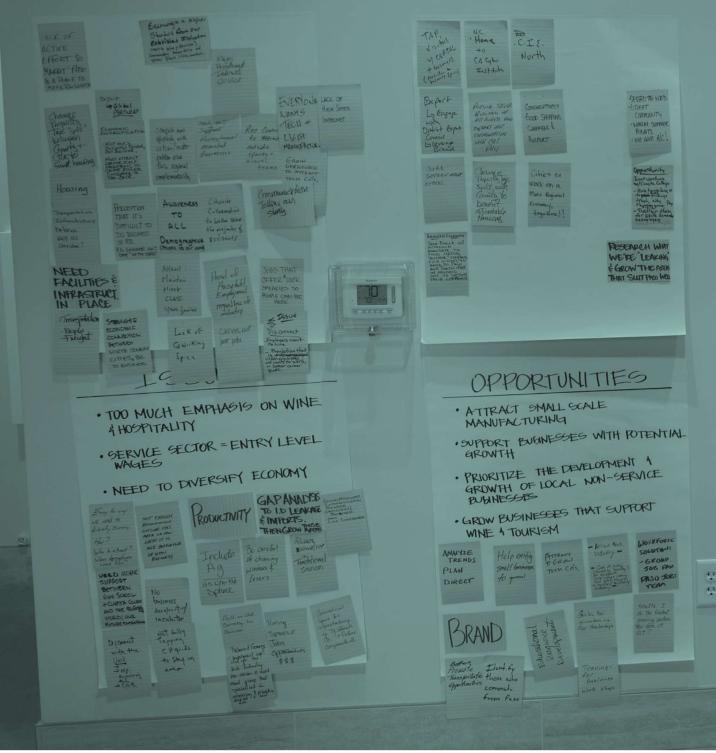
# **Table of Contents**

1.	Business Leader Summit Summary	. 5
2.	Attendee Hopes	. 9
3.	Opportunity Prioritization	13
4.	Leader Action Plan Summary	17

Appendix A - Attendee List Appendix B - Topic Specific Notes Appendix C - PowerPoint Presentation

Appendix D - Pre-Event Survey Results





# 1. Business Leader Summit Summary

The Paso Robles Chamber of Commerce (PRCC) hosted approximately 55 business leaders at Adelaida Winery on May 31, 2018 to discuss the vision for economic development in the City of Paso Robles. A diverse number of industries were represented such as hospitality, tourism, retail, tech, real estate, wine, professional services, construction/development, and manufacturing.

Paso Robles is abuzz with economic potential. With the city's relatively low cost of housing as compared to other desirables cities in California, its abundance of developable land, and its world class wine region, Paso Robles is quickly being discovered as an ideal place to live, work, shop, and visit.

Building on this excitement, the PRCC, in collaboration with the City of Paso Robles, hired Josh Cross as the Director of Economic Development to focus on business retention, expansion, attraction, as well as to lead the process by which economic development efforts will occur. As part of that effort, Mr. Cross began with a Strengths, Weakness, Opportunities, and Threats (SWOT) analysis with a core group of stakeholders. The results of the SWOT analysis were presented at the Business Leader Summit as a basis for discussion.

At the Business Leader Summit, Gina Fitzpatrick, CEO of the Paso Robles Chamber of Commerce, kicked off the event by expressing her vision for the PRCC as a 21<sup>st</sup> Century Chamber of Commerce that offers economic development services to the business community – in house. She stressed that one of the PRCC goals for economic development is to update the 2006 City of Paso Robles Economic Strategy and then execute it. In order to do so, it was crucial to engage the business community in a variety of ways to understand their hurdles to overcoming economic growth.

The Summit was facilitated by Don Maruska of Don Maruska & Company, Inc. who has helped nonprofit and government organizations achieve important objectives since 1993. Don's book, *How Great Decisions Get Made – 10 Easy Steps for Reaching Agreement on Even the Toughest Issues*, has been an Amazon bestseller.

Don began the afternoon by asking folks what their hopes for Paso Robles look like and then to describe the importance of the hope. The following summarizes the input received:

1. Clean-up the north side of Paso Robles because it is a hidden gem, would improve community pride for this portion of town, and would improve visitor's impression of this northern gateway.

- 2. Help the community understand the entire economic impact of the wine industry because it is not just limited to wine. The wine industry employs dozens of ancillary businesses.
- 3. Acquire the boys school and develop the area around the airport with businesses that create head-of-household jobs.
- 4. Preserve the values and quality of life that Paso Robles residents are accustomed to... don't become too rich, too white, or too old.
- 5. Develop a performing arts center/conference center to complement existing economic activities and to generate new interest in Paso Robles.
- 6. Attract more tech firms in order to grow the number of head-of-household jobs.
- 7. Grow and market Paso Robles as a place to do business so that our existing businesses don't relocate.

Next Don and Josh facilitated discussion on four key topic areas as a result of the SWOT feedback. In addition, attendees were asked to complete a brief survey prior to the Summit to further shape the discussion. Key takeaways from each topic area and survey responses are as follows:

### BALANCED ECONOMY

A survey of summit attendees found that 59% of businesses intend to grow at a pace faster than the economy (currently 1%-10% annually).

- Issues
  - Need to diversify economy to better weather potential future economic downturns.
- Opportunities
  - Engage in joint ventures with the City of Paso Robles and higher education to provide a shared workspace as a means to start new companies.
  - Research why residents are shopping in other communities and use this information to attract similar businesses here in Paso Robles.

### HOUSING

A survey of summit attendees found that 74% of responders feel that provision of additional affordable housing would help them overcome their challenges towards reaching their economic objectives by offering additional housing options for employees.

- Issues
  - $\circ \quad \text{Need all levels of housing} \\$
- Opportunities
  - o Incentivize builders to build residential projects
  - Advocate for residential projects

#### INFRASTRUCTURE

A survey of summit attendees found that 77% of responders feel that City actions to expedite infrastructure that expands the inventory of available land would be helpful or very valuable.

- Issues
  - Misunderstanding of water availability
  - o High-speed internet
- Opportunities
  - o Advocate for the provision of broadband fiber
  - o Advocate for better transportation solutions

#### WORKFORCE

A survey of summit attendees found that 70% of responders feel that finding qualified people is a significant or major problem in their industry.

- Issues
  - Employers are not able to find highly skilled employees
  - Unable to attract talent
- Opportunities
  - o Connect higher education programs with local job opportunities
  - Promote existing workforce development programs and tools
  - Offer training/educational workshops for businesses to strengthen employee skills

Moving forward, these results will be used in the creation of goals, objectives, and actions for inclusion in the PRCC Economic Development Strategic Plan Update.



# 2. Attendee "Hopes"

Attendees were asked to provide their hopes for the future of Paso Robles and then follow-up with a statement explaining why the hope was important to them. The following table organizes the statements into eight topic areas.

#### HOUSING

What Is Your Hope?	Why Is It Important?
Enough housing available for purchase	We want to be able to live and stay by our
	family without having to move just to afford
	property
More housing that meets the current needs	Increase opportunity to hire and create or
of a diverse social economic workforce	head of household jobs and trailing spouse
	jobs
Housing that is affordable to mid	Need for an expanded employee pool
management employees so that talent can	
be brought to the area	
Broaden spectrum of housing opportunities	Balances the community and minimizes the
	result of gentrification
Affordable housing	Work local, live local = boost in community
	service
I hope we can break ground and start	
building out our specific plan areas	_
New housing development should not	
include cookie cutter architecture	_

#### JOBS

What Is Your Hope?	Why Is It Important?
Good paying jobs to afford to live here	I want my kids to be able to find a job and afford the quality of life and not have to live
	paycheck to paycheck
Diversity of employment opportunities	-
That Paso Robles can attract enough	
workforce to fill the upcoming needs of the	
tourism sector	
Hope more tech type jobs build in Paso	Expand the demographic of who lives here,
	attracting college grads for tech jobs as a cool
	place to live and work
Head of household employment	Stabilize backbone of community

Create a more diverse economic base, with more jobs above and beyond the state of CA, target employers in the region: White Collar, Blue Collar	Jobs for our kids, more talent for employers
Create an environment where more qualified medical personnel can live and work here	Stronger community hospitals and working hospitals so family doesn't have to drive to Stanford/UCLA
Hire the homeless and pay them 10/hour to pick up trash/ fix walls	Put people to work and helps maintenance and beautification of the city
A reliable, available workforce	Important to business growth

### QUALITY OF LIFE

What Is Your Hope?	Why Is It Important?
We keep balance with development that is	Quality of life
supported by forward thinking infrastructure	
Hope that Paso Robles can hone in on when	My own quality of life
enough is enough	
To be a balanced and self-sustaining	Resilience and sustainability will improve our
community and economy and to reduce	survivability and thrivability through
leakage and trips over the grade	economic downturns
Outside business leaders will view Paso	Without them biz fight will continue
Robles as a destination to bring their	
company and employees	
An environment conducive to happy, helpful	Most good for most people community,
people and living, yet prepared for any event	diversity, ties with biz and community
A community spirit – a community of	Health, happy community
participation	
Smart, planned growth	Don't want urban sprawl. Maintain
	quaintness of the community
Development of arts	-
Foster new communities for people to afford	It helps retain and attract people and talent
to live	to create a more diverse economy
Beautification and a more welcoming	No more barrel planters
downtown	
Encourage more outdoor activities and	_
hiking, clean the river	
A safe place to raise a family	My biggest fear is of my kids using meth or
	heroine, I want them to have a healthy
	lifestyle

### INFRASTRUCTURE

What Is Your Hope?	Why Is It Important?
Fix the streets in the older part of town,	We seem to forget the housing in the older
curbs, sidewalks, and gutter drainage	parts of town that suffer from a lack of
	upgrades to the infrastructure
That we don't run out of water- most	My house is on a well, my job depends on
agriculture properties aren't on city water	agriculture
Provide the infrastructure for facilities to	
grow industry and increase head of	-
household jobs	
Growth of existing businesses important and	
stagnation is unhealthy	-

### ECONOMY

What Is Your Hope?	Why Is It Important?
Large and small economic development	Don't put all efforts into one huge success, because the big success is really hundreds of small successes
Better understanding of the wine industry, it's not only tourism; jobs, manufacturing, Ag. Products, etc. tourism 194 M.	1.9-Billion-dollar industry is under appreciated
To identify what's missing and being imported and identify which we can, and are well suited to produce	To stop leakage and capture lost revenue
Balanced economy/services	Hiring outside business to perform services inside PR
That the economy will be comprised of a true and collaborative business community	-
Create retail opportunities beyond daily necessities	Would like to see some major retail chain
Make and market Paso as a place to do business from outside the county	Attract and retain business in new industries for a post-diablo economy (Long term)
I hope we can carry up the acquisition of the boys school and complete a new Dry Creek Road and all of the utilities open up all of the airport commercial area	_

### ECONOMIC DIVERSITY

What Is Your Hope?	Why Is It Important?
Greater diversification of industry (sector size)	To stabilize economy and HSG Market W.R.T. Macroeconomic fluctuations
Diversification	Stability
Diversify local economy (from wine/tourism)	To help grow economy holistically to grow and attract new industries
Resiliency	Get us through tough times, ability to address identified problems with solutions

#### GOVERNMENT

What Is Your Hope?	Why Is It Important?
Paso maintains its positive business culture	It's a key differentiation from SLO City and
	SLO County
There will be sufficient opportunity and	Want to know that my neighbors are happy
removal of roadblocks so that residents can	and successful
find their definition of success	

### EDUCATION

What Is Your Hope?	Why Is It Important?
Local education opportunities that focus on	Expands skill based employment
local needs/skills	
Develop relationship with Cuesta similar to	
what SLO has with Cal Poly	_

# 3. Opportunity Prioritization

Summit participants were asked to engage in an opportunity brainstorming exercise with the notion that opportunities would be submitted for consideration in the forthcoming Economic Development Strategic Plan Update.

Participants used green post-it notes to record their suggested opportunities for five topic areas. Later, participants were provided with colored dots to "vote" for the opportunities they liked the most. The idea being that the most popular opportunities would be tackled by the PRCC first. This information was combined into a master list of opportunities (Appendix B – Topic Specific Notes).

Upon reviewing the list of opportunities, it became clear that several popular opportunities were beyond the scope of what the PRCC could reasonably achieve. Therefore, opportunities were sorted into the following four categories:

- \* Benefit High, Resource Low GO FOR THESE
- **?** Benefit High, Resource High CHOOSE SELECTIVELY
- ✔ Benefit Low, Resource Low GIVE LOW PRIORITY
- X Benefit Low, Resource High AVOID

Members of the PRCC Economic Development Committee reviewed each opportunity and sorted them into the four categories above. Opportunities were then grouped based on their priority category. The following table summarizes this information.

BA	LANCED ECONOMY	NOTES
*	Engage in a joint venture with Cuesta College for a shared workspace (3)	
*	Research why people are shopping in other communities and attract those businesses to Paso	Survey is an "*" but follow-up is a "?". Leakage is likely Costco, premium retail/luxury vehicles, health services
*	Identify those who commute from Paso Robles (1)	Prepare an employment leakage study
*	Understand why employees are traveling from PR- SLO. Then recruit to PR	Prepare an employment leakage study
?	Attract sales tax generators, e.g. car dealerships	

?	Attract and grow tech companies (2)	
?	Create a task force with an outreach mandate to find a major "Anchor" company to move to Paso (2)	
٧	Spread the word. Great community, Warm summer nights, We have A/C	Engage with Travel Paso's efforts
٧	Brand	Engage with Travel Paso's efforts
٧	Promote health because it is one of the fastest growing sectors	Consider making a goal as this contributes to a healthy community
x	Change property tax split with county to benefit affordable housing	

HC	DUSING	NOTES
*	Incentivize builders/investors to build additional apt/condos (5)	Advocate for flexibility of housing products
*	Advocate for infill projects to reduce sprawl (4)	
*	Advocate for residential development of planned communities that include public amenities and infrastructure (3)	Advocate for residential projects that include amenities and infrastructure
*	Postpone fees to certificate of occupancy (1)	Done!
V	Pursue USDA grants available for high % financing of AG worker housing on site/ Ag land. Seed and/or supplement with local investment opportunities (1)	
V	Extract residential density out of Specific Plan areas that don't build within X years	
V	Develop medium density residential and high density residential close to downtown (2)	
V	Provide opportunities for support housing in vineyards (3)	
V	Convert unused prison/youth camp or other unused facilities to housing	Not sure housing is highest /best use for this property
V	Restrict new housing to existing Paso employees or residents	Evaluate current regulations
x	Conduct market research on housing demand by type and give results to banks, builders, etc.	

WORKFORCE		NOTES
*	Connect Cuesta programs with local job opportunities (2)	
*	Offer training/educational workshops for business - workshops	Engage other partners to assist with training
*	Cuesta partnership with BEST annual or quality group think	Engage Cuesta professors as BEST resource
?	Make Paso a high-tech satellite (1)	Business attraction potential
٧	Market our proximity to Cal Poly, talent pool, tech incubator "salad bowl"	
Х	Develop employment perks (local benefits ex. 10% off for all Paso Employees who live and shop in Paso "Paso Pass")	Not appropriate for the Chamber. Let businesses develop independently
Х	Offer student loan repayment assistance, relocation assistance	Promote the Cuesta promise and alternative to student loans

IN	FRASTRUCTURE	NOTES
*	Provide transit all over the city (wine country, lakes, laborers, across cities in the county)	Advocate and inform for transit
?	Focus on provision of broadband Fiber not hotspots	
?	Create a Co- working space	
V	Coordinate regional infrastructure with Atascadero, Shandon, San Miguel, Templeton all the way to Santa Maria to accommodate all new changes (3)	Partner with SLOCOG to inform Paso residents of regional transit/infrastructure improvements
V	Offer a free shuttle system throughout the year, similar to what they have at the mid-state fair (2)	
٧	Address Downtown employee parking, have them park at fairgrounds and shuttle them down town (2)	
V	Include a park and solar facilities on top level of parking structure	
V	Work with schools to coordinate kid drop off vs. commuters	

٧	Beautification of downtown will encourage residents to patronize more frequently	
٧	Provide a shuttle from Paso Robles to SLO Airport (1)	
٧	Expand utilization of multi-modal station	
٧	Better promote existing transportation assets (1)	Inform and advocate
٧	Develop a parking structure funded by parking fees including meters (locals get x hours free).	Defer to downtown parking plan
Х	Turn the Paso airport into an international airport = jobs, tourism etc.	
X	Incentivize land owners and developers to provide private land for use by the public. E.g. trail hiking, and mountain biking (2)	
Х	Close downtown streets off to vehicles in order to increase land to develop for business and housing	
x	Create publicly accessible areas for mountain biking, hiking, camping, etc. Less private and more open space (1)	
Х	Promote a wine trail hike	
х	Allocate TOT funds for road improvements (1)	

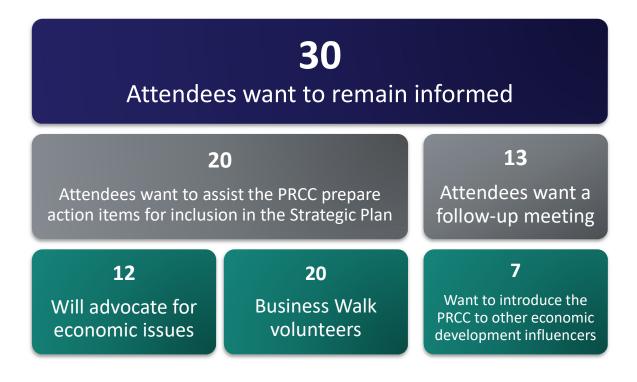
### GOALS

The following comments made by attendees were intended to be actions. Upon evaluation, they describe broad based goals and should be considered as such when preparing the Economic Development Strategic Plan Update. Additional goals will be provided in the Strategic Plan. The number in parenthesis indicates the number of "votes" the item received by event attendees.

- 1. Help existing small business grow (14)
- 2. Encourage cities to work on a regional economy together (5)
- 3. Expand collaboration with Cal Poly

# 4. Action Plan Summary

Attendees were asked to complete an Action Plan describing what actions they would be willing to champion in conjunction with the Chamber's upcoming economic development efforts. The following summarizes action plans submitted by attendees.



# 5. Next Steps

A wealth of information was produced at the Business Leader Summit through a variety of engaging exercises. This information will be instrumental when creating the Economic Development Strategic Plan Update. Specifically, information will be used to craft goals, objectives, and additional action items.

As a first step, a number of attendees requested follow-up meetings to discuss topics not covered at the Summit. The PRCC and Economic Development Committee intends to meet with each individual to solicit additional comments.

A community-wide Business Walk is planned for fall of 2018. The PRCC intends to survey additional business owners regarding economic development hurdles they may be facing. Several Summit participants indicated a willingness to volunteer at the Business Walk to assist with the survey.

Other Summit participants indicated interest in developing action items for inclusion in the Strategic Plan. The PRCC and Economic Development Committee will engage participants in the creation of additional action items. This is likely to occur in fall, 2018.

Once this additional input has been gathered, the PRCC Economic Development Department will draft the Strategic Plan Update. It is anticipated that a draft will be completed in late fall, 2018.

# Appendix A Attendee List

Neil John Craig Fred Lauren Loreli Jim Henry William Gina Warren Tom Maria Elena Isiah Fernando Steve Anthony Ashley Sarah Corban Cathrine Margaret Maria Phillip Paul Josephine Ashley Michael Lisa Steve Nic Matt Dick Dallas Reilly Tyler Darryl

Amarante Arnold Bonelli Bruen **Butler** Cappel Cogan Elisarraraz Enholm Fitzpatrick Frace Frutchey Garcia Gomer Gomez Gregory Hall Harkey Hinds Holland Jaeger Johnson Kelly Koziel Leatherman Lochhead Lorenz Manchak Marrone Martin Mattson McClish McKinley Mosier Newman Russell Stolz

American Riveria Bank Holiday Inn Express & Suites Weath Management Realtor Yes Cocktail Co. **Economic Vitality Corporation City of Paso Robles** State Farm Insurance Farm Credit West Paso Robles Chamber **City of Paso Robles City of Paso Robles Hispanic Business Association** Paso Robles Waste Leticia's First Class Cleaning City of Paso Robles Lindamar Primier Packaging **Hispanic Business Association HFG Coastal Insurance** Pacifica Commercial Realty Vina Robles Vineyards Martin Resort/Paso Inn Justin Vineyards and Winery Dept. of State Hospital Atasca Vina Robles Amphitheatre **R.R Lochhead MFG CO** Acorn Management **Economic Vitality Corporation** The Moblie Oil Changers **City of Paso Robles** Paso Magazine Kennedy Club Fitness City of Paso Robles Carmel & Naccasha .LLP **Newman Creative Studios** Nelle Winery Pacific Trust Mortgage

Danna	Stroud	Travel Paso
Larry	Werner	Werner Consulting
Dick	Willhoit	Estrella Associates, Inc
Wes	Willhoit	Estrella Associates, Inc
Patricia	Wilmore	Paso Robles Wine Country
Lee	Wilson	N/A
Lori	Woods	Paso Robles Chamber
John	York	Orfalea College of Business

# Appendix B Topic Specific Notes

The following tables include unedited comments recorded during an Issue and Opportunity exercise where participants were asked to brainstorm Issues and Opportunities on colored post-it notes. Post-it notes were gathered and placed on one of 5 topic posters. Numbers within parenthesis include the number of "votes" each comment received. A summary of these comments are found in Section 3 herein.

#### TOPIC #1 - BALANCED ECONOMY

#### **Balanced Economy - Issues**

(7) Change property tax "Split" between county and city to fund housing

(4) Jobs that offer 100k salaries so people can live here

(3) Careers, not just jobs

(3) Disconnect, Employers want to hire, population that is ender-employed and wants to work, or better career path

(3) Housing

(2) Need facilities and infrastructure in place

(2) Transportation infrastructure balance Hwy 101 Corridor

(2) Include Ag It's within the sphere

(1) Good/excellent communication between Industry/business and city government

(1) Head of house hold employment, regardless of industry

(1) Stronger economic connection between north county cities, business to business.

Transportation, people, freight

(1) Communication telling our story

(1) Need more support between High School and Cuesta College and the professional world; Future entrepreneurs

Investment cap, Vital for the tech industry. An investment group that specializes in accessing and providing capital to new tech

Encourage a higher standard from our established industry (mainly wine and tourism) Attract; maintain middle class, young families

### **Balanced Economy - Issues**

Lack of co-working space

City wide collaboration to better serve the majority of the residents

Awareness to all demographics

Perception that it's difficult to do business in PR

Grow workforce to attract tech companies

Major broad band internet services

Everyone wants tech or light manufacturing

Seek out and support recreational oriented businesses

Rec center to attract outside sports and travel teams

Compete more effectively with urban/metropolitan areas through regional complementarity

Economic diversification. Not only with business sectors but business size. Must attract larger scale operations to create bigger consumer tax base.

Export -> global partners

Lack of active effort to market Paso as a place to move business

Community ownership of wines place in the market

Trailing spouse job opportunities

Building on what currently has success

Be careful of choosing winners and losers

Disconnect with the university especially engineering, tech, and college of business

No business acceleration incubator

Not tapping Cal poly grads to stay in the area

Not enough recognition outside this area of how great it is and supportive of new business Productivity

Froudelivity

Easy to say we need to diversify economy. How? Who to Attract? Where do the employees come from?

Commercial space for Manufacturing

GAP analysis to I.D Leakage and imports Then grow those areas.

Power traditional sources

### **Balanced Economy - Opportunities**

(5) Cities to work on a more regional economy together

(3) Joint venture with cuesta college, hire homeless or kids to pick up trash or do city maintenance. Pay 10/hr, retrain them for skills demanded by employers. Blue and white-collar jobs

(2) Research why we're leaking and grown the areas that suit Paso well

(2) Taskforce with outreach mandate to find major "Anchor" company to move Paso and participate in housing dev to support their workforce.

(1) Attract tech industry, Cost of living (include housing) to support lower-wage/ entry level jobs required in tourism/ hospitality industry

(1) Training for business work shops

(1) Identify those who commute from Paso

(1) Attract and grow tech companies

(1) Export -> engage with district export council -> Leverage brand

(1) Pursue tech business of all kinds and expand our collaboration with Cal Poly

Comparatively good shipping channels and airport

Change property tax split with county to benefit affordable housing

More government offices

Spread the word Great community, Warm summer nights, we have A/C

Brand

Sales tax generators, e.g. car dealerships

Analyze trends, Plan Direct

Workforce solutions, group job fair, Paso jobs team

Educational resource development

Health = 1 of the fastest growing sectors. How does it fit?

Better promote transportation opportunities

### TOPIC #2 - HOUSING

#### **Housing - Issues**

(9) Define by research current empirical/ housing needs. Metrics

(2) Affordable housing that is appealing, safe, clean, can manage road travel

(1) Contractor Costs Up

(1) Housing-Wages disconnect

- Housing near work centers, ease of transportation

- Need for Farm workers/ Group housing

- Listening to "nimby" voices

- Air BnB, up prices

- Unreasonable expectations on all sides

- Fear of higher density housing

- Don't touch tot for housing

- Advocate for Ag working housing at the county, temporary on ag properties

### **Housing - Opportunities**

(5) Incentivize builders/investors to build more apt/condos

what employment is traveling for PR-SLO daily Recruit to PR

(4) Infill projects to reduce sprawl

(3) Foster development of pocket or planned communities

(2) Remove burden of infrastructure from property owners and increase input from commerce

(1) Metrics based approach

(1) Increase high density housing areas in/near town

(1) Postpone fees to co-occupancy

(1) USDA grants available for high % financing of AG worker housing on site/ Ag land. Seed and/or supplement with local investment opportunities

Build support housing in vineyards (County too)

Extract density out of SP areas

MDR and HDR close to downtown, HDR needs to be safe clean and well designed Provide opportunities for support housing in vineyards

Do the market research on housing demand by type and give the results to banks, builders, etc.

Withdraw housing allocation from specific plan areas that don't build within x years. Restrict new housing to existing Paso employees or residents

Housing in vineyards

Smaller homes, look at millennials interests and needs

Convert unused W/H, prison/youth camp or other unused facilities

### TOPIC #3 – BALANCED ECONOMY

### Workforce - Issues

(6) Career technical education

(5) Tap into local high school and even retired communities for labor needs

(2) Disconnect between talent and pay required to live here

(1) PAY

(1) External forces affect local workforce issues. Strengthening values such as work ethic through local events/expectations could improve attitudes

(1) Experienced talent is and has been difficult to attract/ retain

The underlying goal of maintaining small town feel may be at odds with desires of the younger generations

Growth trick

Millennial friendly

Elevate our local "brand" for business and employees so they know what is here

Apprenticeship programs

Awareness at student level for positions available in Paso

### **Workforce - Opportunities**

(5) Educate/ vocational the workforce to provide their labor service as an independent business/contractor. Increased income for women and decreased W/C and cost for employer.

(2) Cuesta programs connect with local opportunities

(1) High tech satellite

(1) Niche opportunities. High end over other end

(1) High school trade schools that focus on industries: tech, construction, etc.

(1) Have large companies lead by example see amazon coming to SLO

(1) Partial solution to experienced talent issue is having more business (which provides alternative job)

Cuesta partnership with B.E.S.T. annual or quality group think

Recruiting on buck level for Paso, college job fairs

Employment perks (local benefits ex. 10% off for all Paso Employees who live and shop in Paso "Paso Pass")

Retention = Attraction

Internships and hold on to them after they are competent

Co-op work opportunity from university

Close proximity to poly, talent pool, tech incubator "salad bowl"

Student LOAN repayment assistance, relocation assistance

Build internship programs (high school, Cuesta, Poly, business community)

#### TOPIC #4 – INFRASTRUCTURE

### Infrastructure - Issues (3) Caltrans (3) Lack of proper traffic flow (46E and 46 W) (2) Traffic flow and traffic light synchronization (2) Don't waste land on parking. It is short sighted and obsolete (soon) Plan for drop off zones or shared vehicles (1) Wayfinding signage (1) Need downtown public transportation circuit, also include transportation to area of interest (1) More angled parking spaces, metered spots are not good for locals (1) Integration of airport into Economic development (1) Build up pedestrian and bike path network (1) Create a cool river walk area along the Salinas (1) Convenient, affordable transportation within the city as well to south county (1) Ask tech companies what they actually need Insufficient utilization of airport for freight etc. Capitalize on airport. 1 increase charters. 2 move supplies/ good for local industry Road conditions make Paso look 3<sup>rd</sup> world, Terrible image Downtown parking Fix roads, high speed internet Homeless, access to mental health services and other services, access to housing Bike and hiking trails on private land such as wineries 46 corridor W and East very congested Create more outdoor activities: mountain biking, hiking, rock climbing Traffic is bad across town in A.M. Broad band Lompoc example was a disaster 9 (focus on fiber) Traffic jam 24<sup>th</sup> and 101 Transportation bus routes

Downtown charging stations

46 east long-term plan

### **Infrastructure - Opportunities**

(4) Wine trail hike

(3) Regional infrastructure coordination with Atascadero, Shandon, San Miguel, Templeton all the way to Santa Maria to accommodate all new changes.

(2) Free shuttle system throughout the year, similar to what they have at the mid-state fair

(2) Downtown employee parking, have them park at fairgrounds and shuttle them down town

(1) Incentivize land owners and developers to provide private land toward public and i.e. trail hiking, and mountain biking

(1) walking or hiking trail connectivity credit for developers

(1) Think beyond "Downtown"

(1) Rapid transit all over the city (wine country, lakes, laborers, across cities in the county)

(1) widen routes in a border around town with exits at each area, to speed access to every area

(1) Infrastructure create open area for mountain biking, hiking, camping, etc. Less private and more open space

(1) Allocate TOT funds to road improvement

(1) Shuttle Paso Robles to SLO Airport

(1) Better Promote existing transportation assets

Parking Structure funded by parking fees including meters (locals get x hours free)

Manufacturing sectors that support one another and grow one another I.E manufacturing association in town

Train/ rail

Close downtown streets off to vehicles, will increase land to develop for business and housing

Turn the Paso airport into an international airport = jobs, tourism etc.

Expand utilization of multi-modal station

Beautification of downtown encourage residents to patronize more frequently

Co-working space

Parking Garage with solar and park on top

Work with schools to coordinate kid drop off vs commuters

Regional airport, Commercial, Trade

Faster roads to lakes and close surrounding communities to increase ability to live with a short commute

Focus on broadband Fiber not hotspots

Regional approach

#### TOPIC #5 - WHY PASO

"Why Paso" engaged attendees by asking them why would someone want to open a business or move to Paso Robles?

Why Pa	iso?
(6) Live/W	/ork where people pay to visit
(1) The pe	ople, the place, the California dream
(1) You ca	n work and live where people love to visit
(1) Beauti	ful landscape, great climate, centrally located airport, friendly, close to a variety o
recreation	n including lakes, near-by beaches and mountains, fishing, wineries, breweries,
communit	ty events, great place to promote your products
Can do att	titude, Food, Beer, Wine and fun, great schools Recreation, Cuesta college and Cal
Poly, conc	certs in the park
Family her	ritage horses, AG, rich history, great downtown
Paso Roble	es is comfortable, welcoming, inspiring, and built on a can-do attitude
Paso has a	a small-town feeling, yes, it is hot but it chills. You can outdoor and indoor events
you have g	great recreational activities for the whole family. Heritage-tradition
Work from	n home, Bring them to Paso? Artificial intelligence
Awesome	community
The pace of	of life and home-town community values coupled with beautiful climate, serene
scenery ar	nd hospitable people make Paso the place you want to live, shop, do business, and
play	
Paso Roble	es is a place where quality of life is the priority
Year-roun	d destination for recreation, wine, wellness, and why not commerce. Develop
Cuesta col	llege to offer 4-year programs.
Paso roble	es is heavily community focused. It is a great place to raise families.
Increasing	gly cosmopolitan
Best small	l town in the best parts of California
Good food	d, good wine, centrally located, friendly people
Paso has c	opportunities

### TOPIC #6 - KEY FACTORS TO SUCCESS

Key Factors to Success describe the programs or ideas necessary to improve the economic health of Paso Robles.

### **Key Factors To Success**

Add activity tours to: wine tours, lake-fish, boat, swim, golf, hike or camp, dining samples and city tour

Utilize local talent and Knowledge, world-wide expertise

Development committees

Cuesta college as a 4-year university or more trade schooling, develop airport, efficient and free shuttle system, develop mentor and internship opportunities, village atmosphere, synergy of agencies, grow wellness plan

Play small ball, big tent all are welcome, pick 3 niches that fit Paso

Develop consensus of quantifiable goals and vision Define specific action and review them regularly

Brand positioning

Communication buy in

Working together

Support for business interested in Paso the BEST team

Focus on building the framework and we will fill it with time

Reconnect with today's participants and update us on milestones

## Appendix C PowerPoint Presentation

# Appendix D Pre-Event Survey Results