

About *us*

For more than 20 years, the team at Sedgwick Managed Care Ohio has been helping employers solve and prevent workers' compensation problems by facilitating efficient medical treatment, controlling costs and minimizing lost workdays. We help injured employees in Ohio get back to health, work and productivity.

Sedgwick Managed Care Ohio (MCO) provides tailored managed care solutions and has extensive experience guiding employers and injured employees through the process. We serve over 114,000 active clients including organizations of all sizes operating in various industries across the state. With four offices and more than 400 colleagues, we have the expertise and resources employers need, and our reach ensures we know their communities and providers.

Proven results

Workers' compensation premiums are among the largest operational expenses for any business. Our work to simplify and resolve complicated claim issues contributes to our clients' success, with nearly two-thirds of our active clients benefitting from premium discount and rebate programs. We are proud to deliver results our clients can see. Our clients trust us year after year because we go beyond the numbers, giving them peace of mind and confidence knowing their injured employees are getting the care they need.

Our expert team

On top of having a full-time, on-site medical director, Sedgwick MCO partners with active practitioners, experienced in work-related injuries because we know medical factors can drive claim costs, complications and delays. They will work alongside your claims team to ensure proper case management. Our expert colleagues provide solutions to help clients reduce costs, handle complex claims, minimize lost workdays and navigate the claims process.

Claims management services

At Sedgwick MCO, we're able to draw on a deep pool of expertise to handle some of the most difficult claims with personalized attention. We deploy small, dedicated teams that include experienced nurse case managers, case specialists and account managers to work directly with you and your injured employees.

With 24/7 access to online reports, provider searches, real-time injury reporting and customized push notifications, our clients don't miss a beat.

Accreditation

In an industry as complex as ours, staying accredited and up-to-date on trends and regulations is critical. We partner with more than 100 Ohio trade associations, allowing us to stay on top of emerging issues and develop best practices for our clients.



Managed care expertise

Our clients depend on us to handle complex medical issues involved in workers' compensation claims. As their guide, we are dedicated to simplifying the managed care process. Our team is committed to providing consistent, frequent communications between all parties to drive successful outcomes.