



April 21, 2023

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## CFHLA GIVES LUNCHEON AND CARES COLLECTION DRIVE

On **Thursday, April 20th**, CFHLA hosted our annual **Gives Luncheon** and **CARES Collection Drive** at the [Hilton Orlando](#) (Thank You, **Chris Mueller**).

**In total, the CFHLA Foundation was PROUD TO AWARD \$208,500 this year, in student scholarships and grants!**

Specifically, this luncheon featured the recognition of CFHLA's Community Partnerships and Programs, including:

- Over **\$129,000 distributed** to 57 recipients in Hospitality Student and Family Member Scholarships
- The **awarding of \$79,500** in Hospitality Education and Community Grants
- The introduction of two **NEW Engineers Council Upskilling Scholarships**
- Recognition of **89 2022/2023 Adopt-A-School Partnerships**

[CLICK HERE](#) to read the press release about this year's Gives Luncheon.

**The CFHLA Foundation was also PROUD TO ANNOUNCE that since 2000, we have AWARDED more than \$1,200,000 in hospitality student scholarships!**



*2023 Hospitality Student and Family Member Scholarship Honorees*

Additionally, through the incredible generosity of our members, **over 42,000 items** were collected yesterday as part of the **CFHLA CARES Drive and Operation Shared Shoes**. The donated items will help support the more than 12,000 students in need throughout Orange, Osceola and Seminole counties.

**THANK YOU FOR YOUR SUPPORT AND KINDNESS!**





A full list of the 2023 grant honorees and student scholarship recipients, will be included in next week's edition of the Back of House.

[Click Here to View Photos from the Luncheon and Cares Drive](#)

**Thank You to our 2023 CFHLA Gives Luncheon**

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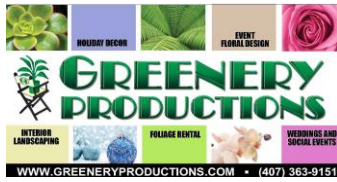
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## CLAY SHOOTING TOURNAMENT

On **Friday, April 14th**, the **CFHLA Engineers Council** hosted their second annual **Clay Shooting Tournament** at Blackjacks Sporting Clays.

This fundraising event, which benefited the CFHLA Foundation and the Engineers Council charities and educational initiatives, featured 116 players and 12 sponsors.

Thank you to our 2023 Clay Shooting Tournament Corporate Sponsor, [IR Mechanical Services](#)!





*Silver Partner April Sayer and her team, tournament sponsor IR Mechanical*

**Additionally, we'd like to thank all of the following sponsors:**





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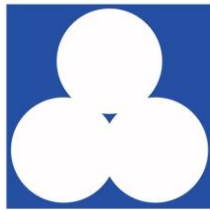
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**Lastly, Congratulations to our tournament winners!**

**1st Place Team**

**Century Fire Protection**



**2nd Place Team**

**Luke Alan Property Inspections**





**3rd Place Team**

**Engineered Energy Equipment**



**Click Here to View Photographs  
from the Clay Shooting  
Tournament**

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**SECURITY & SERVICE COUNCIL SAFETY AWARD**



Congratulations to **Elizabeth "Liz" Anderson**, Security Admin/Coordinator at the [Caribe Royale Orlando](#), on receiving the **CFHLA Security & Service Award for the second quarter of 2023**.

Liz is the longest-tenured member of the Caribe Royale Security Department, with over 19 years of service.

In February, an emergency call came in for assistance regarding a contractor injury. However, this call came over the radio with such a sense of urgency and desperation in their voice, that before the dispatcher was done dispatching units to the scene, Liz had already jumped up from her desk and headed immediately to the area.

Upon arrival, several members of the contractor staff and Caribe Banquet staff stood in the area where the incident had just occurred. Based on the information gathered, the contractors were unloading trusses from their truck when one larger section became unstable and fell off the lift-gate, landing on one of the contractors lower leg resulting in a complete break of his tibia and fibula with his lower leg just dangling.

Unfazed by the injury, Liz immediately assessed the scene and took charge. She directed other arriving security officers on securing the scene to prevent vehicular traffic in the area, bring over additional emergency care

bags, and await Orange County Fire Rescue to arrive and lead them to the scene.

Liz knelt down next to the injured individual, providing care, concern, and comfort until Orange County Fire Rescue arrived. Once OCFR arrived on the scene, Liz stayed with the injured contractor and medics to assist until they could stabilize and immobilize his leg so he could be transported to the nearest trauma center, where he underwent multiple surgeries and long-term physical therapy.

**Thank you, Liz, for your leadership and calm demeanor, in spite of a very challenging situation. We also thank you for your continued commitment, passion and dedication to the hospitality industry!**

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## **HOB NOB - LAST CHANCE TO REGISTER**

**Hob Nob** is quickly approaching and you don't want to miss your opportunity to be part of this unique and high impact networking event.

Lodging and Allied Members are encouraged to **register today for the CFHLA Hob Nob, which will be held on Wednesday, May 17th from 7:45am - 12:00pm** at the [Doubletree by Hilton at the Entrance to Universal Orlando](#) (Thank you, Jason Lopez, General Manager).

This unique opportunity, will “place” the CFHLA Lodging Members in the booths, and allow for our CFHLA Allied Members to deliver brief introductory meetings, in 3-minute intervals. [There is no charge for Lodging Members to participate](#) and each property will be supplied with a booth, piped & draped with 6’ skirted tables, chairs, and signage. Lodging properties may register a minimum of two individuals from each property.

[Registration for Allied Members is \\$380 per person](#), with a maximum of two individuals from each company permitted to register.

**To be included in the day-of-event program, you must register by Wednesday, April 26th.**

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## LEADERSHIP MENTORING APPLICATION DEADLINE FOR CLASS II IS QUICKLY APPROACHING

The application deadline for the **2023 Leadership Mentoring Program, Class II** is quickly approaching!

This program is open to all CFHLA Allied and Lodging members and it will provide a diverse group of mid-level leaders, with the opportunity to develop transferable leadership skills and mentorship opportunities outside of their current place of business.

The **application deadline is Friday, April 28, 2023**. Please [CLICK HERE](#) and fill out your application today!

For more information or questions about the Leadership Mentoring Program, please contact Melanie Anesh at [melanie.anes@cfhla.org](mailto:melanie.anes@cfhla.org) or 407-313-5022.

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## SECURITY & SAFETY COUNCIL WORKPLACE VIOLENCE SEMINAR



On **Tuesday, April 18th**, the **CFHLA Security & Safety Council** hosted another training seminar for our Lodging and Allied Members at the [Caribe Royale Orlando](#) (Thank You, **Amaury Piedra, Managing Director**) which focused on Workplace Violence.

Thank you to our featured presenter, **Jackie Carter-Lange**, Manager, Global Workplace Security Programs at [The Walt Disney Company](#)!

**The workshop training included:**

- The scope of workplace violence
- How it presents in our workspaces
- Behaviors to watch for as outlined by the Department of Homeland Security
- The importance of incorporating training in preparedness, resources and Industry considerations for supporting those who manage the response



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**AMERICAN RESORT DEVELOPMENT ASSOCIATION  
PANEL**



CFHLA President & CEO **Robert Agrusa** was among the featured panelists for the **Travel Trends: Insights from External Leaders** discussion at this week's [American Resort Development Association](#) Spring Conference at the [Hilton Orlando](#).

Joining Robert on the panel were CFHLA community partners, **Tim Giuliani**, President and CEO of the [Orlando Economic Partnership](#) and **Jason Siegel**, President & CEO of the [Greater Orlando Sports Commission \(GO Sports!\)](#). The panel was moderated by **Jason Gamel**, President and CEO of the American Resort Development Association.

The group spoke on a wide range of topics, including: the economic impacts of sports and travel throughout Central Florida, the positive role that CFHLA and our Vacation Ownership Council has made within the lodging industry, new workforce development initiatives, and how all three of our organizations work together to ensure the region is successful. Thank you ARDA for the opportunity to share our story to others from across the country!

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**CFHLA - UCF ROSEN MEET & GREET**



On **Wednesday, April 19th**, leadership from several CFHLA Member independent and premium full-service brand properties participated in the final meet and greet of the year at the [UCF Rosen College of Hospitality Management](#).

Students had the opportunity to speak with General Managers and leaders from the Events, Front Office, Food & Beverage, Human Resources, and Sales departments regarding what it's like to work in a full-service property.

Thank you so much to our CFHLA member properties, [Caribe Royale Orlando](#), [The Celeste Hotel Orlando](#), [a Tribute Portfolio Hotel](#), [Gaylord Palms Resort & Convention Center](#), [Omni Orlando Resort at ChampionsGate](#), and the [Walt Disney World Swan and Dolphin Resort](#) for sharing your knowledge, experience, and career advice with these students!

**Thank you again to all of the CFHLA Member properties who participated in this semesters meet and greets at UCF Rosen College!**







**CONGRATULATIONS TO OUR  
APRIL MEMBERS OF THE MONTH**



**John McCracken**  
[Marriott Village Orlando](#)



**Chad Rocheford**  
[Crown Linen LLC](#)

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**MEET THE VIP**

Did You Know...[DMI Paving & Sealcoating](#) is the largest sealcoating company in the United States and has been the industry leader in asphalt restoration since 1956. For over 60 years, DMI Paving & Sealcoating has

specialized in asphalt paving and repair, sealcoating, parking lot striping, and concrete work for HOAs and commercial properties. As Florida's top asphalt company, we have the experience and specialized equipment needed to get the job done right, saving you time and money. With our strong history and superior customer service, we are your trusted experts for all your asphalt paving needs.



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## UPCOMING EVENTS

For more information on upcoming events, or to register, just click on the links below.

- [Seminole County General Managers Luncheon \(4/25/2023\)](#)
- [Osceola County General Managers Luncheon \(4/27/2023\)](#)
- [Vacation Ownership Council Meeting \(5/4/2023\)](#)
- [Diversity Committee Meeting \(5/8/2023\)](#)
- [CFHLA Executive Committee Meeting \(5/9/2023\)](#)
- [I-Drive/LBV Area General Managers Meeting and Reception \(5/10/2023\)](#)
- [2023 Hob Nob - Allied Registration \(5/17/2023\)](#)
- [2023 Hob Nob - Lodging Registration \(5/17/2023\)](#)
- [Airport Area General Managers Luncheon \(5/23/2023\)](#)
- [Government Affairs Meeting \(5/24/2023\)](#)
- [CFHLA Board of Directors Meeting \(5/31/2023\)](#)
- [CFHLA Executive Committee Meeting \(6/13/2023\)](#)
- [2023 Orlando City Soccer Club - Hospitality Night \(6/21/2023\)](#)
- [CFHLA Executive Committee Meeting \(7/11/2023\)](#)
- [CFHLA Board of Directors Meeting \(7/26/2023\)](#)

[Click Here to View  
Upcoming  
CFHLA Meetings & Events](#)

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## JOB OPENINGS

Check out the latest hospitality employment opportunities in Central Florida.

[VIEW JOB POSTINGS](#)

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About CFHLA

6675 Westwood Blvd #210, Orlando, FL 32821

The mission of the Central Florida Hotel and Lodging Association is to represent the Central Florida Hospitality Industry, by setting the standard of excellence through advocacy, collaboration, education, recognition, and service.