

NLLEA

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Committed to improving standards and best
practices of liquor law enforcement

2023-24 NLLEA Executive Board



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National Liquor Law Enforcement Association



NLLEA

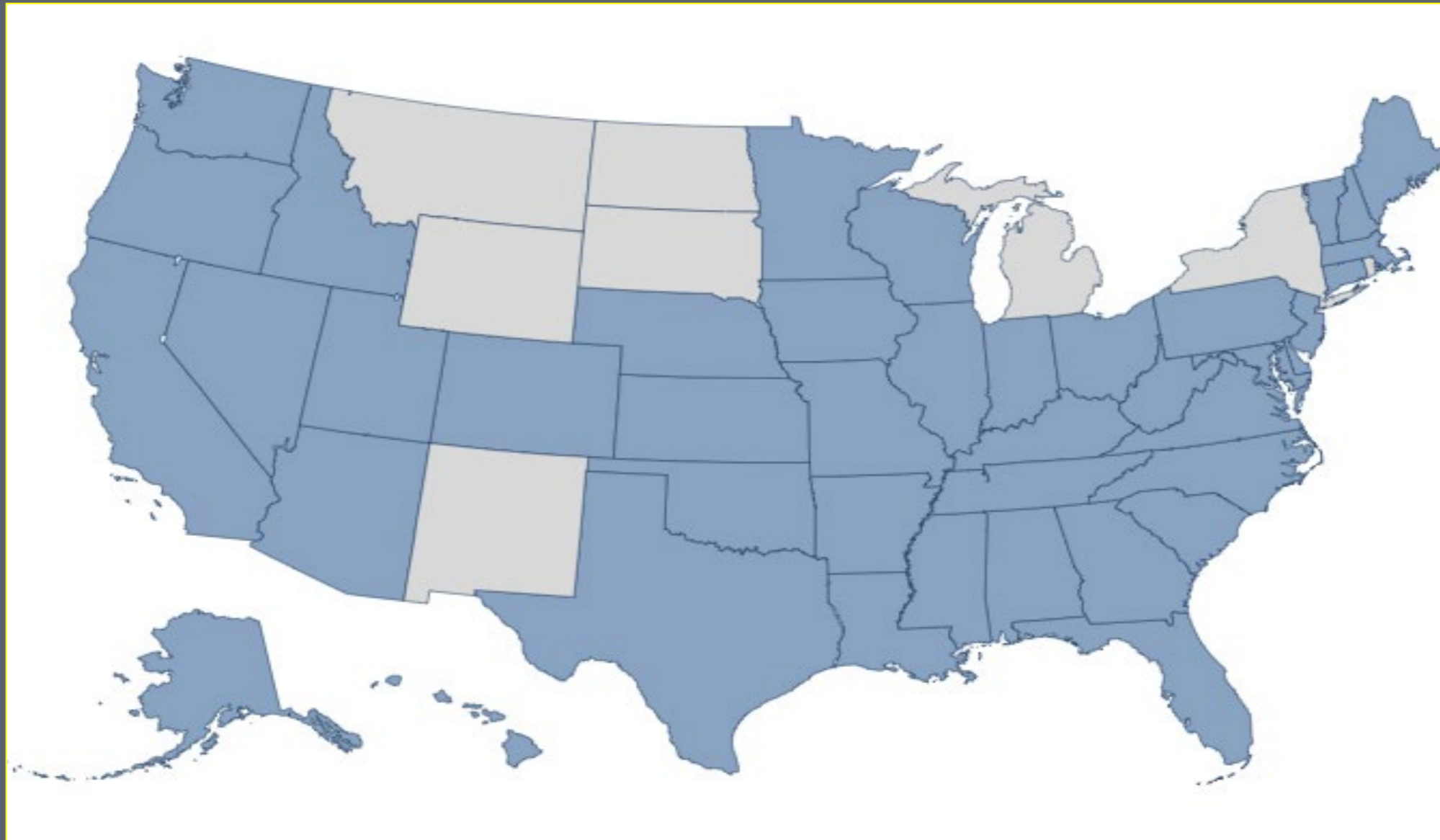
Dedicated to the enforcement of liquor laws and regulations

- ▶ Ensure that alcoholic beverages are promoted, distributed, and consumed in a legal fashion.
- ▶ Enhance the understanding and importance of liquor law enforcement in preventing crime & community problems



Committed to improving standards and best practices of liquor law enforcement

NLLEA: Membership representation in 42 states with approximately 1600 members





- ▶ Record Management Systems for Alcohol Law Enforcement
- ▶ Direct to Consumer Workgroup Initiatives
 - Shipping
 - Delivery
 - Capacity Challenges
- ▶ Best Practice Guidance Documents
- ▶ Place of Last Drink Implementation & Evaluation (POLD)
- ▶ Virtual Training Series
- ▶ Training Symposium
- ▶ Annual Conference

▶ NLLEA Initiatives

Records Management Systems of Alcohol Regulatory Enforcement Agencies



**Finding Solutions to Improve Alcohol Regulatory
Efficiencies and Practices**



IJIS Institute

STANDARD FUNCTIONAL SPECIFICATIONS FOR LAW ENFORCEMENT RECORDS MANAGEMENT SYSTEMS VERSION III



Records Management Systems of Alcohol Regulatory Enforcement Agencies



May 2022

2023

Liquor Law Enforcement Record Management System (RMS)

FUNCTIONAL SPECIFICATIONS
PREPARED BY THE IJIS INSTITUTE

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Direct to Consumer Workgroup Alcohol Delivery

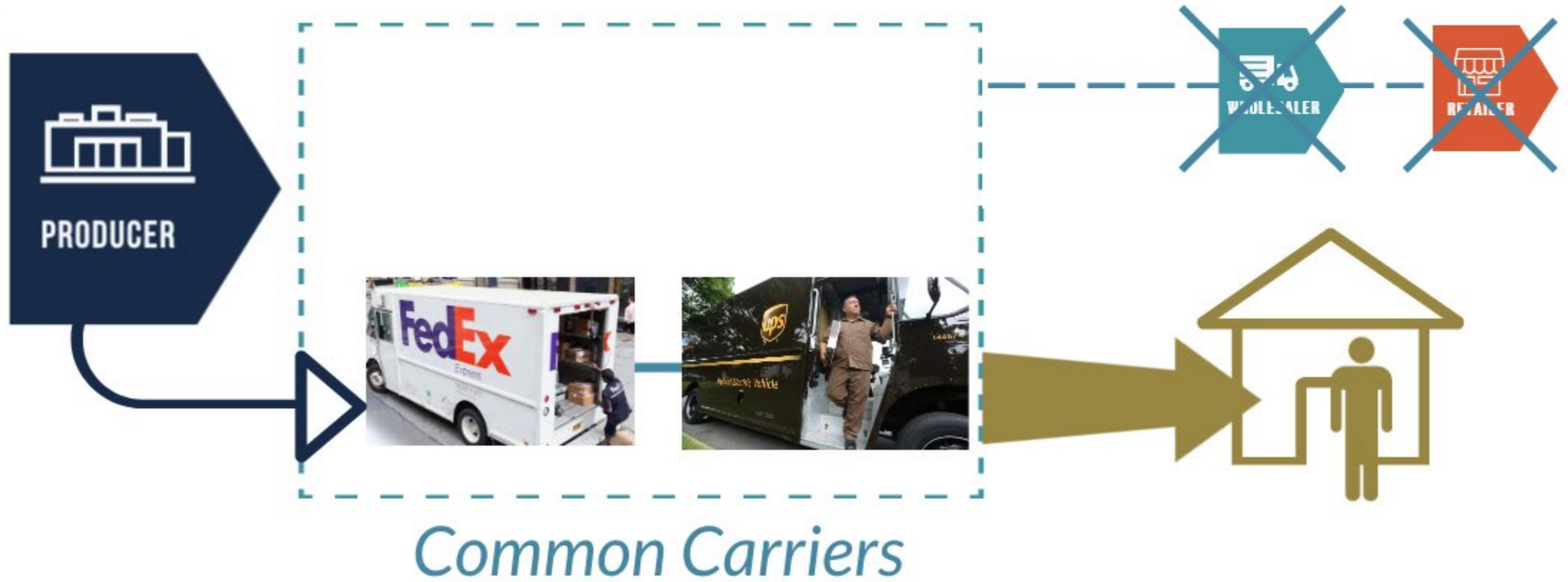
- ▶ Data Collection
- ▶ Illegal/Unlicensed Shipment
- ▶ Delivery to Minors
- ▶ Tax Collection
- ▶ Common Carriers
- ▶ Fulfillment Warehouses
- ▶ Third-Party Providers
- ▶ Uniform Language



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The Basics

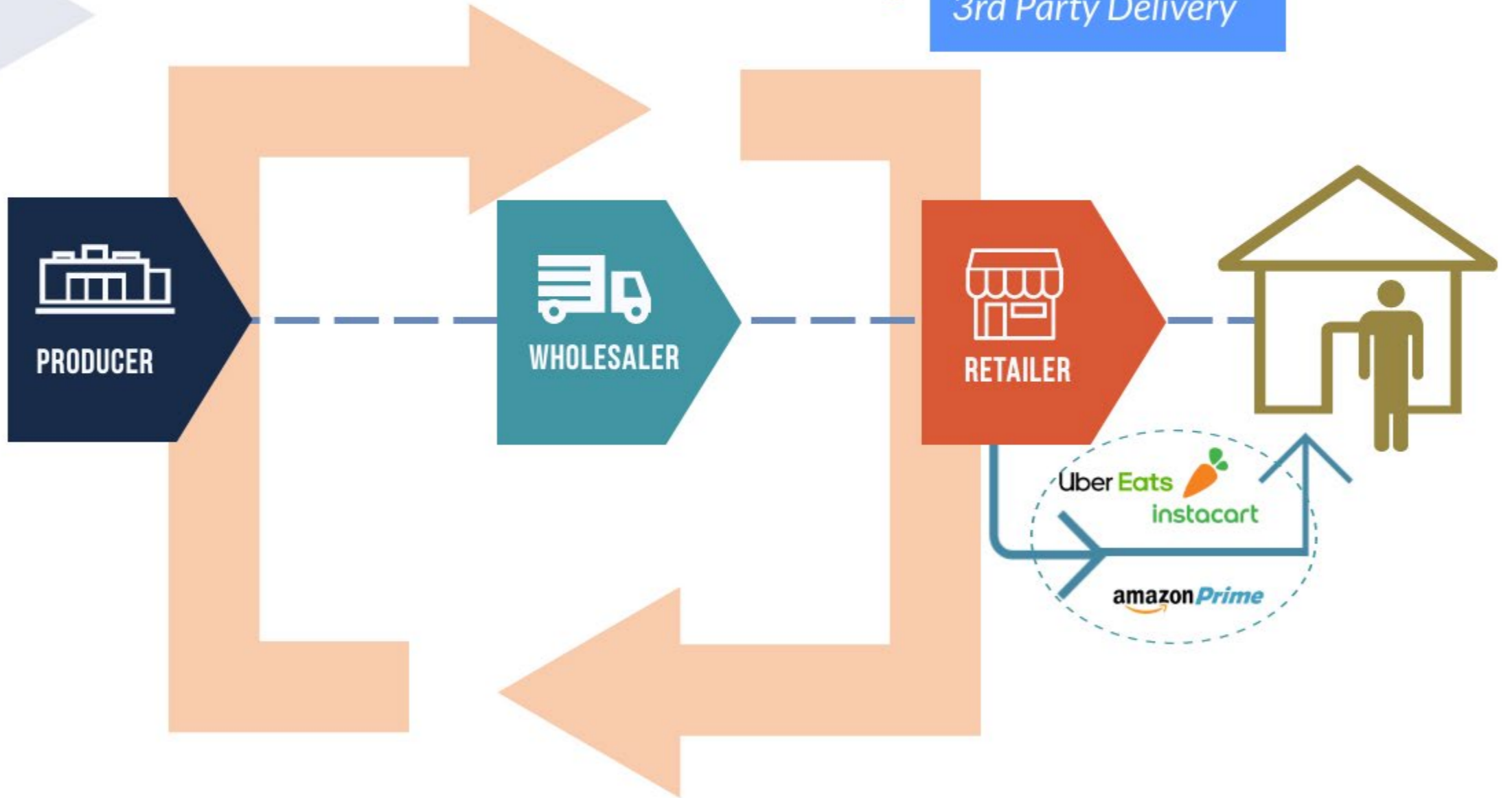
Direct Shipping



The Basics

Home Delivery

3rd Party Delivery



NLLEA Direct to Consumer Workgroup Best Practice Guidance Documents



Best Practice Guidance for Alcohol Sales and Deliveries During and After the COVID-19 Pandemic

A National Liquor Law Enforcement Association Guidance Document

December 2020

This document is intended to provide background and guidance on best practices for the enforcement of laws related to sales and delivery of alcohol both during and after the COVID-19 pandemic.¹

State alcohol policies during the COVID-19 pandemic have been temporarily² – and in some cases permanently² – changed to expand consumers' access to and ability to acquire alcohol through drinks-to-go, home delivery, and curbside delivery. Some of these policies are being implemented by local jurisdictions, making the policy landscape more complicated.³

The pandemic is creating unprecedented shifts and changes in the alcohol marketplace adding additional challenges for Alcohol Law Enforcement (ALE).⁴ In 2005, there were an

average of 54 ALE agents per state tasked with monitoring 14,112 alcohol outlets. This problem has only worsened over the years.⁵ The harms from alcohol have been further exacerbated by recent shifting policies⁶ in the U.S., which have made alcohol more accessible and available.

Making alcohol more widely available and accessible increases alcohol consumption and related harms.^{6,7,8} This may occur when there is an increase in the hours⁹ or days of sale,⁷ an increase in outlet density,⁸ or – as is the case during the COVID-19 pandemic – an expansion of home delivery laws.



Drinks-To-Go

Restaurants or bars selling a single serving of alcoholic beverages (usually distilled spirits) for consumption off the premises.



Home Delivery

Restaurants, bars, or retailers delivering alcohol to consumers' homes through either the use of their own employees or through a third-party delivery service.



Curbside Delivery

Consumers purchasing alcohol from a restaurant, bar, or retailer and having the business bring it to the consumers without them having to leave their car.

A list of all of the references cited in this document can be found on the NLLEA website: www.nllea.org

Best Practice Recommendations for the Delivery of Alcohol by Common Carriers - A National Liquor Law Enforcement Association Guidance Document

(A common carrier includes companies like FedEx, Fed Ex Ground or UPS. They deliver packages and goods for different people and companies. For the purposes of this guidance document goods delivered are alcoholic beverages.)



Guidance Document

April 2021



NLLEA Best Practice Guidance: Alcohol Home Delivery Compliance Operations

Executive Summary

Home delivery of alcohol, whether through direct shipping, 3rd party delivery drivers or deliveries made directly from the retail license holder, have increased access and availability for those under the legal drinking age of 21. With more than a quarter of U.S. states permitting home deliveries of at least one type of beverage alcohol and more than 40 U.S. states permitting the direct shipment of at least one beverage type, concerns over youth access to alcohol is on the rise, requiring alcohol regulatory authorities and Alcohol Law Enforcement (ALE) to come up with new and innovative ways to monitor these sales to prevent youth access.

The National Liquor Law Enforcement Association (NLLEA) has gathered information from several of its member state agencies and compiled a Best Practice Guidance Document on how to conduct compliance operations for the delivery of alcohol.

Purpose

The purpose of this document is to provide guidance for law enforcement and community coalitions that partner with their local law enforcement a how-to guide on setting up and conducting an underage compliance operation for delivery of alcohol. These are time and resource intensive operations unlike an underage compliance check at a brick-and-mortar licensed retail establishment. This guide will also assist in identifying budgetary items that may be needed to request funds for these types of operations.

Background

Alcohol compliance checks conducted in several states in response to complaints of youth accessing alcohol through home delivery or curbside delivery have shown high rates of non-compliance with alcohol being provided or sold to minors. Even before the pandemic, non-compliance with home delivery was documented by ALE and researchers as a serious concern for increased youth access to alcohol. In one study, almost half of underage buyers were able to order and receive alcohol with age verification being conducted inconsistently or ineffectively (Williams et al.). When underage drinking laws are properly enforced, underage alcohol consumption and related harms decrease.

Best Practice Guidance: Underage Compliance Operations for the Delivery of Alcohol

There are a number of factors to consider when setting up an alcohol delivery compliance check. This guide will discuss each step to consider before, during and after an operation.

Goal of the Operation

Consider the goal of the operation. Is it to educate, enforce or a combination of both? Determining the goal of the operation will help agencies to better plan for the resources needed for a safe operation.



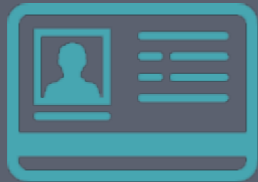
Alcohol Law Enforcement Capacity Challenges



Outlet to Officer Ratio



Increased Access and Availability



Age Compliance Checks for Home Delivery



Resources



NLLEA Place of Last Drink Case Study Reports

**Data Driven Decision-Making:
A Case Study of Implementation and Use of
projectR.A.B.I.T.
in Chittenden County, Vermont**

August 2021

**Place of Last Drink (POLD):
A Case Study of Implementation of POLD by the
Vermont Department of Liquor and Lottery**

August 2022

**Place of Last Drink (POLD):
A Case Study of Vermont's Implementation of
POLD using an Implementation Framework**

August 2023



NLLEA Virtual Training Series

- ▶ Human Trafficking Training as it Relates to the Alcoholic Beverage Industry
- ▶ The Fundamentals of Creating and Conducting Alcohol Delivery Decoy Operations
- ▶ Fake ID Trends and Detection Methods
- ▶ High in the Cloud: Fake IDs, Online Sales, and Delivery of Cannabis and Alcohol
- ▶ Source Investigations/Sales to Intoxicated Persons (SIP)/Place of Last Drink (POLD)
- ▶ Controlling Community Events
- ▶ Alcohol Delivery Services and Underage Persons
- ▶ TRACE Investigations



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National Liquor Law Enforcement Association

NLLEA Training Symposium

- ▶ Law Enforcement Track
- ▶ Leadership Track



Annual Conferences



National Liquor Law Enforcement Association



The 2024 NLLEA Annual Conference
North Carolina
Dates TBD





**National Liquor Law Enforcement
Association**

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