

Continuing Education FAQ

What is a virtual class?

A virtual class, also known as synchronous virtual learning, means distance learning that happens in real time where there is the opportunity for direct interaction between the instructor and students and where there is audio and visual connection between the instructor and students.

How are the virtual classes offered through NCCBOR?

The virtual classes offered by NCCBOR take place via the Zoom platform.

How do I access Zoom for the classes?

For information on joining through Zoom or more information about Zoom please go to

www.zoom.us.

What is required for joining a class via the Zoom platform?

Students are required to have a computer or tablet that has reliable internet access, video camera on their computer, and working speakers so that they may interact in the class and their engagement will always be monitored. Students are responsible for the performance of their own technology including audio volume, video clarity, and internet connection. Smartphones are not recommended for these classes.

Why are the classes limited in size? Why can't they be recorded and accessed later?

Unlike a webinar where complete attendance is not required, the Real Estate Commission requires faithful and complete student attendance. Classes are monitored to ensure this and, as such, need to be of a size that can be properly and effectively monitored. Virtual classes are open to the same number of registrations as the in-person classes were.

Why do the classes fill up so quickly?

We are experiencing an unprecedented push for members to complete these modules. However, while classes fill up quickly at this time, NCCBOR will be offering more modules throughout the year so other classes will be available for members to attend.

Why aren't classes offered more often?

Class offerings can be dependent upon many things, including but not limited to the course approval process, instructor availability, and a preference for onsite class instruction versus virtual instruction.

When do the classes open for registration?

Classes will be advertised in our newsletter a week in advance of opening registration. No time can be given for registration opening so please refer to the information in the newsletter.

What happens if I registered for a class but something came up and I can no longer attend?

Please inform Ramona as soon as possible if you cannot attend a class for which you have registered so that the spot may be opened to another member.

Can I pre-register for a class or be placed on a waiting list?

NCCBOR does not have pre-registration for a class and does not have a waiting list. A member can continue to check the website for cancellations as a class will open should there be any cancellations.

Are there other ways to complete my continuing education requirements?

Continuing education requirements can also be completed through our online partner, The CE Shop, or by going to the Real Estate Commission for a list of approved providers. The CE Shop website is: www.nccbor.theceshop.com. The Real Estate Commission website

is: <https://dpr.delaware.gov/boards/realestate/>. Questions concerning classes or how to navigate a website will need to be directed to that provider.

How can I check my CE requirements and what I need to take?

You will need to contact the Real Estate Commission as they are the governing body for licensing and these are their requirements. The website is: <https://dpr.delaware.gov/boards/realestate/> and the number is 302.744.4500.