eKEY[®] App Compatible Phones

The Supra[®] eKEY[®] application is tested on recent models of popular smartphones and tablets to determine its compatibility with Android[™] and Apple[®] mobile devices. This list shows some of the current phones tested. Contact Support at 1-877-699-6787 if you have a question about a specific phone or tablet.

Check with your organization or cooperating organization regarding which keybox models they are currently using. The iBox BTLE and iBox BT keybox models are Bluetooth[®] and Infrared. The iBox keybox model is Infrared only.

Android OS		Apple iOS
Requirements:		Requirements:
 Phones or tablets with OS 2.1 or newer and depending on your provider A cellular data plan (preferred) or Wi-Fi connection The current eKEY application downloaded to the phone or tablet 		 Phones or tablets with iOS 6 or newer A cellular data plan (preferred) or Wi-Fi connection The current eKEY application downloaded to the phone or tablet
Bluetooth keyboxes (iBox BTLE and iBox BT) do not require a Supra eKEY Fob to open a key container. For the infrared only keybox (iBox), a fob is required with your phone to open the key container. Example phones that were tested		The iBox BTLE Bluetooth keybox does not require a Supra eKEY Fob to open a key container with an iPhone 4S and newer.Supra eKEY For the Bluetooth iBox BT and the infrared iBox keyboxes, a fob is required with your phone to open the key container.Supra eKEY Fob
BlackBerry [®] <i>Priv</i> ™		Example phones that were tested
		Open an iBox BTLE Keybox (without a Supra Fob)PhoneiPhone X, 8 Plus, 8, 7 Plus, 7, 6s Plus, 6s, and 5Open an iBox BT Keybox (with a Supra Fob)PhoneAny iPhone (model or iOS) and an eKEY FobOpen an iBox Keybox (with a Supra Fob)PhoneAny iPhone (model or iOS) and an eKEY Fob
Google™	Nexus™ 5, Nexus 6, Nexus 6P, Pixel™ 2 and Pixel 2 XL	
HTC™	One™, M9, Desire™ 820, Desire Eye, and U11	
LG®	G2, G3, G4, and G6	
Motorola™	Moto G, Moto X, and Droid Turbo	
Samsung®	Galaxy S [™] 5, S6, S6 Edge [™] , S7, S7 Edge, S8, Mega [™] , Note [™] Edge, Note 4, and Note 8	



www.supraekey.com

© 2018 United Technologies Corporation. All rights reserved. Supra is a part of UTC Climate, Controls & Security, and a unit of United Technologies Corporation. Supra and eKEY are registered trademarks of United Technologies Corporation. Other brand and product names are or may be the trademarks of, and are used to identify products or services of, their respective owners. User experience may vary depending on the device manufacturer, cellular reception, data plan, and other variables beyond Supra's control.