

Volunteer Basics



Achieving the goals of the Chamber and its affiliates is best served by the active participation of citizens of the community. Thank you for your service!

What is a volunteer? An individual freely giving time and labor for community service.

Volunteers:

- Have the right to work in an environment which promotes respect
- Should have a meaningful volunteer experience
- Shall be given clearly defined roles
- Should receive orientation and training as necessary
- Should have their input and feedback respected
- Shall be reimbursed for pre-approved expenses

Volunteers have a responsibility to:

- Act with respect for the cause, community, organization, and its work
- Act responsibly and with integrity
- Fulfill the duties of the role as defined by the organization efficiently and effectively
- Respect all policies in place
- Recommend suggestions and changes if they determine any

As a volunteer, do I have the right to speak on behalf of the organization?

No. A volunteer may not act as an official spokesperson for the organization or its affiliates.

As a volunteer, how can I use social media to help the organization?

Volunteers are encouraged to share their experience with friends, family and networks. The Chamber and its affiliates can be found on social media platforms. Follow, like & tag the organization with photos & status updates to show the world what it's like to volunteer for the Chamber or its affiliates.

As a volunteer, if you experience an issue or need to report a problem, what do you do?

Contact the chair of the committee if appropriate. If inappropriate, contact the Chamber president.

If a volunteer has a concern about their role, the organization, a member of staff, board or another volunteer, it must be recorded and handled in the same way as a staff complaint. Most problems should be solved informally.



Questions? 717-264-7101