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11/18/22

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This Newsletter is proudly  
sponsored by:



**Honorees**

**November Allied**

**BOARD OF DIRECTORS LUNCHEON AND RETREAT**

Anthony Lazzara, incoming 2023 CFHLA Board Chair, General Manager, Crowne Plaza Orlando - Universal Blvd.; Sonja Giselsbrecht, 2022 CFHLA Board Chair, General Manager Marriott's Cypress Harbour; Robert Agrusa, CFHLA President/CEO

On Thursday, November 17th, the CFHLA Board of Directors held their final Luncheon and November Board of Directors Meeting of the year at the [Orlando World Center Marriott](#) (Thank You Robert Bray, General Manager).

Our 2022 CFHLA Board of Directors and **2022 Silver Partner Members** attended the luncheon which included a recap of the FY 2022, as well as addresses from Florida's Chief Financial Officer Jimmy Patronis, outgoing 2022 Board Chair Sonja Giselsbrecht and incoming 2023 Board Chair Anthony Lazzara.

**Member of the Month**

**Zugheily Reyes**  
[Clean Tec Services](#)

**November Lodging  
Member of the Month**

**Michelle Logel**  
[Hyatt Place Orlando  
I-Drive/Convention Center](#)

**2022 CFHLA Executive  
Committee***Chairperson*

**Sonja Giselbrecht**  
[Marriott's Cypress Harbour](#)

*1st Vice Chairperson*

**Anthony Lazzara**  
[Crowne Plaza Orlando -  
Universal Blvd](#)

*2nd Vice Chairperson*

**Jeff Swirsky**  
[Delta Marriott Hotel Orlando  
Celebration](#)

*Secretary*

**Barbara Bowden**  
[Loews Hotels at Universal  
Orlando](#)

*Treasurer*

**Jorg Heyer**  
[Sheraton Vistana Resort](#)

*Assistant Treasurer*

**Chris Mueller**  
[Hilton Orlando](#)

*Historian*

**Fred Sawyers**  
[Signia by Hilton Orlando  
Bonnet Creek / Waldorf](#)



In addition to the luncheon, the **CFHLA Board of Directors completed their final Strategic Planning Meeting**, which was facilitated by **Greg Fine** of **Tecker International**. For the first time in over a decade, the CFHLA Board of Directors and under the direction of our 2022 CFHLA Chair Sonja Giselbrecht, sought out to create a brand-new long-term strategic plan for the organization.

This strategic planning process began over the summer and after receiving feedback and input from our members, stakeholders, elected and community leaders, we were excited to host two strategic planning sessions in September and in November. We are extremely grateful for everyone's feedback and input on this strategic planning process, as we reposition our organization to better serve the needs of our members and our community into the future.



Zugheily Reyes, Clean Tec Services.; Sonja Giselbrecht, 2022 CFHLA Board Chair; Beatriz Dominquez, Clean Tec Services

**CFHLA would also like to thank our November Board of Directors Meeting sponsor:**

[Astoria Orlando](#)

*Immediate Past Chair*

**Jesse Martinez**

[The Alford Inn at Rollins](#)

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**Partners of the Month:**

**Board of Directors Meeting**

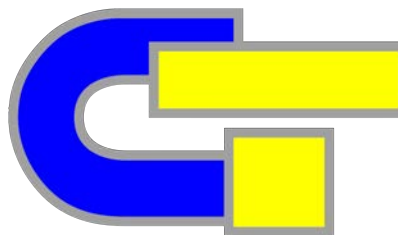
[Clean Tec Services](#)

**Executive Committee Meeting**

[Clean Tec Outsourcing](#)

**Member Spotlight**

[BDM Construction](#)



## CLEAN TEC SERVICES

**Additionally, we recognized and thanked our outgoing CFHLA Board Members for their time, dedication and support by serving on the Board of Directors.**



Sonja Giselbrecht, 2022 CFHLA Board Chair; Outgoing Board Member Chelsea Wynn, Holiday Inn Club Vacations Orange Lake Resort; Robert Agrusa, CFHLA President/CEO



Robert Agrusa, CFHLA President/CEO; Outgoing Board Member John McCracken, Marriott Village Orlando; Sonja Giselsbrecht, 2022 CFHLA Board Chair

**These outgoing Board Members include:**

**Crystal Bonaparte**  
General Manager

**[Hilton Garden Inn/Home2 Suites Orlando Downtown](#)**

**Brian Comes**  
Area Vice President & General Manager  
**[Hyatt Regency Orlando](#)**

**Jill Cooper**  
**[Blown Away](#)**

**Jeff Korte**  
General Manager  
**[Disney's Saratoga Springs Resort](#)**

**Kristin Lindsay**  
General Manager  
**[Disney's Boardwalk Resort](#)**

**John McCracken**  
General Manager  
**[Marriott Village Orlando](#)**

**Bruce McDonald**  
General Manager  
**[Hyatt Regency Orlando International Airport](#)**

**Rob Pici**  
General Manager  
**[Encore Resort at Reunion](#)**

**Bruce Skwarlo**  
General Manager  
**[Orlando Marriott Lake Mary](#)**

**Bill Thompson**  
General Manager  
[Disney's Fort Wilderness Resort](#)

**Chelsea Wynn**  
Vice President Resort Operations  
[Holiday Inn Club Vacations Orange Lake Resort](#)

**Ana Zapata**  
General Manager  
[Courtyard by Marriott Orlando International Drive](#)

**[LASTLY, CFHLA WOULD LIKE TO THANK OUR  
2022 CFHLA SILVER PARTNER MEMBERS:](#)**

**[ABM](#)**

**[Addition Financial](#)**

**[Ashberry Water Conditioning, LLC](#)**

**[ATI Restoration](#)**

**[B&H Towels & Linens](#)**

**[Blown Away, LLC](#)**

**[Blu Sky](#)**

**[BMS CAT of Orlando](#)**

**[Boca Terry](#)**

**[Carr Company](#)**

**[Circle of Success Enterprise](#)**

**[Commercial Products Corporation](#)**

**[Comprehensive Energy Services](#)**

**[Cortez Heating & Air](#)**

**[Ecolab](#)**

**[Electronic Locksmith, Inc](#)**

**[EMCOR Mechanical Services of Central Florida, Inc \(MSI\)](#)**

**[employU, Inc](#)**

**[Florida Bus Service](#)**

**[Florida Catastrophe Corp](#)**

**[Foxhole Holding Group](#)**

**[Frank Gay Commercial Services](#)**

**[GFL Environmental](#)**

[Hospitality Staffing Solutions](#)

[Hotel Staffing Solutions](#)

[Hotelier Linen Services](#)

[IR Mechanical](#)

[Kings Service Solutions](#)

[LMG Construction Services](#)

[Mainscape, Inc](#)

[Mallard Systems](#)

[MasterCorp](#)

[Old Town Kissimmee](#)

[Orkin, LLC](#)

[Prestige Contractor Services](#)

[PCD Building Corp](#)

[Rapid Response Team, LLC](#)

[Royal Plus, Inc](#)

[Safe Step, Inc](#)

[Sherwin-Williams](#)

[SONIFI Solutions, Inc](#)

[Southern Appeal Carpet and Upholstery Cleaners, Inc.](#)

[SP+](#)

[Spirides Hotel Finance Company](#)

[Staff Pro Workforce](#)

[Stark Tech](#)

[Summit Broadband, Inc](#)

[Switch Electric, LLC](#)

[Tecta America Southeast LLC](#)

[The Sod Depot](#)

[TK Elevator](#)

[Vermana](#)

[Withum](#)

[WJ Weeks Architecture, LLC](#)

[Yellowstone Landscape](#)



[CLICK HERE TO VIEW PHOTOS FROM THE LUNCHEON AND RETREAT](#)

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## 2023 CFHLA DUES INVOICES

Be sure to check your inbox, **as invoices for 2023 CFHLA Dues were emailed yesterday, Thursday, November 17th.**

As a reminder, membership with CFHLA is on an annual basis and it must be renewed by **December 31, 2022.**

To renew your membership, **simply click on the pay now option**, which is available within your emailed renewal. Or you can **return the attached invoice with payment** (which is included on the email).

If you have any questions, please contact Erin Walsh, Senior VP of Membership and Industry Relations at [erin.walsh@cfhla.org](mailto:erin.walsh@cfhla.org).

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## 2023 CFHLA SPONSORSHIPS ARE NOW AVAILABLE

**CFHLA sponsorship and advertising opportunities for 2023** are now available for all members.

These are terrific opportunities to get your business in front of the CFHLA membership and the Central Florida hospitality community. There are a variety of opportunities and price points still available.



This includes advertising placements within our brand new version of the **CFHLA Annual Report**. This report will serve as a review of the previous year, highlighting and recapping the accomplishments of the Association, all designed in an **elevated magazine style publication**.

**For those interested in advertising within the new CFHLA Annual Report (to be released early 2023), commitments must be received by December 13.**

To view or purchase all available CFHLA sponsorship opportunities, please [CLICK HERE](#).

For any questions relating to CFHLA sponsorships, please contact Kim Gordon at [kim.gordon@cfhla.org](mailto:kim.gordon@cfhla.org) or 407-313-5040.

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### CFHLA THANKSGIVING HOLIDAY HOURS

In observance of the Thanksgiving Holiday, our CFHLA offices will be closed from Wednesday, November 23rd through Sunday, November 27th.





## LOEWS HOTELS AT UNIVERSAL & U.S. HUNGER VOLUNTEER EVENT

[Loews Hotels at Universal Orlando](#) and **U.S. Hunger** (formerly Feeding Children Everywhere) are partnering for their annual **Good Neighbor event on Saturday, November 26** across all eight UO resort hotels, with the goal of assembling 400,000 meals for people in need across Central Florida!

In fact, 2022 will be a milestone – after this year's event, the hotels will have packaged 3 MILLION meals for U.S. Hunger.

Come join the fun to support this amazing cause! The high-energy volunteer event will feature music, fun, and the opportunity to make a real difference in the lives of local families in need.

### **Loews Hotels at UO & U.S. Hunger Good Neighbor Volunteer Event Saturday, November 26**

**9:00am – 1:00pm**

**Location: All eight Universal hotels**

Volunteers are needed across four shifts at each hotel. Shifts are available first-come, first served.

- Shift 1 = 9am – 10am
- Shift 2 = 10am – 11am
- Shift 3 = 11am – 12pm
- Shift 4 = 12pm – 1pm

**Family and friends are welcome! Learn more and sign-up to volunteer at <https://ushunger.org/loews/>.**



## 12th ANNUAL ORANGE COUNTY MAYOR'S TOY DRIVE

The [Orange County Mayor's Toy Drive](#) is celebrating 12 years of giving back to the community.

With families recovering from the impacts of Hurricane Ian, this year's toy drive is more important than ever. You can help make the holiday season merry and bright for those in need by dropping off a new, unwrapped toy in person or by shopping virtually in our online store. All donations will benefit Orange County's youth and family agencies.

Since 2011, the Toy Drive has distributed more than 65,000 toys to deserving local children and families in Orange County. With many families continuing to recover from the effects of the recent storms, the need is great.

**There are two ways to participate:**

**Donate a gift online** by December 6, 2022 through the [online platform](#).

**Drop off** new and unwrapped toys at one of [21 county-wide locations](#) by December 12, 2022.

To learn more about the Toy Drive and how to donate, please visit [ocfl.net/ToyDrive](http://ocfl.net/ToyDrive).



**I-DRIVE DISTRICT CELEBRATES 30 YEARS**

Congratulations to our CFHLA Partner, Luann Brooks and the I-Drive District team, for 30 years of unwavering service to the International Drive community!



Created under a public-private partnership with Orange County, the City of Orlando and the businesses of the I-Drive Area, The I-Drive District was the first district of its type in Florida and now serves as a prototype for other areas. For three decades, under Luann Brooks and her dynamic leadership, the **I-Drive District** has become the brand for the

popular tourist area and helped drive visitation to 12.9 million people in 2021.

Check out the I-Drive, 30 Years and Counting, by clicking [HERE](#) and be sure to check out all of their exciting offerings in the I-Drive District by clicking [HERE](#).

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## MEET THE SILVER PARTNER



ROOFING EXPERTS

**CP Rankin Roofing Experts** was established in 1999. Their first client in the hospitality industry was La Quinta Hotels.

**THANK YOU CP RANKIN ROOFING EXPERTS FOR  
YOUR CONTINUED DEDICATION TO CFHLA AND  
FOR SUPPORTING OUR MOTTO OF MEMBERS  
DOING BUSINESS WITH MEMBERS!**

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**NEWSLETTER PROUDLY SPONSORED BY:**

**This Newsletter is Proudly Sponsored By:**



Spinout Guest Laundries is a VIP Member, and has been providing state-of-the-art guest laundry facilities to CFHLA Lodging Members for 20 years and offers:

- State-of-the-Art Laundry Equipment
- Safe, Clean, Cashless Technology
- No Long-Term Contracts
- Same Day Service



**p: 407-445-4093**  
**c: 407-468-0560**  
**www.spinoutinc.com**



## **HIRING OPPORTUNITIES**

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### **Alfond Inn at Rollins**

***Multiple Positions Available***

**[CLICK HERE](#)** to view these positions

### **Avanti International Resort**

***Multiple Positions Available***

**[CLICK HERE](#)** to view these positions

### **Avanti Palms Resort and Conference Center**

***Multiple Positions Available***

**[CLICK HERE](#)** to view these positions

### **B Resort & Spa Lake Buena Vista**

***Multiple Positions Available***

**[CLICK HERE](#)** to view these positions

### **Caribe Royale Orlando**

***Multiple Positions Available***

**[CLICK HERE](#)** to apply

**Citrus Club**

Bartenders - [CLICK HERE](#) to apply  
Banquet Servers - [CLICK HERE](#) to apply  
Dishwashers - [CLICK HERE](#) to apply  
Servers - [CLICK HERE](#) to apply  
Banquet Chef - [CLICK HERE](#) to apply

**Courtyard Orlando Airport**

*Multiple Positions Available*  
[CLICK HERE](#) to view positions  
[CLICK HERE](#) to view benefits

**Courtyard Orlando Downtown**

*Multiple Positions Available*  
[CLICK HERE](#) to view these positions

**Courtyard Orlando International Drive/Convention Center**

*Multiple Positions Available*  
[CLICK HERE](#) to view these positions  
[CLICK HERE](#) to view benefits

**Courtyard Orlando Lake Buena Vista - Marriott Village Orlando**

*Multiple Positions Available*  
[CLICK HERE](#) to view this position

**Crowne Plaza Orlando - Universal Blvd.**

*Multiple Positions Available*  
[CLICK HERE](#) to apply

**Domino's**

*Multiple Positions Available*  
Delivery Experts, Customer Service Representatives, Management  
[CLICK HERE](#) to view list of locations hiring  
[CLICK HERE](#) to apply

**DoubleTree by Hilton Orlando at SeaWorld**

*Multiple Positions Available*  
[CLICK HERE](#) to apply

**Element by Westin Orlando Universal**

Director of Sales, [CLICK HERE](#) to apply

**Evermore Resort Orlando**

*Multiple Positions Available*  
[CLICK HERE](#) to view positions  
[CLICK HERE](#) to apply

**Fairfield Inn & Suites Orlando in Marriott Village Orlando**

*Multiple Positions Available*  
[CLICK HERE](#) to view these positions

**Fairfield Inn & Suites Orlando at SeaWorld**

*Multiple Positions Available*  
[CLICK HERE](#) to view these positions

**Floridays Resort Orlando**

*Multiple Positions Available*  
[CLICK HERE](#) to view these positions

**Gaylord Palms Resort & Convention Center**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

**Grande Lakes Orlando**

**Multiple Positions Available**

(JW Marriott Orlando & Ritz-Carlton Orlando)

[CLICK HERE](#) for more information

**Hilton Garden Inn Home2 Suites Downtown Orlando**

Sales and Catering Coordinator

[CLICK HERE](#) to apply

**Hilton Garden Inn Orlando at SeaWorld**

Operations Manager

Please email your resume to [ORLSE\\_GM@hilton.com](mailto:ORLSE_GM@hilton.com)  
reference CFHLA in the subject line.

**Hyatt Regency Orlando**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

**JW Marriott Orlando Bonnet Creek Resort & Spa**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

**JW Marriott Orlando, Grande Lakes**

*Multiple Positions Available*

[CLICK HERE](#) to view this position

**Lake Nona Wave Hotel**

**Multiple Positions Available**

[CLICK HERE](#) to view these positions

**Marriott's Cypress Harbour**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

**Marriott's Grande Vista**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

**Marriott's Harbour Lake**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

**Marriott's Lakeshore Reserve**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

**Marriott Orlando Downtown Hotel**

*Director of Hotel Operations*

[CLICK HERE](#) to apply

**Marriott Vacations Worldwide**

*Coordinator, Citizenship - Corporate Citizenship*

[CLICK HERE](#) to apply

**Orlando World Center Marriott**

***Multiple Positions Available***  
[CLICK HERE](#) to view these positions

**Point Hotel & Suites**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions

**Renaissance Orlando at SeaWorld**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions

**Residence Inn Orlando at Millenia**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions  
[CLICK HERE](#) to view benefits

**Residence Inn Orlando at SeaWorld**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions  
[CLICK HERE](#) to view benefits

**Ritz-Carlton Orlando, Grande Lakes**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions

**Sheraton Vistana Resort**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions  
[CLICK HERE](#) to apply

**Sheraton Vistana Villages**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions  
[CLICK HERE](#) to apply

**Signia by Hilton Orlando Bonnet Creek**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions  
[CLICK HERE](#) to apply

**Springhill Suites Orlando Convention Center**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions

**SpringHill Suites Orlando at Millenia**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions  
[CLICK HERE](#) to view benefits

**SpringHill Suites Orlando at SeaWorld**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions  
[CLICK HERE](#) to view benefits

**Springhill Suites Orlando Lake Buena Vista in Marriott Village**  
***Multiple Positions Available***  
[CLICK HERE](#) to view these positions

**The Grove Resort & Water Park**  
Repair and Maintenance Coordinator  
[CLICK HERE](#) to apply

**The Palms**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

**The Wyndham Orlando Resort & Conference Center Celebration**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

**Tuscana Resort Orlando**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

**Waldorf Astoria Orlando & Waldorf Astoria Orlando Golf Club**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

**Walt Disney World Dolphin**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions

**Walt Disney World Swan**

*Multiple Positions Available*

[CLICK HERE](#) to view these positions



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Spinout Guest Laundries is a VIP Member, and has been providing state-of-the-art guest laundry facilities to CFHLA Lodging Members for 20 years and offers:

- State-of-the-Art Laundry Equipment
- Safe, Clean, Cashless Technology
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