eKEY[®] App Compatible Phones

The Supra[®] eKEY[®] application is tested on recent models of popular smartphones and tablets to determine its compatibility with Android[™] and Apple[®] mobile devices. This list shows some of the current phones tested. Contact Support at 1-877-699-6787 if you have a question about a specific phone or tablet.

Check with your organization or cooperating organization regarding which keybox models they are currently using. The iBox BTLE and iBox BT keybox models are Bluetooth[®] and Infrared. The iBox keybox model is Infrared only.

| Android OS | | Apple iOS |
|---|--|---|
| Requirements: | | Requirements: |
| Phones or tablets with OS 2.1 or newer and depending on your provider A cellular data plan (preferred) or Wi-Fi connection The current eKEY application downloaded to the phone or tablet | | Phones or tablets with iOS 6 or newer A cellular data plan (preferred) or Wi-Fi connection The current eKEY application downloaded to the phone or tablet |
| Bluetooth keyboxes (iBox BTLE and iBox BT) do not require a Supra eKEY Fob to open a key container. For the infrared only keybox (iBox), a fob is required with your phone to open the key container. Example phones that were tested | | The iBox BTLE Bluetooth keybox does not require a Supra eKEY Fob to open a key container with an iPhone 4S and newer.Supra eKEY For the Bluetooth iBox BT and the infrared iBox keyboxes, a fob is required with your phone to open the key container.Supra eKEY Fob |
| BlackBerry [®] <i>Priv</i> ™ | | Example phones that were tested |
| | | Open an iBox BTLE Keybox (without a Supra Fob)PhoneiPhone X, 8 Plus, 8, 7 Plus, 7, 6s Plus, 6s, and 5Open an iBox BT Keybox (with a Supra Fob)PhoneAny iPhone (model or iOS) and an eKEY FobOpen an iBox Keybox (with a Supra Fob)PhoneAny iPhone (model or iOS) and an eKEY Fob |
| Google™ | Nexus™ 5, Nexus 6, Nexus 6P, Pixel™ 2 and Pixel 2 XL | |
| HTC™ | One™, M9, Desire™ 820, Desire Eye, and U11 | |
| LG® | G2, G3, G4, and G6 | |
| Motorola™ | Moto G, Moto X, and Droid Turbo | |
| Samsung® | Galaxy S [™] 5, S6, S6 Edge [™] , S7, S7 Edge, S8, Mega [™] , Note [™] Edge, Note 4, and Note 8 | |



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