

Housing/Shelter

- Roswell Refuge for Battered Adults (575-624-3222) – for victims of domestic violence, shelter, assist with TRO
- Landlord Tenant Info (505-983-8447) (505-246-9442)
- Eastern Regional Housing Authority (575-622-0881)
- Headstart (575-624-1285) (575-627-5489) – provide assistance for rent, utilities, prescriptions, tax prep
- Presbyterian Outreach Program Lend A Hand (575-622-4926) – assistance with utilities
- Salvation Army (575-622-8700) – homeless services
- Weatherization Program (575-622-1619) – minor repairs to conserve energy
- Excel (575-625-5403) – energy assistance
- Assurance Home (575-624-1780) – housing for children 12-18 who have been abuse or abandoned and homeless, therapy
- Habitat for Humanity (575-624-2138) – builds and sells new houses to low income families, interest free loans
- Income Support Div. (575-625-3000) – food stamps, cash assistance, Medicaid, energy assistance
- Homeless Coalition Rivers of Life (women) 400 E. Bland 575-627-0668, (men) 114 E. Albuquerque 575-622-6171– temporary shelter

Counseling

- Behavioral Medicine Assoc. (575-623-9322)
- Cathy Boschero (575-624-2121)
- Stephen Cobb (575-622-6437)
- La Casa (575-755-2272)
- Crossroads Counseling (575-624-0586)
- Lawanna Holland (575-420-5303)
- Gil Jimenez (575-317-5101)
- Susan Voight (575-627-0439) – play therapy, art therapy
- Pamela Linnell (575-622-4519)
- Susan Wilson (575-624-2661) – Christian principles
- La Familia Mental Health (575-623-1220)
- Debra Prince (575-637-8109)
- School Based Health Centers (575-627-2808) – Mesa Middle, Roswell High, Goddard High
- Covenant Child Inc. (575-627-3996) – treatment and care for at risk children
- Forgiven (575-840-1075) – addiction, anger, DV, grief and loss, group therapy
- Griefshare (575-623-5438) – seminar and support group for death of loved one
- Junctions (505-395-5150) – anger management for adults, conflict resolutions for teens and recovery, money management, substance abuse
- NM Crime Victims Reparation commission (505-841-9432) – mental health therapy, funeral expenses, medical and dental care, loss of wages, eye glasses

Employment

- NM Dept. of Labor, Workforce Solutions (575-624-6040) – testing, veteran’s program, job referral and placement
- Aging and Long Term Services (575-624-6040 x1011) – 50 + job training
- It’s Quest Inc. Professional Staffing Solutions (575-623-6886)
- Division of Vocational Rehab (575-624-6024) – vocational training, disabled, under 64
- NM commission for the Blind Vocational Rehab. (575-624-6140) – counseling and skills training

At Risk Youth

- Job Corps (575-624-6040) – job training
- NM Youth Challenge Academy (575-347-7610) – boot camp, GED services, vocational training
- Big Brothers Big Sisters (575-627-2227) – mentoring children 6-17
- Boys and Girls Club of Roswell (575-623-3196) – activities, tutoring, education, prevention of drugs pregnancy alcohol and tobacco
- Boy Scouts (575-622-3461) – leadership, citizenship, community service
- Girls Scouts (575-622-7801) – courage, confidence, and character
- WIA Youth Program (575-624-6040) – books, transportation, uniforms, tools, counseling, childcare, assist with work readiness skills, life skills
- Yucca Recreation Center (575-624-6719) – after school activities, vacation activities, sports, classes
- CASA Youth Mentoring (575-625-0112) – for children in the juvenile justice system

Clothing and Supplies

- Jireh Ministry (623-2640) – free clothing and school uniforms, personal items
- Operation School Bell (575-622-5255) – referrals through schools only
- Kid’s Closet (575-622-5092)
- ENMMC Auxiliary Thrift Shop (575-622-3427)
- Humane Society Thrift Shop (575-623-9210)
- Roswell Refuge Thrift Shop (575-624-3222)
- Salvation Army Thrift Shop (575-622-7126)
- Goodwill (575-622-5500)
- Assurance Home Auxiliary Thrift Shop (575-623-3664)
- Assistance League Thrift Shop (575-624-1185)
- Pecos Valley Baptist Assoc. (575-746-2729) – provides food and clothes for emergency or crisis, 5-day supply
- Roswell Hispano Chamber of Commerce (575-624-0889) – DAS dress a student
- St. Peter’s Good Samaritan Program (575-625-0828) – family food for 5 days, clothes, household items

Food

- Harvest Ministries (575-624-2415) – food and counseling
- WIC (575-624-6171) – food for baby
- Joy Center (575-623-4866) – food and medical transportation for elderly
- COMIDA Food Program (575-623-9438) – Childcare providers are reimbursed for serving nutritious food and snacks
- Salvation Army (575-624-2271) – provides food supplement package and education to pregnant women, post-partum, and children to 6
- Income Support Div. (575-625-3000) – food stamps, cash assistance, Medicaid, energy assistance
- Pecos Valley Baptist Assoc. (575-746-2729) – provides food and clothes for emergency or crisis, 5-day supply
- St. Peter's Good Samaritan Program (575-625-0828) – family food for 5 days, clothes, household items

Legal

- CASA (575-625-0112) – supervised visitations, resolve child custody conflicts, kinship care center
- Guardianship Legal Helpline (1-800-980-1165)
- Agape Children's Legal Services (575-625-6925) – guardianship issues
- Legal Aid (575-623-9669)
- Law Access NM (1-800-340-9771)
- Landlord Tenant Info (505-983-8447) (505-246-9442)
- District Attorney's Office Victim Assistance (575-622-4121) – victim compensation, orientation to criminal justice system, information, and court escort
- Domestic Violence Intervention Center (575-624-3222) – crisis line, TRO, court advocacy, life skills training
- NM Crime Victims Reparation commission (505-841-9432) – mental health therapy, funeral expenses, medical and dental care, loss of wages, eye glasses

Medical

- Choices Centers for Independent Living (575-627-6727) – medical devices, traumatic brain injury training
- Advanced Homecare (575-627-6256) – medical devices, home health, OT, PT, transportation
- Agape Home Care (575-622-1837) – homecare, transportation, meal prep., housekeeping
- Alianza of NM (575-623-1995) – HIV education, prevention, testing, counseling
- Alzheimer's Assn. Inc. (575-624-1552) – assisted living, nursing, support groups, adult daycare, education
- American Cancer Society (1-800-227-2345) – education materials, support programs, youth camps for pediatric patients, some medical supplies, patient services
- NM Commission for the Deaf and Hard of Hearing (505-881-8824)

RESOURCE GUIDE

- Roswell Health Office (575-624-6050) – testing, family planning, immunizations, children's medical services
- NM Rehabilitation Center (575-347-3400)
- School Based Health Services, La Casa Family Health Center (575-627-2808) – all students regardless of ability to pay, MMS, GHS, RHS – Dental (575-627-7207)
- Headstart (575-624-1285) (575-627-5489) – provides dental, mental services, nutritional assessments
- Down Syndrome Foundation (575-622-1099) – support and assistance to people with down syndrome and their families, education
- Presbyterian Outreach Program (575-622-4926) – assistance with dental and eyeglasses
- School Based Health Centers (575-627-2808) – Mesa Middle, Roswell High, Goddard High
- Dental Health Care (575-624-6547)
- LaCasa Family Health Clinic (575-623-3255) – no or low cost based on income
- Adult/Child Prescription Assistance (1-888-318-8669)
- Chaves County Commission Pharmacy (575-347-3464) – assist with prescriptions, at Rehab Hospital
- Chaves County Health Care Services (575-624-6535) – provides reimbursement to providers on behalf of the eligible county residents
- Chaves County Maternal Child Health Program (575-625-6975) – case management services to pregnant women and their children to age 3, education, referrals, assistance with obtaining pay services
- Pregnancy Resource Center (575-623-1217) – educates women in crisis as to options, tests, counseling, post abortion and adoption, baby supplies clothes and food
- ENMU-R Dental Clinic (575-624-7207) – low income dental care for children
- Frontier Medical (575-627-1112) – medical equipment and oxygen
- HIV Prevention and Education (575-347-2409) – free testing and counseling
- Income Support Div. (575-625-3000) – food stamps, cash assistance, Medicaid, energy assistance
- Eastern NM Family Practice Residency Center (575-624-5622) – full range primary care, maternity care
- Eastern NM Medical Center (575-622-8170) – county hospital services
- MS Support Group (575-625-6738)
- Lovelace Regional Hospital (575-627-7000)
- Presbyterian Outreach Program Lend A Hand (575-622-4926) – assistance with utilities, dental, and eyeglasses
- Stroke Survivor Support Group (575-627-4053) – education, therapy
- Sunrise (575-624-8753) – inpatient mental patient treatment
- Tabosa Development Services (575-624-1025) – 6 weeks to 5 early learning center, early intervention services up to 3, full range of services for adults with disabilities

Education

- Adult Basic Education (575-624-7271) – GED, ESL, literacy, computers, college prep., citizenship
- Higher Education Helpline (1-855-446-2673)
- NM Home Schooling (505-827-6909)
- Roswell Literacy Council (575-625-1369)
- Mesa Family Center (575-627-2809) – GED classes and ESL classes
- Wings for Life (575-317-2042) – life skills for inmate families and education
- Job Corps (575-624-6040) – job training
- ENMU-R (575-624-7000) – vocational, certificates, 2 year degrees, access to bachelors and master's degrees
- Fast Forward (575-622-7101) – basic computer skills training
- Gear Up Program (575-627-2809) – 5th 6th and middle school, tutoring, college prep.
- Park View Early Literacy Center Child Find (575-637-3527) – therapy for speech, OT, PT, 3 and 4 yoa
- Parent Information Resource Center (1-800-524-5176) – effective parental involvement programs and activities that address educational needs of children and lead to student success, federally funded
- Roswell Chamber of Commerce (575-623-5695) – literacy, ESL, GED, and parenting classes
- Roswell Head Start (575-627-5489) PreK, health and nutrition

Transportation

- Pecos Trails (575-624-6766)
- Joy Center (575-623-4866) – food and medical transportation for elderly
- Medicaid Transportation (575-623-4866) – in Chaves County
- Safe Ride (575-524-1875) – non-emergency medical transport, Medicaid, private pay

Substance Abuse

- NM Rehabilitation Center (575-347-3400)
- Reflections and Recovery (575-623-4110)
- Dry Harbor Club (575-624-2558) – AA, NA
- ENMU-R Cool Tools to Quit Smoking (575-626-7258) – one on one, supplies 28-day nicotine patch or gum
- Junctions (505-395-5150) – anger management for adults, conflict resolutions for teens and recovery, money management, substance abuse

Child Protective Services

- Children Youth and Families (575-624-6071) – investigations

- CASA (575-625-0112) – trains and supervises volunteers who advocate for abused children, youth mentoring, domestic abuse case management, divorce custody case management, access and visitation

Adult Protective Services

- Referrals (1-800-797-3260)

Income Support

- Low Income Home Energy Asst. Program (1-800-432-6217)
- Income Support Div. (575-625-3000) – food stamps, cash assistance, Medicaid, energy assistance

Child Care

- Child Care Referral Services Hotline (1-800-691-9067) – referrals to daycare, preschools, school age programs, assistance to set home up for childcare
- Child Care Services (575-625-1078) – assistance with paying for childcare
- Child Support Enforcement (1-800-288-7207) – paternity, and assist with paperwork
- Family Resource and Referral (575-623-9438) – support services to families and daycare providers, after school care, COMIDA
- Los Pasitos (575-623-6444) – early intervention for children with developmental issues

Migrant

- Help NM Inc. (575-208-0997) – job training to assist eligible migrant and seasonal farm workers with emergency assistance
- Mesa Family Center (575-627-2809) – GED classes and ESL classes

Roswell & Chaves County Community Resources for Families

CASA (Court Appointed Special Advocates) referral information for support of children in need

500 North Main Street Suite 314

625-0112 <http://casakids.org/>

CAP (Community Action Program....rent and utilities assistance)

209 East Hendricks

624-1285 https://www.rentassistance.us/li/chaves_county_community_action_program

RESOURCE GUIDE

Chaves County Health Department through NMDOH (vaccination records & birth certificate)

200 E Chisum Street

624-6050 <https://nmhealth.org/location/public/#Chaves>

Family Resource and Referral (low cost child care)

118 East 4th Street

623-9438

Harvest Ministries (food)

601 North Main Street

624-2415

Income Support Division (Medicaid applications, Temporary Assistance for Needy Families, TANF; Food Stamps, EBT, etc.)

1701 South Sunset Avenue

625-3000 https://www.hsd.state.nm.us/LookingForAssistance/Income_Support.aspx

Pecos Trails Transit (city bus transportation, bus passes, student bus passes, disabled transportation)

515 North Main Street

624-6766 <https://www.roswell-nm.gov/287/Pecos-Trails-Transit>

The Roswell Refuge (battered adult shelter)

1215 N. Garden

627-8361(24 hours) <http://www.roswellrefuge.org/>

The Roswell Refuge also offers a Women's Empowerment Group Tuesday evenings from 6 – 8 pm and Children's intake program
Also Anger Management classes

Salvation Army (clothing, this is not the thrift store)

612 West College

622-8700 <https://www.salvationarmyusa.org/>

United Way (referral assistance)

400 North Pennsylvania Suite 300

622-4150 <https://www.unitedwayccnm.org/>

NM Department of Veterans Services <http://www.nmdvs.org/field-offices/>

DAV Department of NM <https://davnewmexico.org/>

Legal Aid (for Order of Protection help, divorce, questions regarding citizenship, etc)

200 East 4th Street Suite

623-9669

Income Support Division (Medicaid applications, Temporary Assistance for Needy Families, TANF; Food Stamps, EBT, etc)

1701 South Sunset Avenue
625-3000

Transportation support may possibly be obtained through Medicaid or your insurance provider, If you are receiving counseling through La Casa, you may be eligible for transportation services with them for your counseling appointments

Salvation Army (clothing, this is not the thrift store)

612 West College
622-8700

Harvest Ministries (food)

601 North Main Street
624-2415

Goodwill Industries: (employment placement assistance)

622-5500 (ask for Career Center for help finding work)
2601 North Main Street

CASA (Court Appointed Special Advocates) referral information for support of children in need

500 North Main Street Suite 314
625-0112

Family Resource and Referral (low cost child care)

118 East 4th Street
623-9438

United Way (referral assistance)

400 North Pennsylvania Suite 300
622-4150

CAP (Community Action Program....rent and utilities assistance)

209 East Hendricks
624-1285

Veteran's Assistance

Jim Cassisdy
624-6002

Pecos Trails Transit (city bus transportation, bus passes, student bus passes, disabled transportation)

515 North Main Street
624-6766

The Roswell Refuge (battered adult shelter)

1306 West College
627-8361(24 hours)

The Roswell Refuge also offers a Women's Empowerment Group Tuesday evenings from
6 – 8 pm and Children's intake program

Chaves County Health Department (vaccination records)

200 E Chisum Street
624-6050

Chaves County ~ Condado de Chaves

EMERGENCIES/EMERGENCIAS

-If you have an emergency and you need the police, ambulance service, or the fire department: Dial 911
Si tiene una emergencia y necesita comunicarse con el departamento de la policía, el servicio de ambulancia, o el
departamento de bomberos marque el 911

EDUCATION/ EDUCACIÓN

Roswell Independent School District
300 North Kentucky Avenue
Roswell, NM 88201
575-627-2500

Dexter Consolidated Schools District Office
PO Box 159
100 North Lincoln
Dexter, New Mexico 88230
575-734-5420

Hagerman Municipal Schools District Office
406 North Cambridge
Hagerman, New Mexico 88232
575-752-3254

Lake Arthur Municipal Schools District Office
PO Box 98
Lake Arthur, New Mexico 88253
575-365-2000

ADULT EDUCATION & ENGLISH CLASSES/ CLASES DE INGLES

HELP-New Mexico, Inc.

CONTACT: Monica Hernandez

PROGRAM PHONE: (575) 208-0997

EMAIL: monica@helpnm.com

FAX: (575) 624-2085

WEBSITE: www.helpnm.com

PHYSICAL ADDRESS: 500 N. Main, Roswell, NM 88201

SERVICES OFFERED: Workforce training programs for migrant/seasonal farm workers, and emergency assistance.

Classes Include: English as a Second Language, High School Equivalency preparation, and labor market orientation. Adult Basic Education referrals and work experience or on the job training are offered.

Other trainings offered: financial literacy, career exploration, WRAT-TABE, classroom, pesticide/heat stress. See the web site for a complete listing of HELP New Mexico services.
 Other trainings offered: financial literacy, career exploration, WRAT-TABE, classroom, pesticide/heat stress. See the web site for a complete listing of HELP New Mexico services.
 COMMUNITIES SERVED: Chaves County CLASSES: Call the program phone number for information.
 Classes may vary.

FOOD BANK/BANCO DE COMIDA

St. Peters Good Samaritan Program
 St. Peters Church
 111 East Deming
 Roswell, New Mexico 88203
 575-625-0828

Harvest Ministries of Roswell
 601 North Main Street
 Roswell, New Mexico 88201
 575-624-2415

HEAD START PROGRAMS

Head Start
 209 East Hendricks Street
 Roswell, New Mexico 88203
 575-624-1285

HOSPITALS/HOSPITALES

Eastern New Mexico Medical Center
 405 West Country Club Road
 Roswell, New Mexico 88201
 575-622-8170

Lovelace Regional Hospital – Roswell
 117 East 19th Street
 Roswell, New Mexico 88201
 575-627-7000

LEGAL SERVICES/SERVICIOS LEGALES

New Mexico Legal Aid Roswell Office
 (575)623-9669

8:45 am - 12 pm, 1 pm - 5pm.

Physical Address: 200 East 4th Street Suite 200, Roswell, NM, 88201.

Mailing Address: P.O. Box 1087, Roswell, NM, 88202-1087. Serving Chaves, Eddy, Lea, and Lincoln counties.

Toll Free: 1-866-416-1920, Fax: 575-208-1660

LIBRARY/BIBLIOTECA

Roswell Public Library
 301 North Pennsylvania Avenue
 Roswell, New Mexico 88201
 575-622-7101

MEDICAL CLINICS/CLÍNICAS

La Casa Family Health Center
 1511 South Grant Avenue
 Roswell, New Mexico 88203-5407
 575-623-3255

Los Ninos Pediatrics
 200 West Wilshire Boulevard
 Suite A
 Roswell, New Mexico 88201-0627
 575-622-5956
 Dexter Public Health Offices

RESOURCE GUIDE

206 South Monroe
Dexter, New Mexico 88230
575-734-5582

POLICE DEPARTMENT/CITY CENTER - DEPARTAMENTO DE POLICIA/CENTRO DE LA CIUDAD

City of Roswell Police Departments

426 North Main Street

Roswell, New Mexico 88201

575-622-7233

Sheriff's Office

200 East 5th Street

Roswell, New Mexico 88201

575-624-6500

SOCIAL SERVICES/SERVICIOS SOCIALES

Crisis Counseling/Asesoramiento en Situaciones Criticas- 1-800-227-3002

Parents Help Line/Linea de Ayuda para Padres/1-800-356-6767

Teen Help Line/Linea de Ayuda para Adolescentes/1-800-464-8336

Sexual Abuse Hotline/Linea Directa para Casos de Abuso Sexual- 1-800-879-1999

Alcohol or Drug Addiction/Linea de Ayuda para adictos al Alcohol o al uso de drogas- 1-866-395-1680

Goodwill

2601 North Main Street

Roswell, New Mexico 88201

575-622-5500

WIC

200 East Chisum Street

Roswell, New Mexico 88203

575-624-6171

American Red Cross

2708 ½ N Main

Roswell

575-291-9551

TRANSLATION & INTERPRETATION SERVICES

SE Spanish

Dan Hickman PhD Professional Translator

Does main documents only

505-633-7599

Delfino Diem

Interpreter

575-937-7671

575-336-2356

Certified Court Interpreters

Wendy Nedbalek

575-937-6727

Argelia Palomarez

575-494-5829