



Volume 2 - Edition 4

4/22/22

In This Issue...

[CFHLA CARES
COLLECTION DRIVE](#)

[HOB NOB REGISTRATION](#)

[HUMAN TRAFFICKING
SEMINAR](#)

[ORLANDO CITY SOCCER
CLUB](#)

[ENVISION SEMINOLE
2045](#)

[SECURITEE GOLF
CLASSIC REGISTRATION](#)

[SEMINOLE STATE
COLLEGE OF FLORIDA](#)

[ORLANDO VENUES](#)

[OIA RANKS 7TH IN THE
WORLD](#)

[2022 MEXTOUR - MEXICO
VS. GUATEMALA](#)

[UCF MEET & GREET](#)

[MEET THE VIP](#)

[HOSPITALITY
OPPORTUNITIES](#)

This Newsletter is proudly
sponsored by:



CFHLA CARES COLLECTION DRIVE

As a reminder, we need your help for our next CFHLA Cares Collection Drive which will be held next Tuesday, April 26th at the Caribe Royale Orlando from 10:00am - 2:00pm.

Honorees

**April Allied
Member of the Month**



Danny Rogers
[Vulcan Surfacing, Inc.](#)

**April Lodging
Member of the Month**



Clint Militzer
[Aloft Orlando I-Drive /
Element Orlando I-Drive](#)

2022 CFHLA Executive Committee

Chairperson
Sonja Giselbrecht
[Marriott's Cypress Harbour](#)

1st Vice Chairperson
Anthony Lazzara
[Crowne Plaza Orlando -
Universal Blvd](#)

2nd Vice Chairperson
Jeff Swirsky
[Grand Orlando Resort
at Celebration](#)

Secretary
Barbara Bowden
[Loews Hotels at Universal
Orlando](#)

Collection Drive for Homeless Students

Tuesday, April 26, 2022 | 10:00 AM - 2:00 PM

Caribe Royale Orlando

8101 World Center Dr.
Orlando, FL 32821



**CFHLA is Collecting
Items for:**



**Orange County
Public Schools**



School District of
**OSCEOLA COUNTY
FLORIDA**



Seminole County
Public Schools

Toiletry & Hygiene Products Needed:

Shampoo | Conditioner | Bar Soaps | Body Wash | Deodorant
Hair Brushes | Travel Size Dental Care | Small Blankets
Pillowcases | Feminine Products | First Aid Kits & Bandages
NEW Pants, Shoes, Socks, & Underwear

School Supply Items Needed:

Spiral Notebooks | Wide Ruled Paper | Pencils
Dry Erase Markers | Water Bottles | Printer Paper
Earbuds/Headphones | Scissors | 3-Ring Binders & Folders



For more information, please contact Melanie Anesh at
melanie.anes@cfhla.org or 407-313-5022.

*For questions, please contact CFHLA Staff Member Melanie Anesh
at melanie.anes@cfhla.org*

HOB NOB REGISTRATION

REMINDER!

Registration for the annual
HOB NOB
is now open!

This year's event is scheduled for Wednesday, May 18th at the
DoubleTree by Hilton at the Entrance to Universal Orlando
(Thank You, Jason Lopez, General Manager).

This unique opportunity allows for our CFHLA Allied Members to meet
and provide brief introductory meetings, with over 50+ CFHLA Lodging
Properties and Executives, in 3-minute intervals.

Treasurer
Jorg Heyer
[Sheraton Vistana Resort](#)

Assistant Treasurer
Chris Mueller
[Hilton Orlando](#)

Historian
Fred Sawyers
[Signia by Hilton Orlando](#)
[Bonnet Creek / Waldorf](#)
[Astoria Orlando](#)

Immediate Past Chair
Jesse Martinez
[The Alford Inn at Rollins](#)

Partners of the Month:

Executive Committee Meeting

[ATMFLA, Inc.](#)

Member Spotlight

[BMS Cat of Orlando](#)

Allied Registration Fee: \$380 / Person
(Only 2 representatives per company may attend)
[CLICK HERE TO REGISTER](#)

Lodging Registration: Complimentary
(only one shift available)
[CLICK HERE TO REGISTER](#)

Thank you to our 2022 Hob Nob Corporate Sponsors:





For questions, please contact CFHLA Staff Member Kim Gordon at kim.gordon@cfhla.org.

HUMAN TRAFFICKING SEMINAR

On Tuesday, April 19th, our CFHLA Security & Safety Council hosted a Human Trafficking Seminar at the [Wyndham Orlando Resort International Drive](#) (Thank You, Paul Wilson, General Manager).

The seminar featured a presentation by **Sergeant Brad Bakeman** of the Metropolitan Bureau of Investigation, Human Trafficking and Vice, Orlando Police Department and **Jennifer Castaneda**, Victim Specialist, State Attorney's Office, assigned to the MBI.



Sergeant Brad Bakeman, Jennifer Castaneda, and CFHLA President/CEO Robert Agrusa



Additionally, **Tim Foote**, Senior Investigations Manager at **Loews Hotels at Universal Orlando Resort** was awarded the second **CFHLA Security & Safety Council Service Award** of 2022.

After nearly 6 years within the Safety & Security field, Tim was called into action back in February 2022, after several guests began to alert the hotel that their vehicles were not operating properly. Upon further inspection, it was determined that someone had removed the catalytic converters from each of the vehicles in the early morning hours. This is when Tim began to piece together the incident using their security cameras and witness statements.

It is because of Tim's knowledge and expertise that he was able to find the footage of the suspect on property and then locate the license plate of the suspicious vehicle. Once the information was related to the Orlando Police Department, the suspects were quickly found and were taken into custody. After a subsequent search of their hotel room, law enforcement found over 30 catalytic converters and gave all victims (who were out of town visitors), a chance to recover their stolen property.

Congratulations Tim!



Tim Foote of Loews Hotels at Universal Orlando Resort and
CFHLA President/CEO Robert Agrusa

ORLANDO CITY SOCCER CLUB

On Wednesday, April 20th, the [Orlando City Soccer Club](#) graciously invited members of the CFHLA Board of Directors to attend OCSC's 2-1 win over the Tampa Bay Rowdies, in the third round of the 2022 Lamar Hunt U.S. Open Cup.

Thank you so much to **Orlando City SC President Jarrod Dillon** and **Sr. Director of Ticket and Suite Sales Cameron Caddell** for this wonderful opportunity and CFHLA is extremely excited about this renewed partnership moving forward!





CFHLA Board Member Craig Leicester and Molly Meeker of Crowne Plaza Orlando - Downtown, and CFHLA President/CEO Robert Agrusa



CFHLA Board Member Brian Comes of the Hyatt Regency Orlando, CFHLA Board Member & PAC/PC Board of Directors Chair Jay Leonard of the Wyndham/Wyndham Garden Lake Buena Vista Disney Springs Resort Area and



Eddie Myers of the Hilton Garden Inn Lake Buena Vista/Orlando & Homewood Suites by Hilton Lake Buena Vista/Orlando and CFHLA Board Member Les Harris of the Hilton Garden Inn Lake Buena Vista/Orlando & the Homewood Suites by Hilton Orlando Theme Parks



CFHLA President/CEO Robert Agrusa, CFHLA Board Member Erin Arpke of the Avanti International Resort and CFHLA Board Member and PAC/PC Board of

ENVISION SEMINOLE 2045

Envision Seminole Listening Tour



Tell us what you think matters most as we plan for the next 20 years of growth, change, and conservation.

Three in-person tour stops! 6:00 p.m. - 7:30p.m.

Monday, April 25th - Seminole County Softball Complex (Altamonte Springs)

Wednesday, April 27th - Geneva Elementary School

Thursday, April 28th - Central Branch Library (Casselberry)



<https://www.seminolecountyfl.gov/envisionseminole2045>

Share & learn online!

[CLICK HERE FOR MORE INFORMATION](#)

SECURITEE GOLF CLASSIC REGISTRATION

Registration is now open for the annual **CFHLA Security & Safety Council SecuriTee Golf Classic.**

This year's event is scheduled for **Wednesday, June 1st** at the **[Celebration Golf Club](#).**

Registration Fee:

\$150 / Player or \$600 / Foursome

includes Lunch & Power Pack

(1 Power Drive, 2 Mulligans, and 1 Raffle Ticket)

[CLICK HERE TO REGISTER NOW!](#)

A portion of the net proceeds from this outing will be utilized to continue support local Law Enforcement Good Will Initiatives, and to continue honoring Central Florida Hospitality Employees and Law Enforcement.

The 2022 SecuriTee Golf Classic is proudly sponsored by:



For questions, please contact CFHLA Staff Member Sarah Clements at sarah.clements@cfhla.org.

SEMINOLE STATE COLLEGE OF FLORIDA

Did you know that Seminole State College of Florida now offers a A.S. Degree in Hospitality and Tourism Management? Today, several of our Seminole County Hoteliers joined representatives from CFHLA, to take a tour of the campus and learn more about the long-term vision for the program. With the current workforce challenges that we are facing as an industry, we are excited about the opportunity to help support this new program and increase our future talent pipeline into the hospitality industry, moving forward. Thank you Dr. Michael Petrillose, Dr. Richard Calloway, and Molly Kostenbauder for your hospitality today!

To learn more about the Seminole State College's Hospitality and Tourism Management program, please [CLICK HERE](#).



CFHLA Board Member Bruce Skwarlo of the Orlando Marriott Lake Mary, Seminole State College Associate VP Molly Kostenbauder, CFHLA President/CEO Robert Agrusa, Seminole State Professor & Program Manager Dr. Michael Petrillose, CFHLA Member Sandra Waldron of Embassy Suites by Hilton Orlando North, CFHLA Ex-Officio Board Member Duane Winjum of the Embassy Suites by Hilton Orlando North, Seminole County Administrator of the Office of Economic Development and Tourism Gui Cunha, Seminole State College Academic Dean Dr. Richard Calloway, and CFHLA Executive Assistant Melanie Anesh

ORLANDO INTERNATIONAL AIRPORT RANKS 7TH IN THE WORLD

For the first time, the [Orlando International Airport](#) has broken into the list of the world's top 10 busiest airports, **ranking at #7 in the world**. In 2021, OIA saw **nearly 40.4 million passengers!**

While this is less than our pre-pandemic high of 50.6 million in 2019, it is an incredibly positive sign that our destination is recovering quicker than other markets. Prior to 2021, the Orlando International Airport ranked 27th & 31st respectively, over a span of two years.

For more information, please [CLICK HERE](#).

CONGRATULATIONS GREATER ORLANDO AVIATION AUTHORITY!

ORLANDO VENUES

During the month of March, both the [Amway Center](#) and [Camping World Stadium](#) helped our venues achieve an unprecedented concert activity since effectively re-opening last August.

The recent Garth Brooks sold-out show on March 26th at Camping World Stadium, garnered the most records including highest concert gross, highest concert attendance and highest food & beverage gross.

| MARCH 2022 Amway Center & Camping World Stadium | |
|--|--------------|
| Total Number of Shows | 8 |
| Total Tickets Sold | 176,263 |
| Total Gross Ticket Sales | \$17,272,365 |
| Total Gross Food & Beverage Sales | \$4,351,264 |
| Total Gross Merchandise Sales | \$2,447,242 |

Additionally, the Amway Center was recognized in the March 28th issue of Pollstar, the internationally-recognized concert & live entertainment industry trade publication, as one of the Top 100 Arenas Worldwide. The

Amway Center now ranks 14th in total gross tickets sales and total tickets sold during the first quarter of 2022. Also, from November 2021 to February 2022, the Amway Center hosted 14 separate events, which tripled the amount of shows from 2019 - 2022, during the same time period.

[To read the full press release, CLICK HERE.](#)

CONGRATULATIONS ORLANDO VENUES AND WE THANK YOU FOR ALL YOUR HARD WORK IN HELPING TO PUT CENTRAL FLORIDA ON THE NATIONAL MAP!

2022 MEXTOUR - MEXICO VS. GUATEMALA

Tickets are still available for the **2022 MexTour - Mexico vs. Guatemala** on Wednesday, April 27th at the [Camping World Stadium](#).

Click below and use passcode "M2N2T" to unlock a special \$5 offer.



[CLICK HERE TO PURCHASE TICKETS.](#)

UCF MEET & GREET

Thank you to the [Caribe Royale Orlando](#) for participating in this week's "CFHLA Meet & Greet" in the CFHLA Student Lounge at the [UCF Rosen College of Hospitality Management](#).

This weekly meet and greet opportunity, gives students the chance to listen, learn and connect with our local leaders from the hospitality industry.



MEET THE VIP



TRS Wireless, Inc., originally known as The Radio Shop has been in business since 1969.

We also have additional companies that supply other telecommunications options such as internet, telephone service and rental equipment. In 1993, TRS Wireless serviced 12 hotels, mostly the Rosen Hotel collection. Now they service up to 200 hotels and timeshare properties.

THANK YOU TRS WIRELESS, FOR YOUR CONTINUED DEDICATION TO CFHLA AND FOR SUPPORTING OUR MOTTO OF MEMBERS DOING BUSINESS WITH MEMBERS!

NEWSLETTER PROUDLY SPONSORED BY:

This Newsletter is Proudly Sponsored By:



Spinout Guest Laundries is a VIP Member, and has been providing state-of-the-art guest laundry facilities to CFHLA Lodging Members for 20 years and offers:

- State-of-the-Art Laundry Equipment
- Safe, Clean, Cashless Technology
 - No Long-Term Contracts
 - Same Day Service



p: 407-445-4093
c: 407-468-0560
www.spinoutinc.com



HIRING OPPORTUNITIES

Avanti Palms Resort and Conference Center

Multiple Positions Available

[CLICK HERE](#) to view these positions

Avanti International Resort

Multiple Positions Available

[CLICK HERE](#) to view these positions

Alfond Inn at Rollins

Multiple Positions Available

[CLICK HERE](#) to view these positions

Bluegreen Vacations Corporation

[Assistant Chief Engineer](#)

[Director of Front Office](#)

B Resort & Spa Lake Buena Vista

Multiple Positions Available

[CLICK HERE](#) to view these positions

Caribe Royale Orlando

Multiple Positions Available

[CLICK HERE](#) to apply

**The Celeste Hotel
Restaurant Manager**

[CLICK HERE](#) to apply

Courtyard Orlando Downtown

Multiple Positions Available

[CLICK HERE](#) to view these positions

Courtyard Orlando Lake Buena Vista - Marriott Village Orlando

Multiple Positions Available

[CLICK HERE](#) to view this position

Crowne Plaza Orlando - Universal Blvd.

Multiple Positions Available

[CLICK HERE](#) to apply

Domino's

Multiple Positions Available

Delivery Experts, Customer Service Representatives, Management

[CLICK HERE](#) to view list of locations hiring

[CLICK HERE](#) to apply

DoubleTree by Hilton Orlando at SeaWorld

Multiple Positions Available

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

Fairfield Inn & Suites Orlando in Marriott Village Orlando

Multiple Positions Available

[CLICK HERE](#) to view these positions

Floridays Resort Orlando

Multiple Positions Available

[CLICK HERE](#) to view these positions

Gaylord Palms Resort & Convention Center

Multiple Positions Available

[CLICK HERE](#) to view these positions

Grande Lakes Orlando

Multiple Positions Available

(JW Marriott Orlando & Ritz-Carlton Orlando)

[CLICK HERE](#) for more information

Grove Resort & Water Park Orlando

Multiple Positions Available

[CLICK HERE](#) to view these positions

Hyatt Regency Orlando

Multiple Positions Available

[CLICK HERE](#) to view these positions

JW Marriott Orlando Bonnet Creek Resort & Spa

Multiple Positions Available

[CLICK HERE](#) to view these positions

JW Marriott Orlando, Grande Lakes

Multiple Positions Available

[CLICK HERE](#) to view this position

Lake Nona Wave Hotel

Multiple Positions Available

[CLICK HERE](#) to view these positions

Marriott's Grande Vista

Multiple Positions Available

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

Marriott's Harbour Lake

Multiple Positions Available

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

Marriott's Lakeshore Reserve

Multiple Positions Available

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

Orlando City Soccer / Exploria Stadium

Event Sales Manager

[CLICK HERE](#) to view details

[CLICK HERE](#) to apply

Paramount Hospitality Management

Hotel Controller

[CLICK HERE](#) to apply

Point Hotel & Suites

Multiple Positions Available

[CLICK HERE](#) to view these positions

Ritz-Carlton Orlando, Grande Lakes

Multiple Positions Available

[CLICK HERE](#) to view these positions

Sheraton Vistana Resort

Multiple Positions Available

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

Sheraton Vistana Villages

Multiple Positions Available

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

Signia by Hilton Orlando Bonnet Creek

Multiple Positions Available

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

Springhill Suites by Marriott Orlando Convention Center

Multiple Positions Available

[CLICK HERE](#) to view these positions

SpringHill Suites Orlando at SeaWorld

Multiple Positions Available

[CLICK HERE](#) to view these positions

Springhill Suites Orlando Lake Buena Vista in Marriott Village

Multiple Positions Available

[CLICK HERE](#) to view these positions

Summer Bay Resort

Multiple Positions Available

[CLICK HERE](#) to view these positions

Tuscana Resort Orlando

Front Desk Agent - Part Time

[CLICK HERE](#) to apply

VISIT FLORIDA

Regional Partnership Manager, Central East Florida Region

[CLICK HERE](#) to view this position

Waldorf Astoria Orlando & Waldorf Astoria Orlando Golf Club

Multiple Positions Available

[CLICK HERE](#) to view these positions

[CLICK HERE](#) to apply

Walt Disney World Dolphin

Multiple Positions Available

[CLICK HERE](#) to view these positions

Walt Disney World Swan

Multiple Positions Available

[CLICK HERE](#) to view these positions

This Newsletter is Proudly Sponsored By:



Spinout Guest Laundries is a VIP Member, and has been providing state-of-the-art guest laundry facilities to CFHLA Lodging Members for 20 years and offers:

- State-of-the-Art Laundry Equipment
- Safe, Clean, Cashless Technology
 - No Long-Term Contracts
 - Same Day Service



p: 407-445-4093
c: 407-468-0560
www.spinoutinc.com

