

# AFTER THE FIRE



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## What currently happens in your jurisdiction after a structure fire?

- Fire cause and origin
- Have your crews rolling hose and putting away equipment
- Educate your property owner on what you determined the cause of the fire to be
- The property owner looks you in the eye & says "Chief, what happens to me and my family now?"
- Our stock answer, call your insurance company, they will take care of you! (I said this for over 15 years as an incident commander.)
- Anyone care to guess how long before the insurance rep is on scene?
- We have covered our normal incident priorities, we are gone.





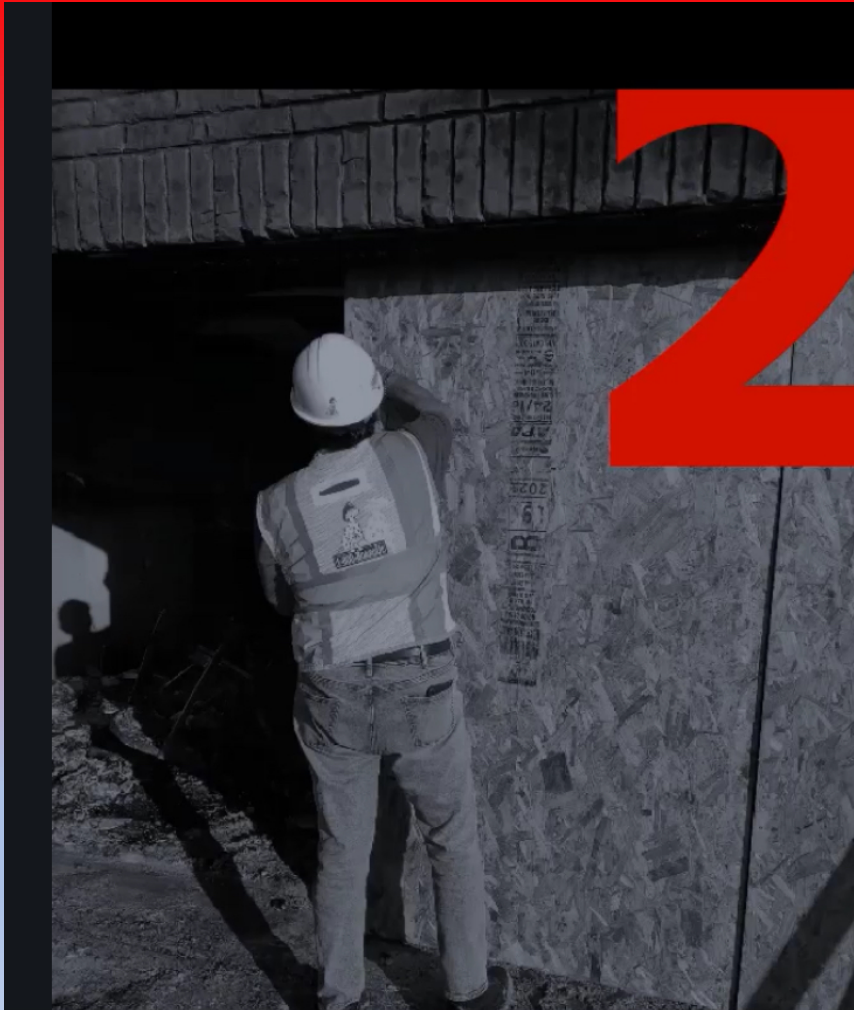
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# LIFE SAFETY

Always our number one consideration

- Firefighters first
- Civilians
- Other Public Safety Personnel
- Utility workers
- Onlookers/gawkers

PAGE 7



## INCIDENT STABILIZATION

- **Structure Fire**
    - ✓ Confine and Extinguish
  - **Medical**
    - ✓ Stabilize the Patient
  - **Hazard Materials**
    - ✓ Stop the Leak
    - ✓ Contain the Spill
-



## **PROPERTY CONSERVATION**

- **Proper Ventilation**
  - **Minimizing Water Damage**
  - **Salvage & overhaul**
-

## PARDIGM SHIFT



- **Change is difficult in the Fire Service**
- **Customer Service**  
Finish the Job we started –  
Keeping the Community Safe

# 4

## POST-FIRE PRIORITY

- **Educate**
- **Secure**
- **Protect**

# ESP

# INCIDENT PRIORITIES PARADIGM SHIFT

PRIORITY

1

LIFE  
SAFETY

PRIORITY

2

INCIDENT  
STABILIZATION

PRIORITY

3

PROPERTY  
CONSERVATION

PRIORITY

4

ESP



## **Put yourself in the Homeowners shoes**

**The last Fire Units have just left the scene and are headed back to the fire station. You're standing in the driveway looking at what used to be your home, or business and wondering, what do I do now?**

**This is quite possibly the most devastating & traumatizing day of their life.**





# DOES OUR JOB END THERE?

- Extinguish the Fire
- Pack up the Apparatus
- Get back In-Service

**What do we currently do with our citizens after a medical call, vehicle accident etc.? What we don't do is leave them to fend for themselves, or say, call your insurance company...they will take care of you.**







# EDUCATE

## The need to Secure the Property

- Required by the Insurance Company
  - Protect valuables against a second incident or claim
  - Legal obligations/liability I.e. The Attractive Nuisance Doctrine
- What is currently available to our citizens?
- What 1-800-BOARDUP provides each caller:
  - Victim's assistance to include, housing, meals, a victims bag, pet containment, clergy, etc. (insured or uninsured)
  - Educating about the next steps; After the Fire booklet
  - No out-of-pocket money for your citizens; billed direct to their insurance company

# SECURE

- **Protect your valuables and others**
- **Bruno/Customer Service**
  - **Phoenix Fire Department Standard Operating Procedure Occupant Services Sector (202.12C - 05/1995):**
    - **Coordinate Site Security**
      - Fire watch
      - Private security company
      - Necessary insurance services
      - Any services identified as necessary and possible
    - **Assist the occupant in notifying insurance agents, security services, restoration company, etc.**

# PROTECT

- Homeowner's Legal requirements - Attractive Nuisance Doctrine
- What Are the Basic Elements of Attractive Nuisance?
  - A potentially dangerous condition exists on the property
  - The landowner created or maintained the potential hazard
  - The landowner should have known the condition would attract children
  - The landowner should have known the condition could harm children



# What is an attractive nuisance?

- An attractive nuisance is a potentially harmful object or environment so inviting or interesting to a child that it would lure a child onto the property to investigate or play.
- Common examples include discarded large appliances, an unenclosed swimming pool, or a fountain containing goldfish.
- Children are often interested in neighborhood construction sites and equipment, wells, tunnels, and even dumpsters.
- Most natural conditions, such as a lake or a steep bank, while they can be dangerous, are not considered attractive nuisances from a legal standpoint.

# What is the attractive nuisance doctrine?

- While there is no particular standard of care required by property owners to safeguard trespassers from harm, an attractive nuisance is the exception.
- If a property is *INVITING* and *DANGEROUS*, the owner has a legal responsibility to make a **reasonable attempt to prevent injuries to children who may wander onto the property.**
- “the attractive-nuisance doctrine imposes a duty on property owners to treat trespassing children the same as an **invitee**, and as a result, must exercise reasonable care to eliminate potential dangers or provide adequate warning” ([www.law.cornell.edu](http://www.law.cornell.edu)).

# Attractive nuisance doctrine assumptions

- Children are not expected to fully understand the dangers they may encounter
- A property owner should realize that children are likely to come onto the property and have a responsibility to prevent harm
- An owner who does not take reasonable precautions to prevent injuries may be liable for a child's injuries





## A moral obligation?

- Public safety officials are generally immune from legal action and are not responsible for a board up referral.
- In many municipalities, building codes or ordinances require that unsafe buildings be secured immediately. The reason for this is due to public safety concerns.
- The public should be able to count on public safety officers to offer guidance to disaster victims, advising them of potential danger and possible legal liability. Advisement is in the best interest of all parties.

# WHO IS 1-800-BOARDUP?

Providing Victim Services since 2003

- ✓ 1-800-BOARDUP is a national disaster recovery organization locally led by retired and off-duty fire officers across America.
- ✓ Our focus is to assist victims of disaster on one of the worst days of their lives. The network of trusted and proven professionals assist first responders, secure property and provide valuable resources to victims struggling to rebuild their lives.
- ✓ **With over 140 active and retired fire officers** working as our Directors of Emergency Services across the country, we consider ourselves to be an extension of the customers we serve – **the fire service.**
- ✓ Our crews are 100, 200 & 700 NIMS certified
- ✓ We actively support our local fire departments and communities, raising over \$16 million for local causes since 2008.



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Our crews are required to be NIM's 100, 200 & 700 certified.  
Our crews will have PPE (helmet, reflective vest, shoes).





There are 150+ directors across the country providing assistance to victims and our fire departments. Services are for uninsured as well as insured victims.





**1-800-BoardUp Response Form**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Date: \_\_\_/\_\_\_/2023\_\_

Phone: (\_\_\_) \_\_\_-\_\_\_

Contact Insurance: \_\_\_\_\_

Victim Kit: \_\_\_\_\_

Job #: \_\_\_\_\_

**Immediate Needs**

Hotel: No \_\_\_ Yes \_\_\_

Rx: No \_\_\_ Yes \_\_\_

Animal: No \_\_\_ Yes \_\_\_

Food: No \_\_\_ Yes \_\_\_

ATFH: No \_\_\_ Yes \_\_\_

Clothing: No \_\_\_ Yes \_\_\_

Contact Red Cross: No \_\_\_ Yes \_\_\_ (713) 526-8300

Temporary Housing Directory: No \_\_\_ Yes \_\_\_ 1-800-817-3220

**Board Up Information**

How many stories: \_\_\_

How many doors: \_\_\_

How many windows: \_\_\_

Roof: \_\_\_

Garage: \_\_\_

Additional: \_\_\_\_\_

Pictures before: \_\_\_

Pictures after: \_\_\_

**Keys, Guns, Documents, Wallet, Address Book, Money, Credit Cards**

Property Loss Specialist: \_\_\_\_\_

Additional Notes: \_\_\_\_\_

Time Received: \_\_\_\_\_

On Location: \_\_\_\_\_

In-service: \_\_\_\_\_



# THE BOARD UP

- Why is this important?
  - It's the first thing insurance companies want done.
  - Attractive Nuisance Protection
  - Protection of valuables
  - Owner **MUST** take measures to protect the property immediately
  - The Fire Department should **NOT** take on this responsibility.

# 1-800-BOARDUP Victim Assistance

- Comprehensive Victim Services
  - Victim assistance kits which include toiletries, gift cards, etc
  - Hotel accommodations up to 2 days
  - Pharmacy assistance
  - Assistance procuring short & long term housing
  - Pet accommodations
  - Educate victim on items to grab prior to board up
  - **We help answer the question “What’s next?”**

# Extensive on scene services (post-victim assistance)

- ✓ Comprehensive Victim Services
- ✓ Board Up & Roof Cover
- ✓ Shoring & Structural Stabilization
- ✓ Temporary Fencing
- ✓ Complete Building Enclosure
- ✓ Temporary Power & Generators
- ✓ Heavy Equipment
- ✓ Emergency Cleaning & Deodorization
- ✓ Emergency Heat & A/C
- ✓ Emergency Temporary Repairs
- ✓ Crime Scene/Bio-Hazard
- ✓ Emergency Demolition
- ✓ Cleanup

# Firefighter Charity Fundraising

- Each office is proud to partner with our local Fire Departments to assist them with Charity fund raising events, as well as training events. 1-800-BOARDUP has raised over 16 million dollars for local charities since 2008
- The Houston area also has 2 charitable foundations – Friends of First Responders and Texas Association of First Responders that have given donations to injured and/or ill first responders.

## PROUD PARTNERS

- International Association of Fire Chiefs since 2010
- National Fallen Firefighters Foundation since 2018
- Fraternal Order of Leatherheads Society since 2020
- Firefighters Cancer Support Network since 2020



# Our Value Proposition

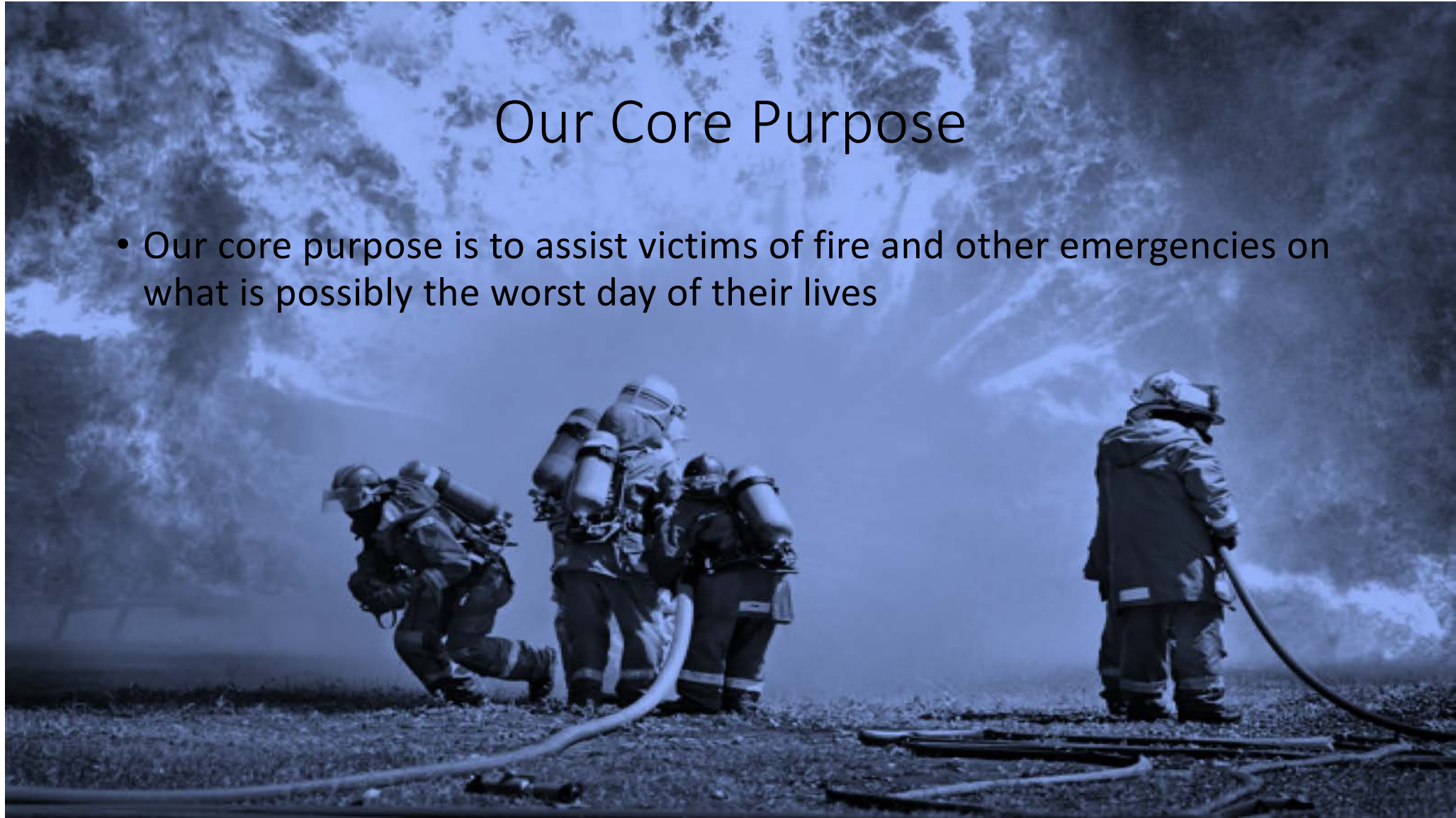
- We seek direct fire department collaboration
- We employ retired/previous officers of the fire service to represent our office

# Our reputation

- Employ respected retired fire officers
- We build relationships of trust with first responders
- We care about the victims first
- We give back to the communities we serve in
- Our goal is to brand ourselves as an extension of the fire service

# Our Core Purpose

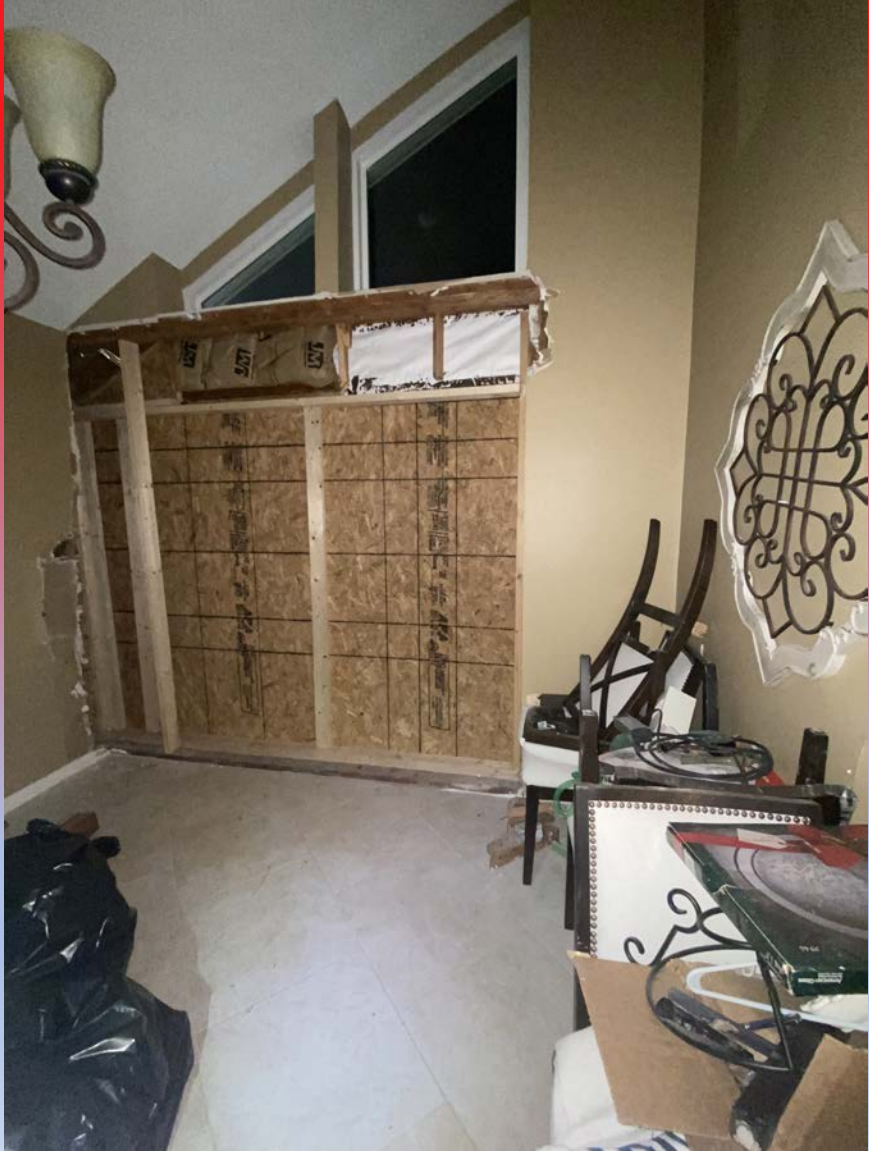
- Our core purpose is to assist victims of fire and other emergencies on what is possibly the worst day of their lives

















South Metro Photogra...





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A photograph of three firefighters in full gear, including helmets and oxygen tanks, standing in a fire scene. The scene is filled with bright orange and red flames and smoke. The firefighters are seen from behind, looking towards the fire. The text is overlaid on this image.

Looking Forward – *We owe more to  
our citizens and our communities*

Let's work together to  
educate all fire  
departments about "OUR"  
**Fourth Incident Priority!**

A photograph of two firefighters in full gear, including helmets and jackets with reflective stripes, working together to extinguish a large, intense fire. They are using a hose to spray water onto the flames. The fire is bright orange and yellow, with thick black smoke rising in the background. The scene is set outdoors with some dry grass in the foreground.

QUESTIONS ?

The logo for 1-800-BOARDUP, featuring a small illustration of a Dalmatian dog sitting on the left side of a white rectangular box with a red border. The text "1-800-BOARDUP" is written in a bold, black, sans-serif font inside the box.

**1-800-BOARDUP**