

2023-2024 Annual Report



Committee Name: Member Services

Date: 5/28/2024

Committee Chair/Vice Chair: Jake Stremmel - HDR

Committee Members:

- Evan Baker – SSOE
- Gina Balsamo – Carpenter Marty Transportation
- Joe Bolzenius – Mannik Smith Group
- Rob Hans – Michael Baker
- Dan Hoying – LJB
- Ed Kagel – American Structurepoint
- Matthew Kairouz – CTL Engineering
- Marcia Lampman – Resource International
- Lynn Miggins – KS Associates
- Marc Smith – CAI Insurance

Committee Mission: Responsible for membership retention and growth of ACEC Ohio member firms.

Summary of 2023-2024 Committee Activities/Accomplishments:

- Established a New Member Orientation virtual meeting. Held twice this year with very good attendance.
- Continued to develop our plan for gaining and retaining Ohio membership. This includes maintaining a log of national members who do business in Ohio, monitoring industry trends, and strategizing ways to retain existing membership.
- Reported industry trends and discussing with the member services committee on ways to increase membership and retain members.
- Assigned new firms a Member Services to welcome new members and PAC committee member to introduce them to the PAC program.

Added the following new members:

Hill International
TBD Advisors LLC
CAI Insurance
Toole Design Group
Ohio Valley Environmental Engineering
DGPerry CPAs + Advisors

Future Goals:

- Continue hosting new member orientation
- Continue to develop the list of firms at risk of dropping membership
- Survey members to enhance member engagement, share information, and gather feedback about how ACEC Ohio can better serve members